

January 7, 2026

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Via Email

Attorney General Andrea Joy Campbell
Massachusetts Office of the Attorney General
Data Privacy and Security Division
Attn: Data Breach Notification
One Ashburton Place
Boston, MA 02108

Re: Cybersecurity Incident Involving Karr & Boucher, P.L.L.C.

Dear Attorney General Campbell:

Wilson Elser Moskowitz Edelman and Dicker LLP (“Wilson Elser”) represents Karr & Boucher, P.L.L.C. (“Karr & Boucher”), a tax preparation service provider located at 16 Salmon St STE 3, Manchester, NH 03104, with respect to a recent cybersecurity incident that was first discovered by Karr & Boucher on August 12, 2025, (hereinafter, the “Incident”). Karr & Boucher takes the security and privacy of the information in its control very seriously and has taken steps to prevent a similar incident from occurring in the future.

This letter will serve to inform you of the nature of the Incident, what information may have been compromised, the number of Massachusetts residents being notified, and the steps that Karr & Boucher has taken in response to the Incident. We have also enclosed hereto a sample of the notification made to the potentially impacted individuals, which includes an offer of free credit monitoring services.

1. Nature of the Incident

On August 12, 2025, Karr & Boucher was made aware of a potential business email compromise. Karr & Boucher promptly secured the email account and proceeded to engage a third-party cybersecurity firm to conduct a forensic investigation, which concluded on December 4, 2025. The forensic investigation determined that the unauthorized actor may have accessed personal information within the compromised email account. Based on these findings, Karr & Boucher conducted a thorough review of the emails and files that were accessed to determine whether they contained any personal information. Karr & Boucher completed their review on December 9, 2025, and determined that personal information related to certain individuals was impacted by this incident.

Although Karr & Boucher is unaware of any fraudulent misuse of information, it is possible that individuals’ full name, social security number, financial account information, and for some, financial account username or password, credit card number, and credit card CVC may have been exposed as a result of this unauthorized activity.

As of this writing, Karr & Boucher has not received any reports of related identity theft since the date of the incident (August 12, 2025, to present).

2. Number of Massachusetts residents affected.

Karr & Boucher identified and notified 48 individuals potentially affected by this Incident. Of those, six (6) were residents of Massachusetts. Notification letters to these individuals were mailed on January 7, 2026, by first class mail. A sample copy of the notification letter is included with this letter under **Exhibit A**.

3. Steps taken in response to the Incident.

Karr & Boucher is committed to ensuring the security and privacy of all personal information in its control and is taking steps to prevent a similar incident from occurring in the future. Upon discovery of the Incident, Karr & Boucher moved quickly to investigate and respond to the Incident, assessed the security of its systems, and notified the potentially affected individuals. Specifically, Karr & Boucher engaged a specialized cybersecurity firm to conduct a forensic investigation to determine the nature and scope of the Incident. Additionally, Karr & Boucher has taken additional steps to reduce the risk of this type of incident occurring in the future by enhancing our technical security measures and procedures. Lastly, Karr & Boucher informed our law firm and began identifying the potentially affected individuals in preparation for notice.

Although Karr & Boucher is not aware of any actual or attempted misuse of the affected personal information, Karr & Boucher offered 12 months of complimentary credit monitoring and identity theft restoration services through Kroll to all individuals to help protect their identity. Additionally, Karr & Boucher provided guidance on how to better protect against identity theft and fraud, including providing information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and the contact details for the Federal Trade Commission.

4. Contact information

Karr & Boucher remains dedicated to protecting the sensitive information in its control. If you have any questions or need additional information, please do not hesitate to contact me at or 312-821-6164.

Very truly yours,

Wilson Elser Moskowitz Edelman & Dicker LLP

Jennifer S. Stegmaier

EXHIBIT A