



PO Box 173071  
Milwaukee, WI 53217

<<first>> <<last>>  
<<Address1>>  
<<City>>, <<State>> <<Zip Code>>

<Date>

**Subject:** Notice of Data <<Breach or Security Incident>>

Dear <<first>> <<last>>:

We write to notify you regarding a data security incident that may have affected the privacy of your information. Aeon takes this incident seriously and is providing you with information about the incident, our response, and steps you can take to help protect your information.

**What Happened.** On April 4, 2025, we learned that personal information of certain individuals was potentially accessed without authorization. The unauthorized access was the result of a suspicious event we first learned of on or about December 3, 2024. Specifically, we became aware of unusual activity in our email environment and immediately took steps to secure our systems. We engaged cybersecurity experts to assist with this process. The investigation determined that certain data stored within the email environment may have been acquired without authorization on or about December 3, 2024. As a result, we undertook a comprehensive programmatic and manual review of the potentially affected files. This review took time and our review concluded on April 4, 2025, and identified that some of your information may have been involved.

**What Information Was Involved.** The potentially affected information may have included your name as well as your <<data elements>>.

**What We Are Doing.** As soon as Aeon discovered the incident, we took the steps described above and implemented measures to enhance network security and minimize the risk of a similar incident occurring in the future.

In addition, we are offering you the opportunity to enroll in complimentary credit monitoring and identity theft protection services through Privacy Solutions to provide complimentary identity monitoring for <<12\_24>> months at no charge. To enroll in the credit monitoring services at no charge, please visit [www.privacysolutions.com](http://www.privacysolutions.com) and enter the following activation code, <<Activation Code>>, to activate your membership and start monitoring your personal information.

Please note the deadline to enroll is <<Enrollment Deadline>>. Privacy Solutions provides credit monitoring through Equifax, credit report and score access, \$1 million identity theft insurance with \$0 deductible, Identity Restoration services, and dark web monitoring.

**What You Can Do:** Please review this letter carefully, along with the guidance included with this letter about additional steps you can take to protect your information. You can also enroll in the Privacy Solutions identity protection services, which are offered to you at no cost, using the instructions above. Please note the deadline to enroll in these services is <<Enrollment Deadline>>.

**For More Information.** If you have questions about this letter or need assistance, please call (877) 265-3022. Representatives are available Monday through Friday from 8:00 am – 5:00 pm Central Time and been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

Aeon  
901 North 3rd Street  
Suite 150  
Minneapolis, MN 55401

## STEPS YOU CAN TAKE TO PROTECT YOUR PERSONAL INFORMATION

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov), and  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
1-877-438-4338

**Maryland Attorney General**

200 St. Paul Place  
Baltimore, MD 21202  
[oag.state.md.us](http://oag.state.md.us)  
1-888-743-0023

**New York Attorney General**

Bureau of Internet and Technology  
Resources  
28 Liberty Street  
New York, NY 10005  
1-212-416-8433

**North Carolina Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov](http://ncdoj.gov)  
1-877-566-7226

**Rhode Island Attorney General**

150 South Main Street  
Providence, RI 02903  
<http://www.riag.ri.gov>  
1-401-274-4400

**Washington D.C. Attorney  
General**

441 4th Street, NW  
Washington, DC 20001  
[oag.dc.gov](http://oag.dc.gov)  
1-202-727-3400

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf>.