Poulin's Antiques & Auctions, Inc.
199 Skowhegan Rd
Fairfield, ME 04937

<<Name>>
<<Address 1>>
<<Address 2>>
<<City>>, <<State>> <<Zip>>

<<Date>>

Subject: Important Notice Regarding Recent Data Breach Incident

Dear Valued Poulin's Customer, Employee, or other Partner,

We regret to inform you that there was a data security incident that may have involved some of your sensitive personal information. At Poulin Antiques & Auctions, Inc., we take the protection and privacy of your data very seriously. Although we are not aware of any misuse of your information, we are providing information regarding the incident and steps you can take to detect misuse of your information and prevent fraudulent transactions.

What Happened
On October 25, 2026, our IT detected unusual activity in one of our electronic systems that may have resulted in an unknown malicious actor gaining unauthorized access. We immediately activated our incident response procedures, secured the affected systems, and engaged an independent and reputable cybersecurity expert to investigate the nature and cause of the incident, prevent further unauthorized access, and assess what information may have been accessed.

Information Potentially Compromised
Although we are not aware of any misuse of your information, the incident may have resulted in unauthorized access to information stored on our systems that may have included your full or partial name, mailing address, email address, telephone number, driver's license or identification card, Social Security number, and payment information (such as bank account or credit or debit card information).

What We Are Doing
Upon discovering the breach, we isolated the affected systems and reset administrative credentials, implemented additional robust security measures and additional monitoring, conducted a thorough investigation, and engaged a reputable cybersecurity expert to monitor our system for further suspicious activity.

What You Can Do
Please remain vigilant to fraud and identity theft. You should carefully review your account statements to identify any suspicious or unusual activity and promptly report any such activity to your financial institution. You may also wish to consider whether to have canceled and re-issued any payment card that you used to make purchases from us. Please consider taking the time to review the additional steps you can take to protect yourself from identity theft, which are outlined on the pages that follow this letter.

As noted above, as an added benefit to help protect your identity, we are offering you a two-year enrollment in Privacy Solutions ID 1B Credit Monitoring - Plus services offered by Epiq, at no cost to you. These services help detect possible misuse of your personal information, offer regular notifications and alerts, and insure against and assist with responding to identity theft. **For more information, including instructions on how to enroll in Epiq's services, please refer to the additional information that follows this letter, on the last page, noting that the deadline to enroll is February 28, 2027.**

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You also have the right to place a security freeze (also known as a credit freeze) on your credit file, free of charge. A security freeze can make it harder for someone to open a new account in your name by generally preventing prospective creditors from accessing your credit report without your authorization, subject to exceptions under applicable law. A security freeze may interfere with or delay your ability to obtain a new credit card, wireless phone, or other service that requires a credit check. You must separately place a security freeze with each of the three nationwide credit reporting agencies. To place, temporarily lift, or remove a security freeze, contact each agency using the information provided on the following page. An agency may require information to verify your identity, including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement, or insurance statement. There is no charge to place, temporarily lift, or remove a security freeze.

**

We apologize for any concern or inconvenience this incident may cause and are committed to further enhancing our security measures to prevent future breaches.

If you have any questions, please contact our Incident Response Team at 207-453-2114 or info@poulinauctions.com

Sincerely,

[electronic signature to be inserted]

Nicholas Poulin
President
Poulin Antiques & Auctions, Inc.

Steps You Can Take to Further Protect Your Information

1. Review Your Account Statements and Report Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution, payment card issuer, or company that maintains the account. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including your state attorney general and the Federal Trade Commission (FTC).

To report identity theft to the FTC or obtain an identity theft recovery plan, visit IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). IdentityTheft.gov also provides information and resources for reporting and recovering from identity theft.

2. Obtain and Monitor Your Credit Report

You can request a free copy of your credit report from each of the three nationwide credit reporting agencies by visiting www.annualcreditreport.com or calling toll-free 877-322-8228. You may purchase additional copies of your credit report from any of the three nationwide credit reporting agencies. Contact information for the three agencies is provided below:

- *Equifax*: (888) 378-4329; P.O. Box 740241, Atlanta, GA 30374-0241; www.equifax.com
- *Experian*: (888) 397-3742; P.O. Box 9701, Allen, TX 75013-9701; www.experian.com
- *TransUnion*: (800) 916-8800; P.O. Box 2000, Chester, PA 19016-2000, www.transunion.com

You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_ your-rights-under-fcra.pdf or www.ftc.gov.

