

Cross Recruiting Inc., dba Cross Resource Group  
c/o Cyberscout  
PO Box 245  
Bellmawr, NJ 08099



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SAMPLE NAME  
SAMPLE ADDRESS 1  
SAMPLE ADDRESS 2



June 18, 2026

**RE:** *Important Security Notification. Please read this entire letter.*

### **Notice of Data Breach**

Dear Valued Employee or Former Employee:

Cross Recruiting Inc., dba Cross Resource Group (“CRG”) was the victim of a cybersecurity incident that may affect the security of your personal information. You are receiving this letter because you are a current or former employee of CRG. This letter will provide you with information about the incident, steps we are taking in response, and steps you may take to guard against identity theft and fraud, should you feel it is appropriate to do so.

**What Happened?** On or around May 19, 2026, CRG discovered that it had experienced a cybersecurity incident. An employee inadvertently disclosed certain personal information to an unauthorized recipient (the “Incident”). Upon discovery of the Incident, CRG engaged cyber security experts to launch an investigation and comply with all data privacy regulations and requirements. The Incident was discovered expeditiously, and security measures were implemented to contain the Incident and mitigate any potential impact.

**What Information Was Involved?** The information potentially exposed may have included employment data, which could include sensitive personal information, such as your first and last name, address, certain payroll information, Social Security Number, employee tax information, and other identifying information.

To date, CRG is unaware of any misuse (or attempted misuse) of your personal information for identity theft or fraud stemming from the Incident.

**What Are We Doing?** As soon as we learned of this situation, CRG’s IT Department quickly identified the threat, took action to request deletion or destruction of the information, and confirmed that it had not been further shared or used. CRG engaged cyber security experts to investigate the scope of the disclosure and attempt to resolve any impact of the Incident.

While CRG has made several significant investments in its cyber security systems, today’s environment demands constant refinement and diligence. CRG is working with its IT team and cyber security partner to constantly evaluate security protocols and processes to prevent future incidents.

**What Actions Can You Take?** As always, we recommend that you be on the alert for suspicious activity related to your financial accounts and credit reports. We encourage you to regularly monitor your statements and records to ensure there are no transactions or other activities that you did not initiate or authorize. You should report any suspicious activity to the appropriate service provider. If you observe unusual activity on any debit/credit card, or you believe your personal bank account shows signs of compromise, we advise you to close out those accounts and request new cards and account credentials.

Additionally, you should report incidents of suspected identity theft to your local law enforcement, the Federal Trade Commission (the “FTC”), and your state attorney general. To file a complaint with the FTC, go to [IdentityTheft.gov](https://IdentityTheft.gov) or call 1-877-ID-THEFT (1 (877) 438-4338). Complaints filed with the FTC will be added to the FTC’s Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies. Information on how to contact your state attorney general can be found in Appendix A to this letter.

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Please take advantage of additional free resources for identity theft. We recommend that you review the tips provided by the FTC's Consumer Information website, a valuable resource with helpful tips on how to protect your information. Additional information is available at <https://www.consumer.ftc.gov/topics/privacyidentity-online-security>. A copy of Identity Theft – A Recovery Plan, a comprehensive guide from the FTC to help you guard against and deal with identity theft, is on the FTC's website at [https://www.consumer.ftc.gov/articles/pdf-0009\\_identitytheft\\_a\\_recovery\\_plan.pdf](https://www.consumer.ftc.gov/articles/pdf-0009_identitytheft_a_recovery_plan.pdf).

Additionally, under the Fair Credit Reporting Act, you have the right to know what is in your file and receive notification if information in your file has been used against you in applying for credit or other transactions. All consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore) for additional information.

### Placing a Security Freeze

Any consumer may place a free security freeze on their credit report by: (i) requesting one in writing by certified mail to the consumer reporting agency, (ii) calling the agency directly, or (iii) submitting a form online directly to the agency. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. Please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services. We recommend that you work with potential lenders, employers and service providers to ensure that you are protecting both your information and the approval status of your applicable request.

To place a security freeze on your credit reports, you must contact each of the following major consumer reporting agencies: Equifax ([www.equifax.com](http://www.equifax.com)); TransUnion ([www.transunion.com](http://www.transunion.com)); and Experian ([www.experian.com](http://www.experian.com)), at the addresses below:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 1(888) 298-0045 <a href="https://www.equifax.com/personal/credit-report-services/credit-freeze/">https://www.equifax.com/personal/credit-report-services/credit-freeze/</a>	Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19016-2000 1(888) 680-7289 <a href="https://www.transunion.com/credit-freeze">https://www.transunion.com/credit-freeze</a>	Experian Security Freeze P.O. Box 9554 Allen, TX 75013 1(888) 397-3742 <a href="https://www.experian.com/freeze/center.html">https://www.experian.com/freeze/center.html</a>
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The credit reporting agencies have a certain number of days after receiving your request to place a security freeze on your credit report, so we recommend placing the freeze as soon as you possibly can. The credit bureaus must also send written confirmation to you, and may provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or temporary lifting of the security freeze.

