NTN Bearing Corporation of America
c/o Cyberscout
565 Willowbrook Center Pkwy
Willowbrook, IL 60527

[redacted]

November 13, 2026

RE: NOTICE OF DATA BREACH

Dear [redacted]

We are writing to advise you of a recent incident that may have involved some of your personal information. **We have no reason to believe that your personal information has been misused for the purpose of committing fraud or identity theft as a result of the incident.** Nonetheless, we want to provide guidance on what you can do to protect yourself, should you feel it is appropriate to do so.

What Happened? We discovered unusual activity on our computer network. Upon identifying the issue, we promptly began an internal review, took steps to secure our systems, and notified law enforcement. We subsequently determined that, on or about April 15, 2026, some documents were acquired from our system.

What Information Was Involved? On October 2, 2026, we determined that the documents contained some of your information including your name and date of birth, health insurance information, and Social Security number.

What We Are Doing. Although we are not aware of any instances of fraud or identity theft involving your personal information, in an abundance of caution we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for 24 Months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

How Do I Enroll for the Free Services?

To enroll in the complimentary services being offered, please visit www.mytrueidentity.com and follow the instructions provided. You will need the activation code below.

Your Activation Code: [redacted]

New to MyTrueIdentity?

1. Visit www.mytrueidentity.com.
2. Enter the activation code provided above.
3. Follow the prompts to create your account and complete your enrollment.

Already have a MyTrueIdentity account?

1. Visit www.mytrueidentity.com and log in using your existing credentials.
2. From the dashboard, select Manage Your Membership under the Membership Details section.

3. Enter your activation code.
4. Select Activate Now to apply the new membership benefits to your account.

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What You Can Do. You can find more information on steps to protect yourself against the misuse of your information in the enclosed *Additional Important Information* page.

For More Information. Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 7:00 a.m. to 7:00 p.m. Central time, Monday through Friday, excluding holidays. Please call the help line at [redacted] and supply the fraud specialist with your unique code listed above.

Sincerely,
NTN Bearing Corporation of America

Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your account statements and monitoring credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Credit Reports: By law, you may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies. The three national credit reporting agencies have also agreed to provide free weekly online credit reports. You can obtain your free credit report by visiting www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at https://www.annualcreditreport.com/manualRequestForm.action. Alternatively, you may elect to purchase a copy of your credit report by contacting the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-888-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-833-799-5355

Fraud Alerts: By law, you have the right to place a fraud alert on your credit report if you believe you have been, or are about to become, a victim of fraud or related crime. A fraud alert is free and will stay on your credit report for one (1) year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at www.annualcreditreport.com/protectYourIdentity.action.

Credit and Security Freezes: By law, you have the right to place a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 2000, Chester, PA 19016, www.transunion.com
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

To request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
2. Social Security number
3. Date of birth
4. If you have moved in the past five years, provide the addresses where you have lived over the prior five

years
5. Proof of current address such as a current utility bill or telephone bill
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. If you are a victim of identity theft, include a copy of the police report, investigative report, or complaint to a law enforcement agency concerning identity theft

The credit reporting agencies have one business day after receiving your request by toll-free telephone or secure electronic means, or three business days after receiving your request by mail, to place a security freeze on your credit report.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, or to lift a security freeze for a specified period of time, you must submit a request through a toll-free telephone number, a secure electronic means maintained by a credit reporting agency, or by sending a written request via regular, certified, or overnight mail to the credit reporting agencies and include proper identification (name, address, and Social Security number) as well as the identity of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have one business day after receiving your request by toll-free telephone or secure electronic means, or three business days after receiving your request by mail, to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must submit a request through a toll-free telephone number, a secure electronic means maintained by a credit reporting agency, or by sending a written request via regular, certified, or overnight mail to each of the three credit bureaus and include proper identification (name, address, and Social Security number). The credit bureaus have one business day after receiving your request by toll-free telephone or secure electronic means, or three business days after receiving your request by mail, to remove the security freeze.

If you are a resident of Connecticut, Iowa, Maryland, Massachusetts, New York, North Carolina, Oregon, Rhode Island, or Washington D.C., you may contact your state attorney general, including to report suspected identity theft, and obtain information from them about how to protect yourself from identity theft at:

- *Connecticut Attorney General's Office,* 55 Elm Street, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag
- *Office of the Attorney General of Iowa,* Hoover State Office Building, 1305 E. Walnut Street, Des Moines, IA 50319, 1-800-373-5044 (toll-free in Iowa) / 515-281-5044, www.iowaattorneygeneral.gov
- *Maryland Office of the Attorney General,* Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 (tollfree in Maryland) / 1-410-576-6300, www.oag.state.md.us
- *Office of the Massachusetts Attorney General,* Consumer Protection Division, One Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html
- *Office of the Attorney General,* The Capitol, Albany, NY 12224-0341, 1-800-771-7755 (toll-free), 1-800-788-9898 (TDD/TTY toll-free line), www.ag.ny.gov; Bureau of Internet and Technology (BIT), 28 Liberty Street, New York, NY 10005, 212-416-8433, www.ag.ny.gov/resources/individuals/consumer-issues/technology
- *North Carolina Attorney General's Office,* 9001 Mail Service Centre, Raleigh, NC 27699, 1-877-566-7226 (toll-free in North Carolina) / 1-919-716-6400, www.ncdoj.gov
- *Oregon Department of Justice,* 1162 Court Street NE, Salem, OR 97301-4096, 1-877-877-9392 (toll-free in Oregon), 503-378-4400, www.doj.state.or.us
- *Rhode Island Office of the Attorney General,* Consumer Protection Unit, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, www.riag.ri.gov
- *Office of the Attorney General for the District of Columbia,* 400 6th Street NW, Washington, D.C. 20001, 202-727-3400, www.oag.dc.gov

If you are a resident of Massachusetts or Rhode Island, note that pursuant to Massachusetts or Rhode Island law, you have the right to file and obtain a copy of a police report. This incident involves 3 Rhode Island residents.

Individuals have rights under the Fair Credit Reporting Act. We encourage you to review your rights under the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/documents/bcfp_consumer-rights-summary_2018-09.pdf, or by requesting information in writing from the Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.