

Dear

We are writing to inform you of a recent incident involving your personal information (PII). While we are not permitted to share specific details of how the exposure occurred, we want to assure you that we are taking this matter seriously. It is important to us that you are fully informed of any situation that may affect your privacy.

What Happened?

We recently discovered that certain elements of your protected information were potentially exposed to other individuals. This error was immediately reported by an Acumen Agent, and attempts were made to correct this mistake.

What Information Was Involved?

The information involved in this incident includes your name, mailing address, phone number, email address, and Social Security number.

What We Are Doing

We immediately took steps to contain the incident and conducted a thorough investigation to understand what happened. Our team has reviewed our processes to ensure that this type of error does not happen again. We are also reinforcing staff training on our privacy practices to help prevent future incidents.

What You Can Do

At this time, there is no evidence that your information has been misused. However, as a precaution, you may place a freeze on your credit report for free by contacting each of the three major credit reporting agencies. You can submit your request online, by phone, or by mail. Or Acumen is prepared to offer up to 18 months of identity theft protection at your request; if this is the best viable option for you, please contact us.

Experian	TransUnion	Equifax
https://www.experian.com/help/credit-freeze/	https://www.transunion.com/credit-freeze	https://www.equifax.com/personal/credit-report-services/credit-freeze/

888-397-3742	800-916-8800	888-298-0045
Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion P.O. Box 160 Woodlyn, PA 19094	Equifax Information Services LLC P.O. Box 105788 Atlanta, GA 30348-5788

Our Commitment to You

We deeply regret any concern or inconvenience this incident may have caused you. Protecting your privacy is a top priority for us, and we are committed to maintaining the confidentiality of your information.

If you have any questions or would like more information, please do not hesitate to contact us directly by phone at 480-565-7723, or email at qlc@acumen2.net. We are here to assist you in any way we can.

Thank you for your understanding and continued trust.

Sincerely,

Xylina Katich, Compliance Analyst

Acumen Fiscal Agent, LLC