### Lifting or Suspending a Security Freeze

To temporarily lift or suspend the security freeze, you must call, make a request online, or send a request via electronic media to the credit reporting agencies and include proper identification (name, address, and social security number) and the PIN number (if provided) or password provided to you when you placed the security freeze. Please note, your state may not allow this action to be completed. You should always check your state's laws on credit freezing before placing a freeze on your credit report.

### Removing a Security Freeze

To remove the security freeze, you can either submit the request online, or send a written request to each of the three credit bureaus by mail, secure electronic method, or via their online form, and include proper identification (name, address, and social security number) and the PIN number (if provided) or password provided to you when you placed the security freeze.

### Credit Monitoring

Although we do not have any evidence that your personal information has been misused for identity theft or fraud, out of an abundance of caution, CRG is offering complimentary access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive



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fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: **550099775FAC**. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

**For More Information.** Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the help line at 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

Thank you for your immediate attention to this situation, as well as your understanding in the short-term. Our cyber security, as well as the safety and stability of our employees, current, former, and future, is of the utmost importance to us.

We will advise you of any relevant or necessary updates as they become available. Again, we sincerely apologize for any impact this Incident has caused.

Sincerely,

Michelle Harp  
Head of Human Resources  
Cross Resource Group



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## Appendix A – State Attorney General Contact Information

### **Arizona:**

Attorney General Kris Mayes  
Arizona Attorney General's Office  
2005 N Central Ave  
Phoenix, AZ 85004-2926  
Phone: (602) 542-5025  
Email: [AGInfo@azag.gov](mailto:AGInfo@azag.gov)  
<https://www.azag.gov/contact-us>

### **California**

Attorney General Rob Bonta  
California Attorney General's Office  
1300 "I" Street  
Sacramento, CA 95814-2919  
Phone: (916) 445-9555  
<https://oag.ca.gov/contact>

#### Additional Office Locations:

Office of the Attorney General  
455 Golden Gate, Suite 11000  
San Francisco, CA 94102-7004  
Phone: (415) 510-4400

Office of the Attorney General  
1515 Clay Street  
Oakland, CA 94612-1499  
Phone: (510) 879-1300

Office of the Attorney General  
2550 Mariposa Mall, Room 5090  
Fresno, CA 93721-2271  
Phone: (559) 705-2300

Office of the Attorney General  
300 South Spring Street  
Los Angeles, CA 90013-1230  
Phone: (213) 269-6000

Office of the Attorney General  
600 West Broadway Street, Suite 1800  
San Diego, CA 92101-3702  
Phone: (619) 738-9000

### **Colorado:**

Attorney General Phil Weiser  
Colorado Department of Law  
Ralph L. Carr Judicial Building  
1300 Broadway, 10th Floor  
Denver, CO 80203  
Phone: (720) 508-6000  
<https://complaints.coag.gov/s/contact-us>

### **Connecticut:**

Attorney General William Tong  
Office of the Attorney General  
165 Capitol Avenue  
Hartford, CT 06106  
Consumer Assistance Unit: (860) 808-5420  
<https://portal.ct.gov/ag/contact-the-attorney-generals-office/contact-the-attorney-generals-office>

### **Florida:**

Attorney General Ashley Moody  
Office of the Attorney General  
State of Florida  
PL-01 The Capitol  
Tallahassee, FL 32399-1050  
Phone: 1-866-966-7226  
Email:  
[citizenservices@myfloridalegal.com](mailto:citizenservices@myfloridalegal.com)  
<https://legacy.myfloridalegal.com/contact>

### **Georgia:**

Attorney General Christopher Carr  
Georgia Attorney General's Office  
40 Capitol Square, SW  
Atlanta, Georgia 30334  
Phone: (404) 651-8600  
<https://law.georgia.gov/contact-us>

### **Idaho:**

Attorney General Raúl Labrador  
State of Idaho  
Office of the Attorney General  
700 W. Jefferson Street, Suite 210  
P.O. Box 83720  
Boise, Idaho 83720-0010  
Phone: 208-334-2400  
Email: [AGLabrador@ag.idaho.gov](mailto:AGLabrador@ag.idaho.gov)  
<https://www.ag.idaho.gov/contact/>

### **Illinois:**

Attorney General Kwame Raoul  
Illinois Attorney General's Office  
500 South Second Street  
Springfield, IL 62701  
Phone: (217) 782-1090  
<https://www.illinoisattorneygeneral.gov/Contact/>

