

Oloff PLC
c/o Cyberscout
PO Box 245
Bellmawr, NJ 08099



0102000002

[REDACTED]

March 26, 2026

Dear [REDACTED],

Oloff PLC ("Oloff") writes to notify you of a recent incident that may affect the privacy of certain information belonging to you. While we have no evidence of attempted or actual misuse of any information, we are providing you with information about the incident, our response, and steps you can take to help protect your information, should you feel it appropriate to do so.

What Happened? We appreciate everyone's patience and cooperation as we responded to our recent network disruption. Fortunately, due to everyone's efforts, we were able to limit significant business interruption.

On January 22, 2026, we discovered unauthorized access to a portion of our network. We immediately began working with our I.T. team and third-party computer specialists to secure the network, restore our systems, and investigate the full nature and scope of the incident. Our investigation determined that certain data on our network may have been accessed by an unauthorized individual. In an abundance of caution, we are proactively providing you access to complimentary credit monitoring and identity protection services for you and your dependents. Enrollment information and additional resources available to you are included in the below *Steps You Can Take to Help Protect Your Information*.

What Information Was Involved? The information identified included your first and last name together with one or more of the following: date of birth, Social Security number, U.S. Alien Registration number, Passport number, Driver's License or State Issued ID number, Military ID number, Copy of Birth Certificate, Copy of Marriage Certificate, Financial Account number, Routing number, Financial Institution name, Medical information, Health Insurance information, and/or Digital Signatures.

What We Are Doing. We have taken steps to address the event and are committed to protecting the information entrusted to us. In response to this incident, we reset passwords, conducted a thorough investigation, and reviewed our policies and procedures. We are also offering you access to free credit monitoring and identity protection services.

What You Can Do: We recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements, credit history, and explanation of benefits forms for suspicious activity and to detect errors. Additionally, if you have not done so already, you can enroll in the free credit monitoring services we are making available to you. Instructions on how to enroll is included in the enclosed *Steps You Can Take to Help Protect Your Information*.

For More Information: We understand you may have questions about this incident. You may contact 1-800-405-6108, Monday through Friday from 8:00am to 8:00pm excluding major U.S. holidays or write to us at 11 Canal Center Plaza, Suite 200, Alexandria, Virginia 22314.

We sincerely regret any concern this incident may cause you. The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,
Peter T. Ewald
Partner

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STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring/Identity Protection

We are providing you and your family access to credit monitoring and identity protection services at no charge. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company.

For Employee - To enroll in credit monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

For Employee's Adult Spouse and Minor Beneficiaries - To enroll your family in credit and cyber monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following code to receive services: [REDACTED]. Once you have enrolled and created your online account, you will be able to offer the services to a spouse by clicking on 'Add My Spouse.' Also, you will be able to enter your children's information for monitoring on the dark web. For you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts

Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended fraud alert on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a credit freeze on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.



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Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069
TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Washington, D.C. residents, the District of Columbia Attorney General may be contacted at 400 6th Street NW, Washington, D.C. 20001; 202-442-9828, and <https://oag.dc.gov/consumer-protection>.



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