



Secure Processing Center
P.O. Box 680
Central Islip, NY 11722-0680

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

NOTICE OF DATA BREACH

Dear <<Full Name>>,

Emanuel Medical Center is writing to inform you of a data-security incident that potentially affected some of your personal information and protected health information. We are providing this notice to give you information about what happened, what we are doing in response, and how you can enroll in our offer of free credit monitoring and identity-theft-protection services.

WHAT HAPPENED

On May 22, 2025, we detected suspicious activity on our systems. We immediately took steps to secure our systems and began working with cybersecurity experts to assist us in the investigation. Based on the investigation, we believe that an unauthorized third party gained access to a portion of our computer systems from May 21 to 24, 2025, and that personal information and protected health information was present in those affected systems. Once we identified the potentially affected files, we promptly engaged a data-review firm to determine what information was contained in those files. We recently received the results of that review, and we have been working since that time to determine who needs notice and to compile contact information for notifying those impacted individuals. We are now reaching out to those individuals.

WHAT INFORMATION WAS INVOLVED

Our investigation determined that some combination of the following types of information related to you was contained in the affected systems: <<Data Elements>>.

WHAT WE ARE DOING

We hired third-party experts to address this situation, perform an investigation into the activity, and further secure our systems.

WHAT YOU CAN DO

We encourage you to remain vigilant for any signs of unauthorized financial activity and review the **Additional Steps You Can Take** guidance included in this letter. In addition, we are offering a complimentary <<CM Duration>>-year membership to Experian IdentityWorks. This product helps detect possible misuse of personal information. To register, please:

- Ensure that you **enroll by:** <<Enrollment Deadline>> (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code:** <<Activation Code>>

If you have questions or want an alternative to enrolling in Experian IdentityWorks online, please contact Experian at 877-288-8057 by <<Enrollment Deadline>> and provide them engagement number <<Engagement Number>>.

FOR MORE INFORMATION

We have established a toll-free call center to support you and answer your questions. You can contact the call center at 855-815-3937, Monday through Friday from 9:00 a.m. to 9:00 p.m. Eastern Time, and one of our representatives will be happy to assist you. We appreciate your patience as we work through this process.

Sincerely,

A handwritten signature in black ink, appearing to read "Damien Scott", with a stylized flourish at the end.

Damien Scott, PT MBA MS FACHE
Chief Executive Officer
Emanuel Medical Center

ADDITIONAL STEPS YOU CAN TAKE

Remain vigilant – We encourage you to remain vigilant for fraud or identity theft by reviewing your account statements and free credit reports. You can also find additional suggestions at www.IdentityTheft.gov/.

- You should confirm that your credit card company has the correct address on file for you and that all charges on the account are legitimate. If you discover errors or suspicious activity, you should immediately contact the credit card company and inform them that you have received this letter.
- You should obtain and review a free copy of your credit report by visiting www.annualcreditreport.com or calling (877) 322-8228. You may obtain a copy of your credit report, free of charge, once per week. We recommend you do so and if the report is incorrect, you should contact the appropriate consumer reporting agency—Equifax, Experian, or TransUnion.
 - **Equifax.** PO Box 740241, Atlanta, GA 30374 | (800) 685-1111 | www.equifax.com
 - **Experian.** PO Box 9701, Allen, TX 75013 | (888) 397-3742 | www.experian.com
 - **TransUnion.** PO Box 2000, Chester, PA 19016 | (888) 909-8872 | www.transunion.com
- You should also consider contacting the Federal Trade Commission for more details on protecting yourself from fraud or identity theft as well as fraud alerts and security freezes (both of which are discussed below). You can send a letter to the Federal Trade Commission at 600 Pennsylvania Ave NW, Washington, DC 20580; call them at (877) 438-4338; or visit their website, www.ftc.gov.

Consider placing a fraud alert or security freeze on your credit file – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. A fraud alert is free and will stay on your credit report for one (1) year, but you can renew it. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency.
- A security freeze is a more dramatic step that will prevent others from accessing your credit report, which makes it harder for someone to open an account in your name. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and previous addresses. There is no fee for requesting, temporarily lifting, or permanently removing a security freeze with any of the consumer reporting agencies. You can obtain more information about security freezes by contacting the consumer reporting agencies or the Federal Trade Commission.

