Alliance Residential Company
P.O. Box 989728
West Sacramento, CA 95798-9728

Enrollment Code: <<XXXXXXXX>>
Enrollment Deadline: January 30, 2027

To Enroll, Scan the QR Code Below:

SCAN ME

Or Visit:
https://app.idx.us/account-creation/protect

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

October 30, 2026

Re: Notice of Data Breach

Dear <<FirstName>> <<LastName>>:

Alliance Residential Company ("Alliance") is writing to inform you of a recent cybersecurity incident that may have involved certain personal information relating to you. We understand the sensitive nature of the information entrusted to us and sincerely regret this incident. Protecting the privacy and security of our residents, clients, investors, employees and partners remains one of our highest priorities.

This letter provides information about the incident, the steps we have taken in response, and the resources available to you.

What Happened?
Alliance recently identified a data security incident that may have involved certain personal information. Alliance immediately took steps to contain the incident, and launched an investigation with the assistance of leading third-party experts to determine the nature and scope of the incident. Following a review, we determined that certain information relating to you may have been involved.

What Information May Have Been Involved?
The information involved may have included your name and one or more of the following elements: date of birth, Social Security number, driver's license or other government-issued identifier, and/or financial account information. Not all data elements were involved for every individual. We are not aware of any actual or attempted misuse of any information in connection with this incident.

What We Are Doing
We continue to review the affected data and evaluate additional safeguards designed to further strengthen our systems and reduce the likelihood of a similar incident occurring in the future.

We have also arranged for you to receive 24 months of complimentary credit monitoring, identity protection, and fraud assistance services through IDX, a leading provider of identity protection and recovery services. Enrollment instructions are enclosed in the Reference Guide.

What You Can Do
We recommend that you remain vigilant by reviewing financial account statements, credit reports, tax-related correspondence, and other account activity for unusual or unauthorized activity. Any suspicious activity should be promptly reported to the organization with which the account is maintained.

Given the potential involvement of tax and financial information, you may also wish to consider additional protective measures, such as obtaining an IRS Identity Protection PIN and reviewing account security settings with your financial institutions and advisors. Additional information regarding available safeguards is included in the enclosed Reference Guide.

For More Information
If you have any questions regarding this notice or would like additional information about the matter, please refer to the enclosed Reference Guide or call toll-free 1-833-788-9712. This call center is open from Monday through Friday, from 9 a.m. – 9 p.m. Eastern Time, except holidays.

Sincerely,

Alliance Residential Company

Reference Guide

You may wish to take additional steps to protect your identity. Here are some steps you may consider:

Reviewing Your Accounts and Ordering Free Credit Reports
Carefully review account statements and credit reports to ensure that all of your account activity is valid. Report any questionable charges promptly to the financial institution or company with which the account is maintained.

Under federal law, you are entitled to obtain your credit report from each of the three national credit reporting companies listed below for free once every 12 months. Free reports are available online at www.annualcreditreport.com. You may also obtain a free report by calling toll free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. If you do not have any free credit reports left, you can still purchase a copy of your credit report by contacting one or more of the three credit reporting companies listed below.

Equifax P.O. Box 105069 Atlanta, GA 30348 1-800-525-6285 Equifax.com	Experian P.O. Box 9554 Allen, TX 75013 1-888-397-3742 Experian.com	TransUnion P.O. Box 2000 Chester, PA 19016 1-800-680-7289 Transunion.com

How to Enroll in IDX Credit Monitoring Services
As a safeguard, you may enroll, at no cost to you, in online credit monitoring and identity restoration services provided by IDX for <<12/24>> months. To enroll in these services, please call 1-800-939-4170 or visit https://app.idx.us/account-creation/protect and follow the instructions for enrollment using Enrollment Code: <<Enrollment Code>>

Individuals must enroll in order for the available services to go into effect, and the monitoring included in the membership must be activated to be effective. You have until January 30, 2027 to enroll in these services. Please note that credit monitoring services may not be available for individuals who have not established credit or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score. If you need assistance, IDX will be able to assist you.

We encourage you to take advantage of these protections and remain vigilant for incidents of potential fraud and identity theft, including regularly reviewing and monitoring your credit reports and account statements.

Placing a Fraud Alert
To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect against the possibility of an identity thief opening new credit accounts in your name. When a credit grantor checks the credit history of someone applying for credit, the credit grantor gets a notice that the applicant may be the victim of identity theft. The alert notifies the credit grantor to take steps to verify the identity of the applicant.

You can place a fraud alert on your credit report by calling any one of the toll-free fraud numbers provided above. You will reach an automated telephone system that allows flagging of your file with a fraud alert at all three credit bureaus.

Requesting a Security Freeze on Your Credit Report
You have the right to request a credit freeze from a consumer reporting agency, free of charge, so that no new credit can be opened in your name without the use of a PIN that is issued to you when you initiate a freeze. A security freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a security freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a security freeze may delay your ability to obtain credit.

Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit bureau listed above. To place a security freeze on your credit report you must contact the credit reporting agency by phone, mail or secure electronic means and provide proper identification of your identity. The following information must be included when

requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue.

Once you have submitted your request, the credit reporting agency must place the security freeze no later than 1 business day after receiving a request by phone or secure electronic means, and no later than 3 business days after receiving a request by mail. No later than 5 business days after placing the security freeze, the credit reporting agency will send you confirmation and information on how you can remove the freeze in the future.

Contact the U.S. Federal Trade Commission
If you detect any unauthorized transactions in any of your financial accounts, promptly notify the appropriate payment card company or financial institution. If you detect any incidents of identity theft or fraud, promptly report the matter to your local law enforcement authorities, state Attorney General and the Federal Trade Commission (FTC).

You can contact the FTC to learn more about how to protect yourself from becoming a victim of identity theft by using the following contact information: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338); www.ftc.gov/idtheft/.

Massachusetts residents are reminded that you have the right to obtain a police report and request a security freeze as described above. There is no charge to place a security freeze on your account; however, you may be required to provide the credit reporting agency with certain personal information (such as your name, Social Security Number, date of birth and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to its honoring your request.