

## Hurix Digital Inc.

Secure Processing Center  
25 Route 111, P.O. Box 1048  
Smithtown, NY 11787

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

\*\*\*Postal IMB Barcode

<<Date>>

Dear <<Full Name>>:

We are writing to notify you about a recent data security incident experienced by Hurix Digital Inc. (“Hurix”) that may have involved your personal information. You may be receiving this letter as a former or current employee or contractor of Hurix. While we do not have any indication that any identity theft or fraud related to your information has occurred as a result of this incident, this notice provides you with additional information about the incident, our response, and steps you may take to further protect your information against identity theft and fraud, should you determine it is appropriate to do so.

**What Happened?** Hurix recently discovered a data security incident involving unauthorized discovery of personal information. We took immediate steps to contain the incident and to help prevent recurrent.

**What Information was Involved?** The information involved including your name and Social Security number, and may also have included your mailing address and/or email address.

**What We are Doing?** As soon as we discovered the incident, we recalled all unopened emails and sent emails informing recipients of the mis-delivery and requested that they immediately delete the email they had received from their inbox and trash. The security of all information in our systems is taken very seriously, and steps are taken in place to prevent a reoccurrence, including additional diligence and training of employees with respect to mail merge. Upon discovering the incident, we took steps immediately to prohibit another such incident from occurring in the future. Notice was not delayed because of an investigation or due to a law enforcement investigation.

We are also making resources available to those individuals whose information may have been involved. We are providing you with access to Epiq 3-Bureau Credit Monitoring and identity restoration services for 24 months at no charge to you. The 24-month service period begins on the date you successfully enroll and continues for 24 months thereafter. Credit monitoring is prospective from enrollment and does not provide alerts for activity that occurred before you enrolled. These services also provide you with proactive fraud assistance to help with any questions that you might have and identity restoration assistance in the event that you become a victim of fraud.

**How Do I Enroll in the Free Service?** While we cannot confirm that your information was not misused, we encourage you to activate the fraud detection and credit monitoring tools available through Epiq - Privacy Solutions ID. Key Features include: credit monitoring with email notifications of key changes to your Equifax credit report, daily access to your Equifax credit report; WebScan notifications when your personal information, such as Social Security Number, credit/debit card or bank account numbers are found on fraudulent Internet trading sites; automatic fraud alerts, which encourages potential lenders to take extra steps to verify your identity before extending credit, plus blocked inquiry alerts and Equifax credit report lock; identity Restoration to help restore your identity should you become a victim of identity theft, and up to \$1,000,000 in identity theft insurance coverage for certain out of pocket expenses resulting from identity theft. To enroll in these services at no charge, visit [www.privacysolutionsid.com](http://www.privacysolutionsid.com). If you enter in the offered services, the product may include fraud-alert-related features. However, extended (seven-year) fraud alerts (discussed in the “Fraud Alerts” section below)

are placed by the credit bureaus only upon request by an identity theft victim who submits an identity theft report. Enter your unique Activation Code, provided to you in the attached Privacy Solutions ID, and click “Submit” and following these 6 steps:

1. Visit [www.privacysolutionsid.com](http://www.privacysolutionsid.com) and click “Activate Account”
2. Enter the following activation code, <<ACTIVATION CODE>> and complete the enrollment form. Enrollment Deadline <<Enrollment Deadline>>.
3. Complete the identity verification process during which you will not be asked for payment information to enroll
4. You will receive a separate email from [noreply@privacysolutions.com](mailto:noreply@privacysolutions.com) confirming your account has been set up successfully and will include an Access Your Account link in the body of the email that will direct you to the log-in page
5. Enter your log-in credentials
6. You will be directed to your dashboard and activation is complete!

**What You Can Do?** To help protect your personal information, we strongly recommend you take the following steps: Carefully review statements sent to you by your bank, credit card company, or other financial institutions as well as government institutions like the Internal Revenue Service (IRS). Notify the sender of these statements immediately by phone and in writing if you detect any suspicious transactions or other activity you do not recognize. Enrollment Deadline <<Enrollment Deadline>>.

