# NOTICE OF DATA BREACH OF FOURSQUARE INTEGRATED TRANSPORTATION PLANNING, INC.

1441 L Street, N.W., Suite 500, Washington, DC 20005

Dear Massachusetts Employee:

We value your employment and respect the privacy of your information, which is why we are writing to let you know about a data security incident that may involve your personal information.

# WHAT WE ARE DOING

Foursquare ITP values your privacy and deeply regrets that this incident occurred. The Company is conducting a thorough review of the potentially affected data, and will notify you if there are any significant developments. The Company has implemented additional security measures designed to prevent the recurrence of such an attack and to protect the privacy of the Company's valued employees. The Company is also working closely with its IT Managed Service provider, its major credit card suppliers and if necessary law enforcement to ensure the incident is properly addressed.

# WHAT YOU CAN DO

Please also review the attachment to this letter (Steps You Can Take to Further Protect Your Information) for further information on steps you can take to protect your information and how to receive free credit monitoring services for twenty-four (24) months.

# **FOR MORE INFORMATION**

For further information and assistance, please contact <u>Gary Byala</u> at (301) 761-4137 between 8:00a.m.- 6:00 p.m. EST daily.

Sincerely,

Loya Byala, President

#### STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

#### • Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including your state attorney general and the Federal Trade Commission (FTC).

To file a complaint with the FTC, go to IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

#### • Obtain and Monitor Your Credit Report

We recommend that you obtain a free copy of your credit report from each of the three major credit reporting agencies once every twelve (12) months by visiting <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the printable request form at <a href="https://www.annualcreditreport.com/manualRequestForm.action">https://www.annualcreditreport.com/manualRequestForm.action</a> or fill out the online form at <a href="https://www.annualcreditreport.com/requestReport/requestForm.action">https://www.annualcreditreport.com/requestReport/requestForm.action</a>. You may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

	Equifax	Experian	TransUnion
	(866) 349-5191	(888) 397-3742	(800) 888-4213
Contact Information	www.equifax.com	www.experian.com	www.transunion.com
	P.O. Box 740241	P.O. Box 2002	2 Baldwin Place
	Atlanta, GA 30374	Allen, TX 75013	P.O. Box 1000
			Chester, PA 19016

# • Consider Placing a Fraud Alert on Your Credit Report

We recommend placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>.

# • Credit Monitoring Services

Foursquare ITP has arranged with Experian to provide you with credit monitoring services to help protect your identity. Foursquare ITP is offering complimentary access to Experian IdentityWorks<sup>SM</sup> for [24] months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an

Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for [24] months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at <a href="https://www.ExperianIDWorks.com/restoration"><u>www.ExperianIDWorks.com/restoration</u></a>.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary [24]-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- ❖ Ensure that you enroll by 08/31/2025 by 11:59 pm UTC (Your code will not work after this date);
- Visit the Experian Identity Works website to enroll: <a href="https://www.experianidworks.com/3bcredit">https://www.experianidworks.com/3bcredit</a>; and
- Provide your activation code: [Activation Code]

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team by [Enrollment End Date] at (833) 931-7577 Monday – Friday, 8 am – 8 pm Central Time (excluding major U.S. holidays). Be prepared to provide engagement number **[B144802]** as proof of eligibility for the Identity Restoration services by Experian.

# ADDITIONAL DETAILS REGARDING YOUR [24]-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- ✓ Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- ✓ Credit Monitoring: Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- ✓ Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- ✓ Experian IdentityWorks ExtendCARETM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- ✓ \$1 Million Identity Theft Insurance\*\*: Provides coverage for certain costs and unauthorized electronic fund transfers.

# • Take Advantage of Additional Free Resources on Identity Theft

We recommend that you review the tips provided by the Federal Trade Commission's Consumer Information website, a valuable resource with some helpful tips on how to protect your information. Additional information is available at <a href="https://consumer.ftc.gov/identity-theft-and-online-security">https://consumer.ftc.gov/identity-theft-and-online-security</a>.

For more information, please visit IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). A copy of Identity Theft A Recovery Plan, a comprehensive guide from the FTC to help you guard against and deal with identity theft, can be found on the FTC's website at <a href="https://www.bulkorder.ftc.gov/system/files/publications/501a">https://www.bulkorder.ftc.gov/system/files/publications/501a</a> idt a recovery plan 508.pdf.

# • Security Freeze

In the Commonwealth of Massachusetts, you have the right to put a security freeze on your credit file. A security freeze (also known as a credit freeze) makes it harder for someone to open a new account in your name. It is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, wireless phone, or any service that requires a credit check. You must separately place a security freeze on your credit file with each credit reporting agency. To place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement, or insurance statement. There is no charge to request a security freeze or to remove a security freeze.

<sup>\*</sup> Offline members will be eligible to call for additional reports quarterly after enrolling.

<sup>\*\*</sup> The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.