

**Roland Machinery Company
816 North Dirksen Parkway
Springfield, Illinois 62702**

Letter sent to Individuals

NOTICE OF DATA BREACH

July 8, 2026

Dear Valued Customer:

We are writing to notify you that a breach of security occurred that involved possible unauthorized acquisition or use of your personal information. We take the protection of personal information very seriously and are sending this correspondence to inform you of what happened, what information may be involved, what we have done, and what you can do to address this situation.

What Information Was Involved

Though our investigation has not determined with certainty which specific files or records were accessed, files may contain personal information provided as part of a purchase and/or credit application. Personal information obtained by the unauthorized third party may include name(s), contact information, social security number(s) and/or financial account information.

What We Are Doing

Upon discovery, we immediately initiated our incident response procedures, secured the affected systems, engaged independent cybersecurity specialists to conduct a forensic investigation, and notified law enforcement, where appropriate. This notice has not been delayed due to law enforcement investigation. We have additionally taken a number of technical and administrative steps to further enhance the security of our systems and customer data.

What You Can Do

As described in the enclosed document titled "Additional Resources," we recommend you remain vigilant and take steps to protect against potential identity theft and fraud, including monitoring your accounts, account statements, and free credit reports for signs of suspicious activity.

To further protect your personal identity, you may report any suspected incident of identity theft to local law enforcement or state's Attorney General. As a further precaution, we are also providing the option for potentially impacted individuals to access credit monitoring at no charge. These services provide alerts for up to twenty-four (24) months from date of enrollment when changes occur to your credit file. Such notification is typically sent to you the same day any change or update takes place with the bureau. To enroll in Credit Monitoring services at no charge, please contact IDX by logging onto <https://app.idx.us/account-creation/protect> and following instructions provided. When prompted please provide the following unique code to receive services: GG6Z2VBRV

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and an email account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Roland is not aware of any other exposure that resulted from this incident, however we recommend being mindful of phishing attempts such as emails from unknown senders or those that contain unusual content, such as links or attachments, or being asked to provide personal information over the phone. It is good practice to independently verify any source asking you for your information.

For More Information

We apologize for any concern or inconvenience this incident may cause. We are fully committed to protecting your information and deeply regret that this incident occurred. If you have questions or concerns regarding this incident, please contact (888) 201-1633 Monday through Friday from 8:00 am to 5:00pm CST, excluding Holidays.

Sincerely,

Roland Machinery