#### Additional Locations:

Main Offices:  
115 S. LaSalle St.  
Chicago, IL 60603  
(312) 814-3000

1745 Innovation Drive, Suites C & D  
Carbondale, IL 62903  
(618) 529-6400/6401

#### Chicago Regional Offices:

Chicago West  
306 N. Pulaski Rd.  
Chicago, IL 60624  
(773) 265-8808

Chicago South Regional Office  
8100 S. Stony Island, Suite C  
Chicago, IL 60617  
773-768-5926

East-Central Illinois  
1776 E. Washington Street  
Urbana, IL 61802  
217-278-3366

West-Central Illinois  
628 Maine Street  
Quincy, IL 62301  
217-223-2221

Metro East Illinois  
201 West Pointe Drive, Suite 7  
Belleville, IL 62226  
618-236-8616

Northern Illinois  
Zeke Giorgi Center  
200 S Wyman Street, Suite 307  
Rockford, IL 61101  
815-967-3883

### **Indiana:**

Attorney General Todd Rokita  
Office of the Indiana Attorney General  
Indiana Government Center South  
302 W. Washington St., 5th Floor  
Indianapolis, IN 46204  
Phone: (317) 232-6201  
<https://www.in.gov/attorneygeneral/contact-us/>

### **Louisiana:**

Attorney General Liz Murrill  
Louisiana Office of the Attorney  
General  
1885 North Third Street  
Baton Rouge, LA 70802  
Phone: (877) 297-0995  
Consumer Protection Section Phone:  
(225) 326-6400  
Consumer Protection Section Hotline:  
(800) 351-4889  
Email:  
[constituentservices@ag.louisiana.gov](mailto:constituentservices@ag.louisiana.gov)  
<https://www.ag.state.la.us/Contact>



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**Massachusetts:**

Attorney General Andrea Campbell  
Massachusetts Attorney General's Office  
1 Ashburton Pl., 20th Floor,  
Boston, MA 02108  
Phone: (617) 727-2200  
Consumer Hotline: (617) 727-8400  
<https://www.mass.gov/contact-the-attorney-generals-office>

**Missouri:**

Attorney General Andrew Bailey  
Missouri Attorney General's Office  
Supreme Court Building  
207 W. High St.  
P.O. Box 899  
Jefferson City, MO 65102  
Phone: (573) 751-3321  
<https://ago.mo.gov/about-us/contact-us/>

Consumer Protection Division  
Consumer Protection Hotline:  
(800) 392-8222  
Email: [consumer.help@ago.mo.gov](mailto:consumer.help@ago.mo.gov)

**Regional Offices:**

Cape Girardeau  
2311 Bloomfield Street, Suite 106  
Cape Girardeau, MO 63703  
Phone: (573) 290-5679

Kansas City  
615 E. 13th Street, Suite 401  
Kansas City, MO 64106  
Phone: (816) 889-5000

Springfield  
149 Park Central Square, Suite 1017  
Springfield, MO 65806  
Phone: (417) 895-6567

St. Louis  
815 Olive Street, Suite 200  
St. Louis, MO 63101  
Phone: (314) 340-6816

**Nevada:**

Attorney General Aaron D. Ford  
Consumer Protection Hotline:  
(702) 486-3132  
Email: [AgInfo@ag.nv.gov](mailto:AgInfo@ag.nv.gov)  
<https://ag.nv.gov/Contact/Contact>

Carson City Office  
Office of the Attorney General  
100 North Carson Street  
Carson City, NV 89701  
Telephone: (775) 684-1100

Reno Office  
Office of the Attorney General  
5420 Kietzke Lane, Suite 202  
Reno, NV 89511  
Telephone: (775) 687-2100

Las Vegas Office  
Office of the Attorney General  
McCarran Center - State of Nevada  
Campus  
1 State of Nevada Way Suite 100  
Las Vegas, NV 89119  
Telephone: (702) 486-3420

**New Hampshire:**

Attorney General John Formella  
New Hampshire Department of Justice  
Office of the Attorney General  
1 Granite Place South  
Concord, NH 03301  
Phone: (603) 271-3658  
Consumer Protection & Antitrust  
Bureau  
Phone: (603) 271-3643  
<https://www.doj.nh.gov/>

**New Jersey:**

Attorney General Matthew J. Platkin  
Richard J. Hughes Justice Complex  
25 Market Street  
P.O. Box 080  
Trenton, NJ 08625  
(609) 292-8740  
<https://www.njoag.gov/contact/file-a-complaint/>

**New Mexico:**

Attorney General Raúl Torrez  
<https://nm DOJ.gov/contact-us/>

Santa Fe Office  
408 Galisteo Street  
Villagra Building  
Santa Fe, NM 87501  
Phone: (505) 490-4060

Albuquerque Office  
201 3rd St. NW, Suite 300  
Albuquerque, NM 87102  
Phone: (505) 490-4060

