



**Important Security Notice** ExternalCrowd Street <ir@email.crowdstreet.com> 

Date: Thu, 12 Mar 2026 22:04:34 UTC

To:  AI English Neutral Matches in Full Header. [View](#)Dear ,

We are writing to inform you of a data security incident that affected your personal information.

**Disclosure Event**

On March 10, 2026, subscription, tax, and account documents ("Confidential Information") related to your investment in   were incorrectly displayed on other Crowd Street member's documents pages.

**Scope of Disclosure**

For a brief period of time on March 10, 2026, some members were able to view Confidential Information belonging to other Crowd Street members. The disclosure began with a technology update Crowd Street implemented at 3:52pm ET on March 10, 2026. At 5:42pm ET, Crowd Street removed all access to the Confidential Information. During the intervening period of 1 hour and 50 minutes, the Confidential Information was visible to members who logged into their accounts to view their own tax and other documents. Approximately 130 authenticated members accessed their documents page during this time. These members logged in to perform normal account activities and your documents were inadvertently displayed to them due to the system error. We have no reason to believe that any of these members did anything with the information other than make us promptly aware of the issue, so that we could resolve it quickly.

The documents appeared as a list of file names organized by category. Viewing the contents of any document required a member to select and open the individual file. Many of the file names displayed were associated with non-functional links that were being decommissioned as part of a system update. As a result, the actual contents of your documents may not have been viewed, though we are unable to confirm this with certainty and are treating all accessible documents as potentially viewed. Crowd Street worked quickly to remediate the error after being notified by members.

**What Information Was Involved**

The Confidential Information that may have been accessible includes some or all of the following:

- **Your name and address**
- **Your Social Security Number** (in subscription or tax documents) or the last four digits of your social security number (in account documents)
- **External bank account information**, including account number and routing number (in some subscription documents)
- **Investment amounts and fund investment details**
- **Tax documents and tax related information**, including IRS Forms 1099, and in some cases Forms W-9
- **Investment documents**, including subscription agreements, account statements, distribution statements, and trade confirmations

### **What We Did To Mitigate The Risk and Resolve The Issue**

Upon discovery, we took immediate action to remove any access to the confidential information and then evaluated the scope and nature of the issue. With the exposure contained, we identified the root cause and developed the solution, which we tested prior to restoring service. We also will be implementing additional technology release controls to mitigate the potential for future incidents.

### **Helpful Steps To Keep Your Information Secure**

Because this incident may have involved Social Security numbers, external bank account information, and tax documents, we encourage you to take the following steps:

1. **Contact Your Bank.** If you selected cash distribution for your fund investment, your bank account and routing number may have been included in your subscription documents. We recommend contacting your bank to flag your account and monitor for unauthorized activity.
2. **Enroll in Credit Monitoring.** Please contact [ir@crowdstreet.com](mailto:ir@crowdstreet.com) if you would like to receive free access to a credit monitoring service at Crowd Street's expense.
3. **Monitor Your Accounts.** Review your financial accounts and credit reports for unusual activity. Check your investment account statements carefully and report any suspicious activity immediately.
4. **Consider a Fraud Alert or Credit Freeze.** You can place a free fraud alert on your credit file by contacting any one of these agencies (calling one will notify all three):
  - a. Equifax: 1-800-525-6285, [www.equifax.com](http://www.equifax.com)
  - b. Experian: 1-888-397-3742, [www.experian.com](http://www.experian.com)

- c. TransUnion: 1-800-680-7289, [www.transunion.com](http://www.transunion.com)
5. **Place a Credit Freeze.** For stronger protection, you can place a credit freeze (also free), which prevents new accounts from being opened in your name. Contact the same agencies above for freeze instructions.
6. **Monitor for Tax-Related Fraud.** Be alert for:
  - a. IRS notices about tax returns you didn't file
  - b. Unexpected tax refund deposits or rejection of your legitimate return
  - c. IRS letters about income from employers you don't recognize
7. **File IRS Form 14039.** If you suspect tax-related identity theft, file IRS Form 14039 (Identity Theft Affidavit) and contact the IRS Identity Protection Specialized Unit at 1-800-908-4490.
8. **Report Suspicious Activity.** If you detect unauthorized activity:
  - a. Contact us immediately: [compliance@crowdstreet.com](mailto:compliance@crowdstreet.com)
  - b. File a report with the FTC: [www.identitytheft.gov](http://www.identitytheft.gov) or 1-877-ID-THEFT
  - c. Contact local law enforcement if desired

#### **Additional resources:**

- Federal Trade Commission: [www.consumer.ftc.gov/features/identity-theft](http://www.consumer.ftc.gov/features/identity-theft)
- IRS Identity Theft Central: [www.irs.gov/identity-theft-central](http://www.irs.gov/identity-theft-central)

#### **Our Commitment**

We sincerely apologize for this incident. Protecting your information is our highest priority. We are taking significant steps to prevent similar incidents in the future, and we remain committed to maintaining the security and confidentiality of your data.

Thank you for your continued trust in CrowdStreet.

Sincerely,

Shaun Mulreed, COO, CrowdStreet Inc.