Christian Publishers
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024

CHRISTIANPUBLISHERS

[redacted]

October 9, 2026

**IMPORTANT INFORMATION: PLEASE REVIEW CAREFULLY**

*You may have previously received a letter about this incident; however, due to a printing error, you are receiving this updated letter with accurate information about the publisher that experienced the incident.*

Dear [redacted]:

The privacy and security of the personal information we maintain is of the utmost importance to Christian Publishers. We wanted to provide you with information about the privacy incident, explain the steps you should take to protect yourself, and let you know that we continue to take significant measures to protect your information.

Upon learning of this issue, we commenced a prompt and thorough internal investigation. The investigation determined that the incident resulted in the unauthorized disclosure of your full name, payment card number, and associated CVV/access code.

To date, we are not aware of any reports of identity fraud resulting from this incident. Out of an abundance of caution to protect you from potential misuse of your information, this letter provides precautionary measures you can take to protect your personal information, including placing a fraud alert and/or security freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis. You should also call your bank or card issuer if you see any suspicious transactions and ask your bank or card issuer whether a new card should be issued to you.

We sincerely regret this incident occurred. Christian Publishers is committed to maintaining the privacy of personal information in our possession and has taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at [redacted] available Monday through Friday 9:00AM-4:00PM CST. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against potential misuse of your information.

Sincerely,

Christian Publishers
PO Box 248
Cedar Rapids, IA 52406

Enclosure: Other Important Information

## – OTHER IMPORTANT INFORMATION –

### 1. Obtain and Monitor Your Credit Report

Under federal law, you are entitled to one free credit report every 12 months from each of the three major nationwide credit reporting companies. You can obtain a free copy of your credit report by calling 1-877-322-8228, visiting www.annualcreditreport.com, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at https://www.annualcreditreport.com/index.action. Alternatively, you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies.

The three nationwide credit reporting agencies' contact information are provided below.

| **Equifax** | **Experian** | **TransUnion** |
|---|---|---|
| P.O. Box 105069<br>Atlanta, GA 30348-5069<br>https://www.equifax.com/personal/<br>credit-report-services/credit-<br>fraud-alerts/<br>(800) 525-6285 | P.O. Box 9554<br>Allen, TX 75013<br>https://www.experian.com/<br>fraud/center.html<br>(888) 397-3742 | Fraud Victim Assistance Department<br>P.O. Box 2000<br>Chester, PA 19016-2000<br>https://www.transunion.com/<br>fraud-alerts<br>(800) 680-7289 |

Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

### 2. Placing a Fraud Alert on Your Credit File.

We recommend that you place an initial 1-year "fraud alert" on your credit files, at no charge. An initial fraud alert is free and will stay on your credit file for at least twelve months. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you before establishing any accounts in your name. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

Additional information is available at https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/.

| **Equifax** | **Experian** | **TransUnion** |
|---|---|---|
| P.O. Box 105069<br>Atlanta, GA 30348-5069<br>https://www.equifax.com/personal<br>/credit-report-services/credit-fraud-alerts/<br>(800) 525-6285 | P.O. Box 9554<br>Allen, TX 75013<br>https://www.experian.com/<br>fraud/center.html<br>(888) 397-3742 | Fraud Victim Assistance Department<br>P.O. Box 2000<br>Chester, PA 19016-2000<br>https://www.transunion.com/fraud-alerts<br>(800) 680-7289 |

### 3. Placing a Security Freeze on Your Credit File.

Following is general information about how to request a security freeze from the three credit reporting agencies at no charge. While we believe this information is accurate, you should contact each agency for the most accurate and up-to-date information. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. There might be additional information required, and as such, to find out more information, please contact the three nationwide credit reporting agencies (contact information provided below).

You may place a security freeze on your credit report by contacting all three nationwide credit reporting companies at the numbers below and following the stated directions or by sending a request in writing, by mail, to all three credit reporting companies:

| Equifax Security Freeze | Experian Security Freeze | TransUnion Security Freeze |
|---|---|---|
| P.O. Box 105788<br>Atlanta, GA 30348-5788<br>https://www.equifax.com/personal/<br>credit-report-services/credit-freeze/<br>(888) 298-0045 | P.O. Box 9554<br>Allen, TX 75013<br>http://experian.com/freeze<br>(888) 397-3742 | P.O. Box 160<br>Woodlyn, PA 19094<br>https://www.transunion.com/<br>credit-freeze<br>(888) 909-8872 |

To place a freeze on your credit report, provide proper identification of your identity. The following information must be included when requesting a security freeze (note that if you are requesting a freeze for your spouse, this information must be provided for them as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; and (4) current address and any previous addresses for the past five years.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside.

**4. Additional Helpful Resources.**

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

*Massachusetts Residents:* Under Massachusetts law, you have the right to obtain a police report in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.