



Dear (patient name)

Mobility Bone and Joint Institute takes pride in the fact that you have entrusted us with your medical care. We make every effort to protect all personal and health information given to us by our patients. However, it has come to our attention that a breach has occurred regarding some of your personal health information on file at our office. We wanted to notify you as soon as possible to make you aware of the incident and give you the opportunity to take any precautions you feel necessary to further protect your information.

On May 1st we were notified a breach had occurred that morning when an item was stolen while being transported between offices. The information contained included patient name, date of birth, phone number and insurance information including ID number.

We sincerely apologize for this breach and we are continuing to investigate the matter thoroughly. We are reviewing our HIPAA security policies to ensure that this does not happen again. We will be meeting with all staff to review those policies and to provide additional trainings on PHI security. We will be issuing employee sanctions to the staff members involved.

To further protect your information, we will provide you with 1 year of free ID Theft Protection through Lifelock Identity Theft Protection Services.

If you have questions regarding this incident or would like further assistance, please contact:

Compliance Officer: Eva Ruiz

978-747-0240

eruiz@mbji.com

Mobility Bone and Joint takes this matter very seriously and are doing everything possible to make sure it never happens again. We are truly appreciative of the trust you have put in us and we apologize for the inconvenience and concern this breach may cause.

Sincerely,

Mobility Bone & Joint Institute