


December 22, 2025



Dear 

I am writing to follow up concerning errors that occurred at Needham Bank in October 2025, in which your information was inadvertently disclosed to a fraudster. Your disclosed information included your name, address, social security number, date of birth, driver's license number and the account numbers of 

Needham Bank takes data protection of our customers seriously and we are consistently looking for ways to keep ahead of fraudsters and perfect our own safeguards. We truly apologize for these inadvertent errors and for any inconvenience this may cause you. We are addressing these processes with account changes requested by fraudsters.

We are offering free credit monitoring service to you for up to two (2) years. If you would like to take advantage of this offer, please enroll in a service and send or email proof of payment to me for reimbursement. Once you sign up, Needham Bank will reimburse you for up to two (2) years of service.

In this letter, we have also provided some actions you can take to protect yourself and to make you aware of your rights. For example, we recommend that you monitor your account(s) vigilantly over the next twelve (12) to twenty-four (24) months. You can review your account activity using online banking, mobile banking, telephone banking, or your account statements. As a reminder, you can set up alerts through online banking to advise you of activity on your account. If you suspect any fraud incidents or suspect identity theft, please report these promptly back to Needham Bank.

Your relationship is important to us. If you have any questions or would like to discuss this matter further, please contact me directly at 781-247-6760.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Boyda", with a long horizontal flourish extending to the right.

Robert Boyda
FVP – Director of SBC Sales and
Relationship Management
270 Mystic Avenue
Medford, MA 02155
RBoyda@NeedhamBank.com
781-247-6760

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