



PO Box 5012
Branchburg, NJ 08876



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March 13, 2026

Re: Notice of Data Security Event

Dear _____ :

Grayback Forestry, Inc. (“Grayback Forestry”) is writing to inform you of an event that may involve some of your information. Although Grayback Forestry is unaware of any actual or attempted misuse of information, Grayback Forestry is providing you with notice of the event, steps Grayback Forestry is taking in response, and resources available to help you better protect your information, should you feel it is appropriate.

The information relating to you that may be affected includes your _____ and name.

Grayback Forestry views its responsibility to safeguard information in its possession as an utmost priority. Upon learning of this event, Grayback Forestry promptly took steps to complete an investigation. As part of its ongoing commitment to the privacy and security of personal information in its care, Grayback Forestry has taken steps to review its policies and procedures and have implemented additional security measures to better prevent future similar incidents. Grayback Forestry is also providing notice of this event to potentially impacted individuals and to regulators, where required.

Although there is no evidence of any misuse of your information, Grayback Forestry is offering you complimentary access to 24 months of credit monitoring and identity restoration services through CyEx’s Financial Shield Complete product. Although Grayback Forestry is covering the cost of these services, due to privacy restrictions, you will need to complete the activation process yourself. Enrollment instructions are included in this letter below.

Enroll in Complimentary Credit Monitoring Services

To enroll in Financial Shield, visit <https://app.financialshield.com/enrollment/activate/>

1. Enter your unique Activation Code:

Enter your Activation Code and click ‘Redeem Code’.

2. Create Your Account

Enter your email address, create your password, and click ‘Create Account’.

3. Register

Enter your legal name, home address, phone number, date of birth, Social Security Number, and click ‘Complete Account’.

4. Complete Activation

Click ‘Continue to Dashboard’ to finish enrolling.



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The deadline to enroll is 6/11/2026. After 6/11/2026, the enrollment process will close, and your Financial Shield code will no longer be active. **If you do not enroll by 6/11/2026 you will not be able to take advantage of Financial Shield, so please enroll before the deadline.**

If you need assistance with the enrollment process or have questions regarding Financial Shield, please call Financial Shield directly at 844-953-0827.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

| Equifax | Experian | TransUnion |
|---|---|---|
| https://www.equifax.com/personal/credit-report-services/ | https://www.experian.com/help/ | https://www.transunion.com/credit-help |
| 888-298-0045 | 888-397-3742 | 833-799-5355 |
| Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069 | Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013 | TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016 |
| Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788 | Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013 | TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094 |

Under Massachusetts law, you have the right to obtain any police report filed in regard to this event. If you are a victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, Consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For More Information

If you have questions about this event that are not addressed in this letter about this event, you may contact Grayback Forestry's dedicated assistance line at 844-953-0827. You may also write to Grayback Forestry at P.O Box 838, Merlin, OR 97532.

Sincerely,

Grayback Forestry, Inc.