- The attached Additional Resources describes additional steps that you can take to protect yourself against fraud and identity and resources to help you do that.
- We encourage you to remain vigilant by reviewing your account statements, credit reports, and explanation of benefits for unauthorized activity.
- If you believe you may be the victim of identity theft, you should contact your local law enforcement, your state attorney general, and/or the Federal Trade Commission.
- Remain vigilant for incidents of fraud and identity theft.

### **For More Information**

If you have any questions about this incident, you can contact us via email at [accounts@hurix.com](mailto:accounts@hurix.com). If there is anything we can do to assist you or if you have questions, please contact us.

Sincerely,

Accounts Department, Hurix INC  
Hurix Digital Inc.  
5700 Tennyson Parkway, Suite 300  
Plano, TX 75024-3595

## Additional Resources

**Free Credit Report.** You can obtain a free copy of your credit report once every 12 months from each of the three nationwide credit bureaus. We have provided the contact information for each of the nationwide credit bureaus below. You can also obtain a free credit report by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling, toll-free, (877) 322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at [www.consumer.ftc.gov/articles/0155-free-credit-reports](http://www.consumer.ftc.gov/articles/0155-free-credit-reports)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You can also contact one of the following three national credit reporting agencies:

- *Equifax*, P.O. Box 740241, Atlanta, GA 30374, 1-800-525-6294, [www.equifax.com](http://www.equifax.com)
- *Experian*, P.O. Box 9532, Allen, TX 75013, 1-888-397-2742, [www.experian.com](http://www.experian.com)
- *TransUnion*, P.O. Box 1000, Chester, PA, 19016, 1-800-916-8800, [www.transunion.com](http://www.transunion.com)

If you see anything on your credit report that you do not understand, you should notify the credit bureau that sent you the report immediately. If you find any suspicious activity on your credit report, call your local police or sheriff's office, and file a police report for identity theft. You have a right to obtain a copy of the police report, which you may need to provide to creditors to clear up your records.

**Fraud Alerts:** Fraud alerts are free notices you can place on your credit file through the nationwide credit bureaus. Fraud alerts are separate from (and do not require enrollment in) the credit monitoring services described above. There are two kinds of general fraud alerts you can place on your credit report—an initial alert and an extended alert. You may want to consider placing either or both fraud alerts on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year and can be renewed. An extended fraud alert lasts seven years and is available only if you have experienced identity theft and you submit an identity theft report (for example, an FTC identity theft report of a police report) when requesting the extended alert. An extended fraud alert is also free and will stay on your credit report for seven years. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>. Military members may also place an Active Duty Military Fraud Alert on their credit reports while deployed. An Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment.

**Credit or Security Freezes:** Under U.S. law, you have the right to put a credit freeze, also known as a security freeze, on your credit file, and stays until you tell bureaus to remove it. The freeze will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit.

You must separately place a security freeze on your credit file with each credit reporting agency. There is no fee to place or lift a security freeze. For information and instructions on how to place a security freeze, contact any of the credit reporting agencies or the FTC identified above. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. After receiving your freeze request, each credit bureau will provide you with a unique PIN or password. Keep the PIN or password in a safe place as you will need it if you choose to lift the freeze.

A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or via phone, a credit bureau must lift the credit freeze within an hour. If the request is made by mail then the bureau must lift the freeze no later than three business days after receiving your request.

**What you can do:** You can obtain additional information about fraud alerts and credit/security freezes from the Federal Trade Commission and the nationwide consumer reporting agencies listed below.

**IRS Identity Protection PIN:** You can obtain an identity protection PIN (IP PIN) from the IRS that prevents someone else from filing a tax return using your Social Security number. The IP PIN is known only to you and the IRS and helps the IRS verify your identity when you file your electronic or paper tax return. You can learn more and obtain your IP PIN here: <https://www.irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin>.

