



Attn: Digital Mailroom EBC
PO BOX 661039
DALLAS TX 75266

August 14, 2026

NAME
ADD
ADD

PLEASE READ – IMPORTANT INFORMATION

Dear [NAME]:

We are contacting you regarding an incident involving your personal information.

What happened

On July 26, 2026, Allstate learned that information may have been taken without authorization. We quickly worked to validate this claim and learned that data was acquired on June 19, 2026. We immediately began a thorough investigation including engaging independent cybersecurity experts, and reported the incident to law enforcement.

What this means for you

As part of that investigation, we confirmed on August 7, 2026, that your full name and Social Security number may have been affected. This information was collected as part of the Allstate appointment process.

Protecting the information entrusted to us is a responsibility we take very seriously and we understand the concern it may cause. While we have no evidence that your information has been misused, we are providing personalized support to help protect you through Allstate Identity Protection – Essentials plan coverage.*

This Includes:

- Credit monitoring, rapid fraud alerts, and credit freeze assistance
- Advanced digital identity and dark web monitoring
- Full-service identity theft remediation support
- Up to \$1,000,000 of expense coverage that covers out of-pocket costs related to fraud**

How to register

These services are provided by Allstate Identity Protection and will be available to you at no charge for 24 months and begin as soon as you complete the registration.

* These services require an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection and in order to confirm your identity. Some key features require additional activation. Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.

**Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

To safeguard your privacy and security, you will be asked to verify your identity before monitoring can be activated. To register your account and activate your services:

1. Type the following URL into your browser: [REDACTED]
2. Enter the following code in the Access Code* field: **CODE**
3. Click the 'Next' button and follow the instructions to create your account
4. Create a username and password, then click 'Next'
5. Click 'Sign In' to begin utilizing your portal

Important – you must register your account and activate your monitoring services within 90 days from the date of this letter, otherwise your ability to access the services will expire.

If you have further questions or need assistance, please contact an Allstate Identity Protection Customer Care specialist at [REDACTED]. Representatives are available to help you understand the services available to you and answer any questions you may have.

Additional Resources

We recommend that you remain vigilant and review your account statements and free credit reports to ensure there is no unauthorized or unexplained activity. You have the right to obtain a police report and request a security freeze on your account (as described below); however, you may be required to provide the credit reporting agency with certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification prior to the credit reporting agency honoring your request.

We also want you to know about additional resources to help protect against identity theft or the unauthorized use of personal information. Here are the toll-free numbers, addresses and websites for the major consumer reporting agencies.

Equifax	Experian	TransUnion
P.O. Box 740241 Atlanta, GA 30374-0241 www.equifax.com/	P.O. Box 9554 Allen, TX 75013 www.experian.com/	P.O. Box 2000 Chester, PA 19016 www.transunion.com
For general info or to request a credit report, call 1-866-349-5191.	For general info, to request a credit report, or to place a fraud alert, call 1-888-397-3742.	For general info or to request a credit report, call 1-800-888-4213.
To place a fraud alert, call 1-866-349-5191, or go to the Equifax Fraud Alert website	You can also place a fraud alert through the Experian Fraud Center website.	To place a fraud alert, call 1-800-680-7289, or visit the TransUnion Fraud Alert website
To place a free security freeze, send a written request by regular, certified, or overnight mail to:	To place a free security freeze, send a written request by regular, certified, or overnight mail to:	To place a free security freeze, send a written request by regular, certified, or overnight mail to:
Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	TransUnion Security Freeze P.O. Box 160 Woodlyn, PA 19094

For additional steps you can take to prevent identity theft, contact the Federal Trade Commission (FTC) at (877) ID THEFT / (877) 438-4338, review the FTC's identity theft website, www.ftc.gov/bcp/edu/microsites/idtheft, or write to the FTC at: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, D.C. 20580.

If you have any questions regarding this incident, please call the Allstate Privacy Consumer Response Center at [REDACTED]. The Allstate Privacy Consumer Response Center is available Monday through Friday, 8:30 a.m. to 5 p.m. EST.

Sincerely,
Allstate Privacy