Report suspicious activity – If you believe you are the victim of identity theft, consider (1) notifying your Attorney General, local law enforcement, or the Federal Trade Commission; (2) filing a police report and requesting a copy of that report; and (3) visiting www.IdentityTheft.gov/ to report the issue and get recovery steps.

Consider additional helpful resources – Your state attorney general may have more information on fraud alerts, security freezes, and steps to protect yourself from fraud or identity theft. You can also find your Attorney General's contact information at: <https://www.usa.gov/state-attorney-general>.

Maryland Residents. You can contact the Maryland Attorney General at 200 St. Paul Place, Baltimore, MD 21202. You can also call their office at (888) 743-0023 or visit their website, www.marylandattorneygeneral.com.

New York Residents. You can contact the New York Attorney General at The Capitol, Albany, NY 1224. You can also call their office at (800) 771-7755 or visit their website, www.ag.ny.gov.

North Carolina Residents. You can contact the North Carolina Attorney General at 90001 Mail Service Center, Raleigh, NC 27699. You can also call their office at (919) 716-6400 or visit their website, www.ncdog.gov.

Washington, DC Residents. You can contact the Washington, DC Attorney General at 400 6th St. NW, Washington, DC 20001. You can also call their office at (202) 727-3400 or visit their website, www.oag.dc.gov.

Rhode Island Residents. You can contact the Rhode Island Attorney General at 150 South Main Street, Providence, RI 02903. You can also call their office at (401) 274-4400 or visit their website, www.riag.ri.gov. This event impacted <<RI Count>> Rhode Island residents.

Review the Fair Credit Reporting Act – You also have certain rights under the Fair Credit Reporting Act (FCRA), including the right to know what is in your file, to dispute incomplete or inaccurate information, and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit: <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.

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Dear Parent or Guardian of <<Full Name>>,

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WHAT INFORMATION WAS INVOLVED

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WHAT WE ARE DOING

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WHAT YOU CAN DO

We encourage you to remain vigilant for any signs of unauthorized financial activity and review the **Additional Steps You Can Take** guidance included in this letter. In addition, we are offering your child a complimentary <<CM Duration>>-year membership to Experian IdentityWorks. This product helps detect possible misuse of personal information. To register, please:

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Sincerely,

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Damien Scott, PT MBA MS FACHE
Chief Executive Officer
Emanuel Medical Center

ADDITIONAL STEPS YOU CAN TAKE

Remain vigilant – We encourage you to remain vigilant for fraud or identity theft by reviewing your child’s account statements and free credit reports. Contact your child’s financial institution if you see errors or activity you don’t recognize on your child’s account statements. Get your child’s free credit report by visiting www.annualcreditreport.com or calling (877) 322-8228. If you see errors on that report, contact the relevant consumer reporting agency:

- **Equifax.** PO Box 740241, Atlanta, GA 30374 | (800) 685-1111 | www.equifax.com
- **Experian.** PO Box 9701, Allen, TX 75013 | (888) 397-3742 | www.experian.com
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You can find additional suggestions at www.IdentityTheft.gov. Consider also contacting the Federal Trade Commission for more details on protecting your child from fraud or identity theft as well as fraud alerts and security freezes (both of which are discussed below). You can send a letter to the Federal Trade Commission at 600 Pennsylvania Ave NW, Washington, DC 20580; call them at (877) 438-4338; or visit their website, www.ftc.gov.

Consider placing a fraud alert or security freeze on your child’s credit file – Consumer reporting agencies have tools you can use to protect your child’s credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your child’s credit file to notify companies extending your child credit that they should take special precautions to verify your child’s identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency. The alert lasts for one year, but you can renew it.
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Report suspicious activity – If you believe your child is the victim of fraud or identity theft, consider notifying your attorney general or the Federal Trade Commission. You should also consider filing a police report with your local law enforcement and requesting a copy of that report.

Consider additional helpful resources – Your state attorney general may have more information on fraud alerts, security freezes, and steps to protect your child from fraud or identity theft. You can also find your Attorney General’s contact information at: <https://www.usa.gov/state-attorney-general>.

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Review the Fair Credit Reporting Act – Your child also has certain rights under the Fair Credit Reporting Act (FCRA), including the right to know what is in your child’s file, to dispute incomplete or inaccurate information, and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your child’s rights pursuant to the FCRA, please visit: <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.

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