3. Consider Placing a Fraud Alert on Your Credit Report

You may consider placing a fraud alert on your credit file. An initial fraud alert is free and lasts one year. If you are a victim of identity theft and have an Identity Theft Report, you may be eligible for an extended fraud alert that lasts seven years. You can place an initial fraud alert by contacting any one of the three credit reporting agencies identified above; the agency you contact must notify the other two. A fraud alert asks creditors to take reasonable steps to verify your identity before opening an account in your name. Additional information is available at www.annualcreditreport.com.

<<Full Name>>
Activation Code: <<ACTIVATION CODE>>
Enrollment Deadline: February 28, 2027
Coverage Length: 24 Months

Epiq Monitoring Solutions
1B Credit Monitoring - Plus

How To Enroll:

1) Visit https://epiqmonitoringsolutions.com and click "Activate Account".
2) Enter the following activation code, **<<Activation Code>>** and complete the enrollment form.
3) Complete the identity verification process.
4) You will receive a separate email from noreply@epiqmonitoringsolutions.com confirming your account has been set up successfully and will include an Access Your Account link in the body of the email that will direct you to the log-in page https://1.epiqmonitoringsolutions.com.
5) Enter your log-in credentials.
6) You will be directed to your dashboard and activation is complete!

Product Features:

1-Bureau Credit Monitoring with Alerts
Monitors your credit file(s) for key changes, with alerts such as credit inquiries, new accounts, and public records.

VantageScore® 3.0 Credit Score and Report[1]
1-Bureau VantageScore® 3.0 (annual) and 1-Bureau Credit Report.

SSN Monitoring (High Risk Transaction Monitoring, Real-Time Authentication Alerts, Real-Time Inquiry Alerts)
Detect and prevent common identity theft events outside of what is on your credit report. Real-time monitoring of SSNs across situations like loan applications, employment and healthcare records, tax filings, online document signings and payment platforms, with alerts.

Dark Web Monitoring
Scans millions of servers, online chat rooms, message boards, and websites across all sides of the web to detect fraudulent use of your personal information (i.e. name, date of birth, addresses, email addresses, phone numbers, driver's licenses, passports, bank accounts, credit cards, mother's maiden name, medical record numbers, national provider identifier number, crypto wallets, gamertags, usernames), with alerts.

Change of Address Monitoring
Monitors the National Change of Address (NCOA) database and the U.S. Postal Service records to catch unauthorized changes to users' current or past addresses.

Credit Protection
3-Bureau credit security freeze assistance with blocking access to the credit file for the purposes of extending credit (with certain exceptions).

Personal Info Protection
Helps users find their exposed personal information on the surface web—specifically on people search sites and data brokers – so that the user can opt out/remove it. Helps protect members from ID theft, robo calls, stalkers, and other privacy risks.

Identity Restoration & Lost Wallet Assistance
Dedicated ID restoration specialists who assist with ID theft recovery and assist with canceling and reissuing credit and ID cards.

Up to $3M Identity Theft Insurance[2]
Provides up to $3,000,000 ($0 deductible) Identity Theft Event Expense Reimbursement Insurance on a discovery basis. This insurance aids in the recovery of a stolen identity by helping to cover expenses normally associated with identity theft.

Unauthorized Electronic Funds Transfer- UEFT and 401k/HSA Cash Recovery[2]
Provides up to $1,000,000 ($0 deductible) Unauthorized Electronic Funds Transfer Reimbursement and $1,000,000 ($0 deductible) 401k/HSA Cash Recovery. This aids in the recovery of stolen funds resulting from fraudulent activity (occurrence based).

If you need assistance with the enrollment process or have questions regarding Epiq Monitoring Solutions 1B Credit Monitoring - Plus, please call directly at **866.675.2006,** Monday-Friday 9:00 a.m. to 5:30 p.m., ET.

1 The credit scores provided are based on the VantageScore® 3.0 model. For three-bureau VantageScore® credit scores, data from Equifax®, Experian®, and TransUnion® are used respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.
2 Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. or American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.