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include the right to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, [http://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf). please visit

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state attorney general about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the attorney general in your state. You may also have the right obtain any police report filed about the incident.

**Additional information:**

**Federal Trade Commission:** 600 Pennsylvania Ave, NW Washington, DC 20580 [consumer.ftc.gov](http://consumer.ftc.gov) 877-438-4338

AL (Alabama) — Phone: 800-392-5658 | Consumer Protection: <https://www.alabamaag.gov> | File a Complaint: <https://www.alabamaag.gov>

AK (Alaska) — Phone: 888-576-2529 | Consumer Protection: <https://www.law.alaska.gov> | File a Complaint: <https://www.law.alaska.gov>

AZ (Arizona) — Phone: 800-352-8431 | Consumer Protection: <https://www.azag.gov> | File a Complaint: <https://consumer-complaint.azag.gov>

AR (Arkansas) — Phone: 800-482-8982 | Consumer Protection: <https://www.arkansasag.gov> | File a Complaint: <https://www.arkansasag.gov>

CA (California) — Phone: 916-210-6276 | Consumer Protection: <https://oag.ca.gov> | File a Complaint: <https://www.dca.ca.gov>; California Attorney General — 1300 I Street Sacramento, CA 95814 [www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy) 800-952-5225

CO (Colorado) — Phone: 800-222-4444 | Consumer Protection: <https://www.stopfraudcolorado.gov> | File a Complaint: <https://www.stopfraudcolorado.gov>

CT (Connecticut) — Phone: 860-808-5318 | Consumer Protection: <https://portal.ct.gov> | File a Complaint: <https://www.dir.ct.gov>

DE (Delaware) — Phone: 302-577-8600 | Consumer Protection: <https://attorneygeneral.delaware.gov> | File a Complaint: <https://attorneygeneral.delaware.gov>

DC (District of Columbia) — Phone: 202-442-9828 | Consumer Protection: <https://oag.dc.gov> | File a Complaint: <https://dcforms.dc.gov>

FL (Florida) — Phone: 850-414-3300 | Consumer Protection: <https://www.myfloridalegal.com> | File a Complaint: <https://www.myfloridalegal.com>

GA (Georgia) — Phone: 800-869-1123 | Consumer Protection: <https://consumer.georgia.gov> | File a Complaint: <https://consumer.georgia.gov>

HI (Hawaii) — Phone: 808-587-4272 | Consumer Protection: <https://cca.hawaii.gov> | File a Complaint: <https://web2.dcca.hawaii.gov>

ID (Idaho) — Phone: 800-432-3545 | Consumer Protection: <https://www.ag.idaho.gov> | File a Complaint: <https://www.ag.idaho.gov>; Iowa Attorney General—1305 E. Walnut Street Des Moines, Iowa 50319 [www.iowaattorneygeneral.gov](http://www.iowaattorneygeneral.gov) 888-777-4590

IL (Illinois) — Phone: 312-814-3000 | Consumer Protection: <https://illinoisattorneygeneral.gov> | File a Complaint: <https://illinoisattorneygeneral.gov>

IN (Indiana) — Phone: 800-382-5516 | Consumer Protection: <https://www.in.gov> | File a Complaint: <https://www.in.gov>

IA (Iowa) — Phone: 888-777-4590 | Consumer Protection: <https://www.iowaattorneygeneral.gov> | File a Complaint: <https://www.iowaattorneygeneral.gov>

KS (Kansas) — Phone: 800-432-2310 | Consumer Protection: <https://www.ag.ks.gov> | File a Complaint: <https://www.ag.ks.gov>

KY (Kentucky) — Phone: 888-432-9257 | Consumer Protection: <https://www.ag.ky.gov> | File a Complaint: <https://www.ag.ky.gov>; Kentucky Attorney General—700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601  
[www.ag.ky.gov](http://www.ag.ky.gov) 502-696-5300