Las Cruces Office  
1175 Commerce Dr, Suite A  
Las Cruces, NM 88011  
Phone: (505) 490-4060

**New York:**

Attorney General Letitia James  
Office of the New York State Attorney  
General  
The Capitol  
Albany, NY 12224  
Phone: 1-800-771-7755  
<https://ag.ny.gov/>

Binghamton Regional Office  
State Office Building, 17th Floor  
44 Hawley Street  
Binghamton, NY 13901  
Main Line: 607-251-2770  
Consumer Frauds: 607-251-2764

Brooklyn Regional Office  
55 Hanson Place, Suite 1080  
Brooklyn NY 11217  
Main Line: 718-560-2040

Buffalo Regional Office  
Main Place Tower, Suite 300A  
350 Main Street  
Buffalo, NY 14202  
Main Line: 716-853-8400  
Consumer Frauds: 716-853-8404

Harlem Regional Office  
163 West 125th Street, Suite 1324  
New York, NY 10027  
Main Line: 212-364-6010

Nassau Regional Office  
200 Old Country Road, Suite 240  
Mineola, NY 11501  
Main Line: 516-248-3302  
Consumer Frauds: 516-248-3301,  
516-248-3300

Plattsburgh Regional Office  
43 Durkee Street, Suite 700  
Plattsburgh, NY 12901  
Main Line: 518-562-3288  
Consumer Frauds: 518-562-3282

Poughkeepsie Regional Office  
One Civic Center Plaza, Suite 401  
Poughkeepsie, NY 12601  
Main Line: 845-485-3900



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Rochester Regional Office:  
144 Exchange Blvd., Suite 200  
Rochester, NY 14614  
Main Line: 585-546-7430

Suffolk Regional Office  
300 Motor Parkway, Suite 230  
Hauppauge, NY 11788  
Main Line: 631-231-2424  
Consumer Frauds: 631-231-2401

Syracuse Regional Office  
300 South State Street, Suite 300  
Syracuse, NY 13202  
Main Line: 315-448-4800  
Consumer Frauds: 315-448-4848

Utica Regional Office  
207 Genesee Street, Room 508  
Utica, NY 13501  
Main Line: 315-864-2000

Watertown Regional Office  
Dulles State Office Building  
317 Washington Street  
Watertown, NY 13601  
Main Line: 315-523-6080

Westchester Regional Office  
44 South Broadway  
White Plains, NY 10601  
Main Line: 914-422-8755  
Consumer Frauds: 914-422-8755

**New York State Department of State  
Division of Consumer Protection**  
Phone: 518-474-8583

**New York State Division of State  
Police**  
Email: [nyspmail@troopers.ny.gov](mailto:nyspmail@troopers.ny.gov)  
<https://troopers.ny.gov/contact-us>

**North Carolina:**  
Attorney General Josh Stein  
North Carolina Department of Justice  
9001 Mail Service Center  
Raleigh, NC 27699  
Phone: (919) 716-6400  
Toll Free Consumer Hotline:  
1-877-566-7226  
Email: <https://ncdoj.gov/contact-doj/>  
<https://ncdoj.gov/>

Consumer Protection  
North Carolina Department of Justice  
9001 Mail Service Center  
Raleigh, NC 27699  
Phone: (919) 716-6000

**Ohio:**  
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Columbus, OH 43266  
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<https://www.ohioattorneygeneral.gov/About-AG/Contact>

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Oklahoma Attorney General's Office  
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Oklahoma City, OK 73105  
  
Phone: (405) 521-3291 (Oklahoma City)  
Phone: (918) 581-2885 (Tulsa)  
Email: [contact@oag.ok.gov](mailto:contact@oag.ok.gov)  
<https://oklahoma.gov/oag/about/contact.html>

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Oregon Department of Justice  
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[AttorneyGeneral@doj.oregon.gov](mailto:AttorneyGeneral@doj.oregon.gov)  
<https://www.doj.state.or.us/oregon-department-of-justice/contact-us/>

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**South Carolina:**  
Attorney General Alan Wilson  
The Honorable Alan Wilson  
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**Tennessee:**  
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Office of the Attorney General and  
Reporter  
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Nashville, TN 37202-0207  
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Fax: (615) 741-2009  
<https://www.tn.gov/attorneygeneral/contact-us.html>

**Texas:**  
Attorney General Ken Paxton  
Office of the Attorney General  
PO Box 12548  
Austin, TX 78711-2548  
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<https://www.texasattorneygeneral.gov/contact-us-online-form>

**Utah:**  
Attorney General Sean D. Reyes  
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Utah State Capitol Complex  
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<https://attorneygeneral.utah.gov/contact/>

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**Washington:**  
Attorney General Bob Ferguson  
Washington Attorney General's  
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<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx>



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