



ENTYRE CARE
P.O. Box 989728
West Sacramento, CA 95798-9728
Email: compliance@entyrecare.com

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>

Enrollment Deadline: October 10, 2026

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

July 10, 2026

Re: Notice of Data Breach

Dear <<First Name>> <<Last Name>>:

Entyre, Inc. is writing to provide you with information about a recent security incident involving your personal information. While we have no evidence of identity theft or fraud involving your data, we are providing information and resources that you may find helpful, including two years of free credit monitoring and identity theft protection services. Please carefully read the sections below entitled “What You Can Do” and “Steps You Can Take to Help Protect Your Information.”

What Happened? On May 12, 2026, Entyre became aware that an employee had inadvertently published files containing personal information to a publicly accessible repository on March 2, 2026. Once discovered, we took immediate containment steps to take down the repository and worked with leading third-party cybersecurity experts to understand the nature, scope, and impact of the incident. Our investigation determined that certain records pertaining to you were implicated. We have not found any evidence that the implicated files were accessed, downloaded, or misused by any unauthorized third party. However, out of an abundance of caution, we are providing notification and offering you with two years of free credit monitoring and identity theft protection services.

What Information is Involved? Our review determined that this incident affected the following information: your name, age, and Medicaid ID.

What are We Doing? While we are not aware of any identity theft or fraud involving your data that is attributable to this matter, we are offering you two years of free credit monitoring and identity protection services provided by IDX. The services include credit monitoring, a \$1,000,000 insurance reimbursement policy and identity restoration, in the event that you are a victim of identity theft, and dark web monitoring. To activate the services, please follow the instructions included in the enclosed “*Steps You Can Take to Help Protect Your Information.*”

What Can You Do? Please review the enclosed “*Steps You Can Take to Help Protect Your Information*” included with this letter. This section describes additional steps you can take to help protect yourself, including recommendations regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file should you wish to do so.

Who Can You Call? For further information, please call 1-833-788-9712, Monday to Friday from 9 am – 9 pm Eastern Time.

Sincerely,

Priya Prabhakar
Chief Compliance Officer
Entyre, Inc.

Steps You Can Take to Help Protect Your Information

Enroll in IDX Credit Monitoring and Identity Protection Services

Scan QR code or go to <https://app.idx.us/account-creation/protect> and follow the instructions to enroll in the identity protection services being provided by IDX. Your personal Enrollment Code is provided at the top of this letter. Please note the deadline to enroll is October 10, 2026.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file with the credit reporting bureau. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

If you discover any suspicious items on your credit reports or from the fraud alert and have enrolled in IDX identity protection services, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of the IDX ID Care Team who will help you determine the cause of the suspicious items. In the event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, free of charge, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Consumer reporting agencies may also require you to pay a fee for certain features they offer. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency filed by you concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/	https://www.experian.com/	https://www.transunion.com/
1-888-378-4329	1-888-397-3742	1-800-916-8800
Equifax Consumer Fraud Division P.O. Box 740256 Atlanta, GA 30374	Experian Fraud Center P.O. Box 9554 Allen, TX 75013	TransUnion Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19016
Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud (this letter alone does not suggest that you are a victim of or at risk of identity theft or fraud). Please note that in order for you to file a police report for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For California residents, the California Office of Privacy Protection (www.oag.ca.gov/privacy) may be contacted for additional information on protection against identity theft. The California Attorney General can be contacted at 1300 I Street, Sacramento, CA 95814, www.oag.ca.gov, 800-952-5225.

For Massachusetts residents, you have the right to file and obtain a copy of a police report. You also have the right to request a security freeze, as described above. You may contact and obtain information from your state attorney general at: Office of the Massachusetts Attorney General, One Ashburton Place, Boston, MA 02108, 1-617-727-2200, <https://www.mass.gov/contact-the-attorney-generals-office>.