LA (Louisiana) — Phone: 800-351-4889 | Consumer Protection: <https://www.ag.state.la.us> | File a Complaint: <https://www.ag.state.la.us>

ME (Maine) — Phone: 207-626-8800 | Consumer Protection: <https://www.maine.gov> | File a Complaint: <https://www.maine.gov>; Maine Attorney General—6 State House Station Augusta, ME 04333; 207-626-8800;  
<https://www.maine.gov/ag/>

MD (Maryland) — Phone: 888-743-0023 | Consumer Protection: <https://www.marylandattorneygeneral.gov> | File a Complaint: <https://www.marylandattorneygeneral.gov>; Maryland Attorney General—200 St. Paul Place Baltimore, MD 21202  
[www.marylandattorneygeneral.gov/Pages/CPD 888-743-0023](http://www.marylandattorneygeneral.gov/Pages/CPD%20888-743-0023)

MA (Massachusetts) — Phone: 617-727-8400 | Consumer Protection: <https://www.mass.gov> | File a Complaint: <https://www.mass.gov>

MI (Michigan) — Phone: 877-765-8388 | Consumer Protection: <https://www.michigan.gov> | File a Complaint: <https://www.michigan.gov>

MN (Minnesota) — Phone: 800-657-3787 | Consumer Protection: <https://www.ag.state.mn.us> | File a Complaint: <https://www.ag.state.mn.us>

MS (Mississippi) — Phone: 800-281-4418 | Consumer Protection: <https://www.ago.state.ms.us> | File a Complaint: <https://www.ago.state.ms.us>

MO (Missouri) — Phone: 800-392-8222 | Consumer Protection: <https://ago.mo.gov> | File a Complaint: <https://ago.mo.gov>

MT (Montana) — Phone: 800-481-6896 | Consumer Protection: <https://www.dojmt.gov> | File a Complaint: <https://www.dojmt.gov>

NE (Nebraska) — Phone: 800-727-6432 | Consumer Protection: <https://protectthegoodlife.nebraska.gov> | File a Complaint: <https://protectthegoodlife.nebraska.gov>

NV (Nevada) — Phone: 775-684-1128 | Consumer Protection: <https://ag.nv.gov> | File a Complaint: <https://ag.nv.gov>

NH (New Hampshire) — Phone: 888-468-4454 | Consumer Protection: <https://www.doj.nh.gov> | File a Complaint: <https://www.doj.nh.gov>

NJ (New Jersey) — Phone: 800-242-5846 | Consumer Protection: <https://www.njconsumeraffairs.gov> | File a Complaint: <https://www.njconsumeraffairs.gov>

NM (New Mexico) — Phone: 844-255-9210 | Consumer Protection: <https://www.nmag.gov> | File a Complaint: <https://www.nmag.gov>

NY (New York) — Phone: 800-771-7755 | Consumer Protection: <https://ag.ny.gov> | File a Complaint: <https://ag.ny.gov>; New York Attorney General—The Capitol Albany, NY 12224 800-771-7755 [ag.ny.gov](http://ag.ny.gov); NY Bureau of Internet and Technology—28 Liberty Street New York, NY 10005 [www.dos.ny.gov/consumerprotection/](http://www.dos.ny.gov/consumerprotection/) 212.416.8433

NC (North Carolina) — Phone: 877-566-7226 | Consumer Protection: <https://ncdoj.gov> | File a Complaint: <https://ncdoj.gov>; North Carolina Attorney General, Consumer Protection Division, can be reached at: 9001 Mail Service Center Raleigh, NC 27699-9001; 877-5-NO-SCAM (Toll-free within North Carolina); 919-716-6000; [www.ncdoj.gov](http://www.ncdoj.gov); NC Attorney General—9001 Mail Service Center Raleigh, NC 27699 [ncdoj.gov/protectingconsumers/](http://ncdoj.gov/protectingconsumers/) 877-566-7226

