Uber Technologies, Inc.
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024

<<First>> <<Middle>> <<Last>>
<<Address>>
<<City>>, <<ST>> <<Zip>>

November 10, 2026

NOTICE OF SECURITY INCIDENT

Dear <<First>> <<Last>>,

On behalf of Uber Technologies, Inc., we are writing to inform you of an incident that involved personal information about you.

What Information Was Involved

Our investigation determined that the personal information involved in the incident included <<data elements>>.

What We Are Doing

We are providing you with access to credit monitoring and fraud assistance at no charge. These services provide you with alerts for <<time>> months from the date of enrollment when changes occur to your credit file. In addition, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in the complimentary services being offered, please visit www.mytrueidentity.com and follow the instructions provided. You will need the activation code below.

Your Activation Code: <<Code>>

New to MyTrueIdentity?

1. Visit www.mytrueidentity.com.
2. Enter the activation code provided above.
3. Follow the prompts to create your account and complete your enrollment.

Already have a MyTrueIdentity account?

1. Visit www.mytrueidentity.com and log in using your existing credentials.
2. From the dashboard, select Manage Your Membership under the Membership Details section.
3. Enter your activation code.
4. Select Activate Now to apply the new membership benefits to your account.

Recycle Me!

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What You Can Do

Although we have not identified any misuse of your data to date, we recommend that you take the following precautions:

- You should regularly review your account statements and monitor free credit reports. Please promptly report suspicious or unusual activity on your accounts.
- Under federal law, you are entitled to obtain one free copy of your credit report every twelve months from each of the nationwide consumer reporting agencies. You can obtain a free copy of your credit report from each agency by calling 1-877-322-8228 or visiting annualcreditreport.com. We recommend that you periodically obtain credit reports from each nationwide credit reporting agency. If you discover information on your credit report arising from a fraudulent transaction, you may request that the credit reporting agency delete that information from your credit report file.
- You may also consider contacting the credit reporting agencies directly if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three. A security freeze restricts all creditor access to your account but might also delay any requests you might make for new accounts. You may contact the nationwide credit reporting agencies at the following numbers to place a security freeze to restrict access to your credit report:
    - Equifax: 1-800-349-9960; equifax.com; P.O. Box 740241, Atlanta, GA 30374
    - Experian: 1-888-EXPERIAN (397-3742); experian.com; P.O. Box 9554, Allen, TX 75013
    - TransUnion: 1-888-909-8872; transunion.com; Fraud Victim Assistance, P.O. Box 2000, Chester, PA 19022

  You will need to supply your name, address, date of birth, Social Security number, and other personal information. The agencies are not permitted to charge you for placing or lifting a freeze.

- To learn more information about identity theft and report incidents of suspected identity theft, you can contact the Federal Trade Commission (FTC) at Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20850 or at 1-877-ID-THEFT or through its website at IdentityTheft.gov. You can also contact local law enforcement or your state's attorney general.
- Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For More Information

If you have questions or concerns about this, or if we can be of further assistance to you, please call us at 1-866-317-7961 between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays.

Sincerely,

Uber Technologies, Inc.

Recycle Me!