SRS ACQUIOM

October 29, 2026

[redacted]

[redacted]

[redacted]

[redacted]

Dear [redacted],

As you may already know, we recently had an incident involving some of your personal information: your name, your bank's name, your routing and account numbers, and a payment amount. This happened because of an error on our part, and we are truly sorry.

Although we have no indication that your personal information has been misused, we take the protection of your information seriously. To help ensure that safety, we have flagged your file with us and will take additional steps to confirm your identity for any payment instruction changes by calling you at a number we already have on file.

You have additional rights related to this, and there are steps you can take to protect yourself, should you wish to do so, that are set forth in the Appendix below. If we can help in connection with any of this, please let us know, and we'd be happy to do so.

We apologize again for this mistake and regret any concern or inconvenience this may have caused. Please do not hesitate to contact us for assistance and information related to this incident at 303.222.2080.

Sincerely,

Dana Pearce
Information Privacy Officer
Shareholder Representative Services LLC, a subsidiary of SRS Acquiom Inc.

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Appendix

Steps that may be taken to help ensure your protection include:

- Carefully examine all bank account statements. If anything looks suspicious, promptly report the incident as suspected identity theft.
- Visit the Federal Trade Commission's (FTC) web site or call their toll-free number to obtain identity theft guidance and to report suspected incidents of identity theft. Their toll-free number is (877) 438-4338, and their web site is www.identitytheft.gov.
- Subscription services are available that can provide notification anytime there are changes or inquiries in your credit report.
- • Placing a free one-year fraud alert on your credit bureau file. This type of alert can only be placed by you and provides another layer of protection by flagging your credit file for additional scrutiny by potential lenders. If you choose to activate a fraud alert, you only need to activate the alert with one of the three nationwide credit reporting agencies below.
- You may also obtain a free copy of your credit report from each of the three nationwide credit reporting agencies at www.annualcreditreport.com.

Additional Rights You Have

Your Right to Obtain a Police Report

Under Massachusetts law, if you become a victim of identity theft, you have the right to file a police report with your local police department and obtain a copy of it.

Security Freeze

You have the right to place a security freeze on your credit report at no charge. A security freeze prohibits a consumer reporting agency from releasing information in your credit report without your express authorization. It is designed to help prevent credit, loans, and services from being approved in your name without your consent. Using a security freeze, however, may delay, interfere with, or prohibit the timely approval of any later request or application you make for a new loan, credit, mortgage, or other account involving the extension of credit.

There is no charge to place, lift, or remove a security freeze, but placing a security freeze does require you to contact each of the three nationwide credit reporting agencies separately:

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Equifax
Online: www.equifax.com/personal/credit-report-services/credit-freeze
Phone: 1-888-298-0045
Mail: Equifax Information Services LLC, P.O. Box 105788, Atlanta, GA 30348-5788

Experian
Online: www.experian.com/help/credit-freeze
Phone: 1-888-397-3742
Mail: Experian Security Freeze, P.O. Box 9554, Allen, TX 75013

TransUnion
Online: www.transunion.com/credit-freeze
Phone: 1-800-916-8800
Mail: TransUnion, P.O. Box 160, Woodlyn, PA 19094

Placing a freeze online or by phone generally takes effect quickly. If you request a freeze by mail, the credit reporting agency may ask you to provide the following information (requirements vary by agency):

- Your full name, including middle initial and any suffix (Jr., Sr., II, III, etc.);
- Your Social Security number;
- Your date of birth;
- Your addresses for the past two years;
- A legible copy of a government-issued identification card, such as a driver's license or state ID card; and
- A copy of a recent utility bill, bank statement, or similar document showing your name and current address.

To lift a freeze temporarily or remove it, you must contact each credit reporting agency online, by phone, or by mail and follow its instructions to verify your identity.

Many of the steps described in this letter, including placing a security freeze or fraud alert and obtaining your free credit reports, are available to you at no cost.