11/03/2026

[redacted]

IMPORTANT INFORMATION ABOUT YOUR VILLAGE BANK DEBIT MASTERCARD

Dear XXXXX,

Card Number Ending: **XXXX**

We have received a security bulletin from MasterCard regarding a potential security breach.

You are receiving this notification because you initiated a debit card transaction with the impacted merchant some time before or during the affected time frame. Your Village Bank Debit MasterCard may have been involved.

The Village Bank's computer and debit card networks were not breached at any time and your confidential information on our systems remain safe.

NATURE OF THE SECURITY BREACH OR UNAUTHORIZED USE OR ACCESS

Event Description: Suspected data compromise of a merchant's payment card environment
Electronic Data possibly compromised: CVC2, Account Number, Expiration Date
At-Risk Time Frame: September 25, 2026, through October 21, 2026

Protecting your account against fraudulent activity is a top priority for us!

A high-level review of debit card activity against your account has not found any unusual or unauthorized transactions as a result of this suspected breach. All debit card transactions are run through our sophisticated real-time fraud detection system for monitoring.

At this time, we do not have any evidence that your personal information was used for fraudulent purposes but if you would like to completely eliminate the risk of fraud, we recommend that you contact us to close your card and we will reissue you a new one.

If you wish to order a new debit card or have any questions, please contact us at (617) 969-4300 or visit your local branch.

Sincerely,

The Village Bank Deposit Operations
320 Needham Street, Suite 200
Newton, MA 02464
Phone: (617) 969-4300