

Secure Processing Center  
P.O. Box 3826  
Suwanee, GA 30024

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April 25, 2025

Subject: Notice of Data Security Incident

Dear [REDACTED],

The purpose of this letter is to notify you of a recent data security incident experienced by Engelson & Associates, Ltd. (“E&A”), which may have affected your personal information. E&A takes this incident seriously and is providing you with information about the incident, our response, and steps you can take to help protect your information.

**What Happened?** On or about February 28, 2025, we discovered unusual activity associated with one employee’s email account. After taking immediate steps to ensure our email environment was secure, we enlisted independent cybersecurity experts to conduct an investigation to determine what happened and whether sensitive information may have been impacted. According to the investigation, an unauthorized actor gained access to the individual’s email account for a brief window of time. Due to the nature of some of the emails in this employee’s inbox, we conducted a comprehensive review of the impacted files to determine whether any personal information was involved. This review concluded on April 22, 2025 and revealed that the compromised email included certain personal information.

**What Information Was Involved?** The information that may have been impacted in connection with this incident includes your name and Social Security number. Please note that we have no evidence that any of this information has been misused.

**What Are We Doing?** As soon as we learned of the incident, we took the measures described above and implemented additional security features to reduce the risk of a similar incident occurring in the future.

We are also offering you the ability to enroll in 12 months of complimentary Privacy Solutions credit monitoring and identity protection services through Equifax, a global technology services leader.

To enroll in the credit monitoring services at no charge, please visit [www.privacysolutions.com](http://www.privacysolutions.com) and enter the following activation code, [REDACTED], to activate your membership and start monitoring your personal information. Please note the deadline to enroll is July 20,2025.

**Privacy Solutions** provides credit monitoring through Equifax, credit report and score access, \$1 million identity theft insurance with \$0 deductible, ID Restoration services, and dark web monitoring.

**What You Can Do:** You can follow the recommendations on the enclosed “Steps You Can Take to Help Protect Your Information” for more information. We also encourage you to enroll in the complimentary monitoring services being offered to you through Equifax by using the enrollment information provided. To enroll in Privacy Solutions visit [www.privacysolutions.com](http://www.privacysolutions.com).

Please note the deadline to enroll in these complimentary services is July 20,2025. Please do not discard this letter, as you will need the Activation code provided above to access services.

**For More Information:** If you have questions or need assistance, please call Privacy Solutions at 855-260-0055 Privacy Solutions representatives are available Monday through Friday from 10:00 AM to 6:30 PM Central Time.

We take this event and the security of information in our care seriously. We regret any concern or inconvenience this incident may cause you.

Sincerely,

Engelson & Associates, Ltd.  
3317 Mormon Coulee Road  
LaCrosse, WI 54601

## Steps You Can Take to Help Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at [www.annualcreditreport.com](http://www.annualcreditreport.com).

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov)  
877-438-4338

**Maryland Attorney General**

200 St. Paul Place  
Baltimore, MD 21202  
[www.marylandattorneygeneral.gov/Pages/CPD](http://www.marylandattorneygeneral.gov/Pages/CPD)  
888-743-0023

**Oregon Attorney General**

1162 Court St., NE  
Salem, OR 97301  
[www.doj.state.or.us/consumer-protection](http://www.doj.state.or.us/consumer-protection)  
877-877-9392

**California Attorney General**

1300 I Street  
Sacramento, CA 95814  
[www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy)  
800-952-5225

**New York Attorney General**

The Capitol  
Albany, NY 12224  
800-771-7755  
[ag.ny.gov](http://ag.ny.gov)

**Rhode Island Attorney General**

150 South Main Street  
Providence, RI 02903  
[www.riag.ri.gov](http://www.riag.ri.gov)  
401-274-4400

**Iowa Attorney General**

1305 E. Walnut Street  
Des Moines, Iowa 50319  
[www.iowaattorneygeneral.gov](http://www.iowaattorneygeneral.gov)  
888-777-4590

**Massachusetts Attorney General**

Data Privacy and Security Division  
Attn: Data Breach Notification  
One Ashburton Place  
Boston, MA 02108

**Washington D.C. Attorney General**

400 S 6th Street, NW  
Washington, DC 20001  
[oag.dc.gov/consumer-protection](http://oag.dc.gov/consumer-protection)  
202-442-9828

**Kentucky Attorney General**

700 Capitol Avenue, Suite 118  
Frankfort, Kentucky 40601  
[www.ag.ky.gov](http://www.ag.ky.gov)  
502-696-5300

**NC Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov/protectingconsumers/](http://ncdoj.gov/protectingconsumers/)  
877-566-7226

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf](http://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf).