

[Randstad Letterhead]

May 16, 2025

<<Name>>

<<Street Address>>

<<City, State>>

Dear [<<Name>>]:

We are writing to notify you of a data security incident involving your personal information. This letter reviews what happened and describes steps you can take to protect your personal information.

We recently learned that changes were made in April to the financial account and direct deposit information in your Randstad Workplace account. If you have not already reviewed and verified these recent changes to your Randstad Workplace account, please log in and verify the accuracy of all account information.

If you find changes that you did not make yourself, please immediately correct the information and contact the Randstad customer support center at 877-601-7453. Recent unauthorized changes in your account may have been the result of unauthorized access to your Randstad Workplace by an unknown third party, using your legitimate account credentials (username, password, and multi-factor authentication security code). We believe that the unknown third party obtained your account credentials when you inadvertently entered them into a fake (or “spoofed”) website that was designed to mimic the real Randstad Workplace website. The spoofed website was outside of Randstad’s computer environment and was not authorized by, or affiliated with, Randstad in any manner. The unknown third party may have used your credentials to access your account in the actual Randstad Workplace system, which contains your name, financial account and direct deposit numbers (but not access or security codes for your financial account), your month and day of birth (but not the year), your email address, your phone number, and your mailing address.

We have taken steps to enhance security measures and protocols to help reduce risks posed by spoofed websites and similar unauthorized access to your account in the future. We also have asked third party website hosting providers to take down websites designed to spoof the Randstad Workplace site that we have identified.

What You Can Do

We are offering you 12 months of credit and identity monitoring services at no charge to you. We have made arrangements with Allstate Identity Protection, which are described in the attached document.

We encourage you to do the following to protect your personal information when you need to reach Randstad websites such as Workplace:

- Please log into your “Randstad Workplace” account at <https://www.workplace.randstad.com/> to **verify the accuracy of all account information, including your contact, financial account and direct deposit information.**
- **Do not use Google or other search engines to find “Randstad Workplace” or our other Randstad company websites where you log in.** These searches might lead you to a fake website.
- **Use this link when you need to get to “Randstad Workplace”:**

<https://www.workplace.randstad.com/> Once you click this link, you can save it on your computer or phone (this is called “bookmarking”) so you can easily find the real “Randstad Workplace” in the future. If you need help with bookmarking, please call 1-877-601-7453.

- **Always double-check the website address (URL) before you type in any passwords or personal information.** The real “Randstad Workplace” website address will always be:

<https://www.workplace.randstad.com/>

- **Be careful about clicking on links in emails or text messages, especially if they seem strange or unexpected, even if they say they are from our company.** When Randstad sends you emails with links to company sites, they will always come from this exact email address: no-reply@randstadusa.com. Always check who sent the email before you click any links. If you’re not sure about whether an email is legitimate, don’t click anything. Instead, use your bookmark to go to Workplace, or reach out to the Randstad customer support center at 877-601-7453 for help.
- **If you see any emails or websites that look suspicious, please let us know right away at 1-877-601-7453.**

In addition, if you have used your previous Randstad Workplace password for any other account, please change that password wherever it is used, never use it again, and do not use the same password for multiple accounts.

We recommend that you remain vigilant and take steps to protect against identity theft or fraud, including monitoring your accounts and free credit reports for signs of suspicious activity. Information about how to obtain a free credit report, security freezes, and other guidance is provided in the attached “Additional Resources” document, which we encourage you to review.

For More Information

If you have questions or need additional information, please contact the contact the Randstad customer support center at 877-601-7453.

Sincerely,

Gretchen Herault
Chief Privacy Officer

ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-888-4213

Free Credit Report. Under the federal Fair Credit Reporting Act (“FCRA”), you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report from each of the three credit reporting agencies by visiting www.annualcreditreport.com or by calling 1-877-322-8228.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission’s (“FTC”) website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

For Colorado, Georgia, Maine, Maryland, Massachusetts, New Jersey, Puerto Rico, and Vermont residents: You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alerts. There are two types of fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft and you have the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies.

Security Freeze. You have the ability to place a security freeze, also known as a credit freeze, on your credit report free of charge.

A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may use an online process, an automated telephone line, or submit a written request to any of the three credit reporting agencies listed above.

There is no charge to place a security freeze on your credit. To place a security freeze on your credit, you may need to provide the following information:

- Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
- Social Security number
- Date of birth
- The addresses where you have lived over the prior five years
- Proof of current address such as a current utility bill or telephone bill
- A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.)

You can also receive information from the FTC regarding security freezes, fraud alerts, and how to avoid and report identity theft at: <https://www.consumer.ftc.gov>, 1-877-438-4338, 600 Pennsylvania Avenue, NW, Washington, D.C.

FTC and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the FTC and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.

- **For District of Columbia residents:** You may contact the D.C. Office of the Attorney General, 441 4th Street NW, Suite 1100 South, Washington DC 20001, <http://oag.dc.gov/>, 202-727-3400.
- **For Iowa residents:** You are advised to report any suspected identity theft to law enforcement or to the Office of the Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, Iowa 50319-0106, www.iowaattorneygeneral.gov, 1-888-777-4590.
- **For Maryland residents:** You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, www.oag.state.md.us, 1-888-743-0023.
- **For Massachusetts residents:** You may contact the Office of the Massachusetts Attorney General, 1 Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html. Under Massachusetts law, you have the right to obtain any police report filed in connection with this incident.
- **For New York residents:** You may contact the New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, <https://ag.ny.gov>, 1-800-771-7755. You may also contact the New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, <http://www.dos.ny.gov/consumerprotection>, 1-800-697-1220.
- **For North Carolina residents:** You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, www.ncdoj.gov, 1-877-566-7226.
- **For Oregon residents:** Oregon residents are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon State Office of the Attorney General; <https://www.doj.state.or.us>, 1-877-877-9392, 1162 Court Street NE, Salem, OR 97301.
- **For Rhode Island residents:** You may contact the Rhode Island State Office of the Attorney General; www.riag.ri.gov, 1-401-274-4400, 150 South Main Street, Providence, Rhode Island 02903. In Rhode Island you may file or obtain a police report.
- **For Connecticut residents:** You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.