ND (North Dakota) — Phone: 800-472-2600 | Consumer Protection: <https://attorneygeneral.nd.gov> | File a Complaint: <https://attorneygeneral.nd.gov>

OH (Ohio) — Phone: 800-282-0515 | Consumer Protection: <https://www.ohioattorneygeneral.gov> | File a Complaint: <https://www.ohioattorneygeneral.gov>

OK (Oklahoma) — Phone: 405-521-2029 | Consumer Protection: <https://www.oag.ok.gov> | File a Complaint: <https://www.oag.ok.gov>

OR (Oregon) — Phone: 877-877-9392 | Consumer Protection: <https://www.doj.state.or.us> | File a Complaint: <https://justice.oregon.gov>; Oregon Attorney General—1162 Court St., NE Salem, OR 97301 [www.doj.state.or.us/consumer-protection](http://www.doj.state.or.us/consumer-protection) 877-877-9392

PA (Pennsylvania) — Phone: 800-441-2555 | Consumer Protection: <https://www.attorneygeneral.gov> | File a Complaint: <https://www.attorneygeneral.gov>

RI (Rhode Island) — Phone: 401-274-4400 | Consumer Protection: <https://www.riag.ri.gov> | File a Complaint: <https://riag.ri.gov>; Rhode Island Attorney General—150 South Main Street Providence, RI 02903 [www.riag.ri.gov](http://www.riag.ri.gov) 401-274-4400

SC (South Carolina) — Phone: 800-922-1594 | Consumer Protection: <https://www.scag.gov> | File a Complaint: <https://eservice.llr.sc.gov>

SD (South Dakota) — Phone: 800-300-1986 | Consumer Protection: <https://consumer.sd.gov> | File a Complaint: <https://consumer.sd.gov>

TN (Tennessee) — Phone: 615-741-1671 | Consumer Protection: <https://www.tn.gov> | File a Complaint: <https://www.tn.gov>

TX (Texas) — Phone: 800-621-0508 | Consumer Protection: <https://www.texasattorneygeneral.gov> | File a Complaint: <https://www.texasattorneygeneral.gov>; Texas Attorney General—300 W. 15th Street, Austin, Texas 78701; 800-621-0508; [texasattorneygeneral.gov/consumer-protection/](http://texasattorneygeneral.gov/consumer-protection/)

UT (Utah) — Phone: 801-530-6601 | Consumer Protection: <https://consumerprotection.utah.gov> | File a Complaint: <https://consumerprotection.utah.gov>

VT (Vermont) — Phone: 800-649-2424 | Consumer Protection: <https://ago.vermont.gov> | File a Complaint: <https://ago.vermont.gov>

VA (Virginia) — Phone: 800-552-9963 | Consumer Protection: <https://www.oag.state.va.us> | File a Complaint: <https://www.oag.state.va.us>

WA (Washington) — Phone: 800-551-4636 | Consumer Protection: <https://www.atg.wa.gov> | File a Complaint: <https://www.atg.wa.gov>

Washington D.C. Attorney General—400 S 6th Street, NW Washington, DC 20001 [oag.dc.gov/consumer-protection](http://oag.dc.gov/consumer-protection) 202-442-9828

WV (West Virginia) — Phone: 800-368-8808 | Consumer Protection: <https://ago.wv.gov> | File a Complaint: <https://ago.wv.gov>

WI (Wisconsin) — Phone: 608-266-1221 | Consumer Protection: <https://www.doj.state.wi.us/dls/consumer-protection> | File a Complaint: <https://www.doj.state.wi.us/dls/consumer-protection/how-file-consumer-complaint>

WY (Wyoming) — Phone: 800-438-5799 | Consumer Protection: <https://ag.wyo.gov> | File a Complaint: <https://sites.google.com/a/wyo.gov/wy-ag/law-office-division/consumer-protection-and-antitrust-unit/consumer-complaints>