OPHTHALMIC CONSULTANTS OF BOSTON
EXCELLENCE IN EYE CARE

Director of Compliance
195 West Street
Waltham, MA 02451
617-314-2639

November 20, 2026

[Patient Full Name]
[Street Address]
[City, State ZIP]

Security Breach Notice Pursuant to MGL c. 93H

Dear [Patient Name]:

We take the privacy and security of your information seriously. We are writing to notify you of a recent security incident that may have involved some of your personal information and to provide information about steps you can take to protect yourself. Importantly, this incident did not involve protected health information or Social Security numbers.

After learning of the incident, we took steps to secure our systems and notified law enforcement. We also notified the Massachusetts Attorney General's Office and the Massachusetts Office of Consumer Affairs and Business Regulation, as required by law.

Your Rights Under Massachusetts Law and Steps You Can Take

Obtain a police report:
Under Massachusetts law, you have the right to obtain the police report filed in regard to this incident. If you believe you are a victim of identity theft, you also have the right to file a police report and obtain a copy.

Place a security freeze:
You have the right to place a security freeze on your credit reports, at no charge. A security freeze restricts access to your credit report and can help prevent someone from opening new accounts in your name. A freeze may also delay your ability to obtain new credit or certain other services until you temporarily lift it. Under federal law, you cannot be charged to place, life, or remove a security freeze.

To place a security freeze, you must contact each of the three nationwide consumer reporting agencies listed below, by telephone, online, or by sending a written request by

certified mail, overnight mail, or regular stamped mail. You will need to provide the following information:

- Your full name (including middle initial and any suffix such as Jr., Sr., II, or III);
- Your Social Security number;
- Your date of birth;
- If you have moved in the past five years, the addresses where you have lived over the prior five years;
- Proof of your current address, such as a current utility or telephone bill;
- A legible photocopy of a government-issued identification card (such as a state driver's license or ID card or military identification); and
- If you are a victim of identity theft, a copy of the police report, investigative report, or complaint you filed with a law enforcement agency about the identity theft.

Agency	Mailing Address for Freeze Requests	Phone	Website
Equifax	**Equifax Security Freeze, P.O. Box 105788, Atlanta, GA 30348**	**1-888-298-0045**	**www.equifax.com**
Experian	**Experian Security Freeze, P.O. Box 9554, Allen, TX 75013**	**1-888-397-3742**	**www.experian.com**
TransUnion	**TransUnion Security Freeze P.O. Box 160, Woodlyn, PA 19094**	**1-888-909-8872**	**www.transunion.com**

After you place a security freeze, the consumer reporting agency will send you written confirmation and a unique personal identification number or password. Keep it in a safe place, because you will need it to temporarily lift or permanently remove the freeze. To lift or remove a freeze, contact each agency, verify your identity, and provide your PIN or password.

Review your accounts and credit reports:
We encourage you to remain alert for activity you do not recognize. You can review your financial account statements and obtain free credit reports from each of the three nationwide consumer reporting agencies through AnnualCreditReport.com or by calling 1-877-322-8228.

Additional resources:
Information about identity theft and fraud is available from the Federal Trade Commission

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at IdentityTheft.gov or 1-877-438-4338. You may also contact the Massachusetts Attorney General's Office at Mass.gov/AGO, 617-727-8400, One Ashburton Place, Boston, MA 02108.

For More Information:
If you have questions about this notice, please contact our Director of Compliance at 617-314-2639. We sincerely regret any concern this incident may cause. Protecting the information entrusted to us is important to us, and we remain committed to maintaining the privacy and security of your information.

Sincerely,

Katie Hanninen
Director of Compliance