

Greater Boston Chamber of Commerce  
c/o Cyberscout  
1533 Glen Ave  
Moorestown, NJ 08057



[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]



October 21, 2025

Dear [REDACTED]:

Proof

**Please read this letter in its entirety.**

On September 11, 2025 we became aware of an incident where an unauthorized third party accessed our accounts at outside vendors we use for billing and other services. We believe the incident occurred on or about September 10, 2025. The outside vendors held personal information related to you and through the unauthorized access of our accounts the unauthorized third party may have been able to access your personally identifiable information (PII). This data about you may have included your name, address, and Social Security number.

**While we have no evidence that any of your personal information was misused in any manner, we are taking appropriate precautionary measures to ensure your financial security and help alleviate concerns you may have.**

**What is the Greater Boston Chamber of Commerce doing to address this situation?**

The Greater Boston Chamber of Commerce has made immediate enhancements to our systems, security and practices. Additionally, we engaged appropriate experts to assist us in conducting a full review of the incident to ensure we understood the scope of the data that the unauthorized individual accessed and to review our security practices and systems to ensure that enhanced security protocols are in place going forward. We are committed to helping those people who may have been impacted by this unfortunate situation.

In response to the incident, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twenty-four (24) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

**How do I enroll for the free services?**

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

**What can I do on my own to address this situation?**

If you choose not to use these services, we strongly urge you to do the following:



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If you choose to place a fraud alert on your own, you will need to contact one of the three major credit agencies directly at:

<b>Experian (1-888-397-3742)</b>	<b>Equifax (1-800-525-6285)</b>	<b>TransUnion (1-833-799-5355)</b>
<b>P.O. Box 4500</b>	<b>P.O. Box 740241</b>	<b>P.O. Box 2000</b>
<b>Allen, TX 75013</b>	<b>Atlanta, GA 30374</b>	<b>Chester, PA 19016</b>
<a href="http://www.experian.com">www.experian.com</a>	<a href="http://www.equifax.com">www.equifax.com</a>	<a href="http://www.transunion.com">www.transunion.com</a>

**Also, should you wish to obtain a credit report and monitor it on your own:**

- **IMMEDIATELY** obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.
- **Upon receipt of your credit report**, we recommend that you review it carefully for any suspicious activity.
- Be sure to promptly report any suspicious activity to the Greater Boston Chamber of Commerce.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. Should you wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed above.

You can also obtain more information from the Federal Trade Commission (FTC) or your state attorney general about identity theft and ways to protect yourself. The FTC has an identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information on-line at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft).

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state attorney general. This notice has not been delayed by law enforcement.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; 202-727-3400; and [oag.dc.gov](http://oag.dc.gov).

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and [www.ncdoj.gov](http://www.ncdoj.gov).

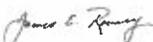
*For Rhode Island residents*, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; [www.riag.ri.gov](http://www.riag.ri.gov); and 1-401-274-4400. Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. Fees may be required to be paid to the consumer reporting agencies. There are approximately 2 Rhode Island residents impacted by this event.

**What if I want to speak with the Greater Boston Chamber of Commerce regarding this incident?**

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the help line at 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

At the Greater Boston Chamber of Commerce we take our responsibilities to protect your personal information very seriously. We are deeply disturbed by this situation and apologize for any inconvenience.

Sincerely,



James E. Rooney



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Greater Boston Chamber of Commerce  
c/o Cyberscout  
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Moorestown, NJ 08057



[REDACTED]

October 21, 2025

Dear [REDACTED]:

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**While we have no evidence that any of your personal information was misused in any manner, we are taking appropriate precautionary measures to ensure your financial security and help alleviate concerns you may have.**

**What is the Greater Boston Chamber of Commerce doing to address this situation?**

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Sincerely,



James E. Rooney



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