Doxa Insurance Holdings, LLC
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS4487

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[redacted]

July 27, 2026

Notice of Data Breach

Dear [redacted],

We are writing to notify you that Doxa Insurance Holdings, LLC ("Doxa") was the victim of a cybersecurity incident (the "Incident") that impacted data we maintain about you in our electronic systems on behalf of Doxa Programs LLC.

Under Massachusetts law, you have the right to obtain a police report filed in connection with this incident; however, please note that we elected to notify the FBI of the incident instead of filing a local police report.

You also have the right to place a "security freeze" on your credit accounts. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. You will find additional information on how to place a security freeze at the end of this letter.

Doxa takes its responsibility to safeguard your personal information seriously. We would like to offer you complimentary ID theft protection and monitoring services provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services. These services include:

access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge

alerts for 24 months from the date of enrollment when changes occur to your credit file

fraud assistance to help with any questions that you might have or in event that you become a victim of fraud.

To enroll in the credit monitoring services, at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. When prompted please provide the following unique code to receive services: [redacted]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

In addition to enrolling in the complimentary credit monitoring and identity restoration services, there are precautionary steps you can take to remain vigilant, protect your information, or obtain additional information as you deem necessary. At the end of this letter, we list several suggested measures.

We apologize for any concern this Incident may cause you. If you have questions regarding this incident, representatives are available to assist you for 90 days from the date of this letter, between 8:00 a.m. and 8:00 p.m. Eastern time, Monday through Friday (excluding holidays). Please call the help line at 1-833-851-9219 and supply the fraud specialist with your unique code listed above.

Sincerely,

Doxa Insurance Holdings, LLC
101 E. Washington Blvd., 10th Floor
Fort Wayne, IN 46802

Additional Steps and Resources for Protecting Personal Information

As with any data incident, we recommend remaining vigilant and taking any of the following steps to protect your personal information, as you deem appropriate:

Contact the nationwide credit-reporting agencies as soon as possible to:

- Add a fraud alert statement to your credit file at all three national credit-reporting agencies: Equifax, Experian, and TransUnion. You can contact one of the three agencies listed below and your request will be shared with the other two agencies. This fraud alert will remain on your credit file for 90 days.

- Place a "security freeze" on your credit accounts. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. Please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze. You must place your request for a freeze with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com).

  To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below.

  To request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

  1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
  2. Social Security Number;
  3. Date of birth;
  4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
  5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
  6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
  7. Social Security Card, pay stub, or W2;
  8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

  The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

  To lift the security freeze to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.

- Receive and carefully review a free copy of your credit report by going to www.annualcreditreport.com.

Equifax P.O. Box 105069 Atlanta, GA 30348-5069 https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/ (800) 525-6285
Experian P.O. Box 9554 Allen, TX 75013 https://www.experian.com/fraud/center.html (888) 397-3742
TransUnion Fraud Victim Assistance Dept. P.O. Box 2000 Chester, PA 19016-2000 https://www.transunion.com/fraud-alerts (800) 680-7289

- Carefully review all bills and credit card statements for items that you did not contract for or purchase. Also review your bank account statements for unauthorized checks, purchases, or deductions. Even if you do not find suspicious activity initially, continue checking this information since identity thieves sometimes hold on to stolen personal information before using it. Remove your name from mailing lists for pre-approved offers of credit for approximately six months.

- Contact your local law enforcement or state attorney general if you suspect or know that you are the victim of identity theft. You can also contact the Fraud Department of the FTC. The Fraud Department will collect your information and make it available to law enforcement agencies.

  Federal Trade Commission
  Consumer Response Center
  600 Pennsylvania Avenue
  NW Washington, DC 20580

  (877) 438-4338

- Obtain additional information about identity theft from Mass.gov at https://www.mass.gov/info-details/identity-theft.