

Drummond Company, Inc.  
c/o Cyberscout  
P.O. Box 3826  
Suwanee, GA 30024



1135



March 31, 2026

Re: Notice of Security Incident

Dear \_\_\_\_\_,

I am writing to you about a recent security incident at Drummond Company, Inc. (“Drummond,” “we,” or “us”) that *may* have resulted in unauthorized access to some of your personal information in an e-mail account. We are notifying you out of an abundance of caution since it is unclear if your personal information was actually accessed or acquired.

**What Happened?** On February 23, 2026, we determined an unauthorized third party had gained access to the e-mail account of a Drummond employee. We immediately engaged outside cybersecurity experts to investigate. As part of our investigation, Drummond determined that files within the employee’s e-mail account may have been subject to unauthorized access. We conducted an in-depth review of the e-mail account to understand what information may have been accessed and recently learned that some of these files include your personal identifying information.

**What Information Was Involved?** Records containing your individual name, as well as social security number, financial account number (without PIN or access code) were stored in the e-mail account.

**What We Are Doing.** We are committed to protecting the personal information we maintain here at Drummond. The referenced e-mail account has been secured. Drummond is also working with outside cybersecurity experts to fortify our cybersecurity defenses.

**What You Can Do.** We have enclosed instructions on how to enroll in a completely complimentary credit monitoring service for the next twenty four (24) months. If you are interested in this service, you can enroll online or by phone. Enrollment in this service is completely free, and doing so does not affect your credit score. We are also enclosing information on other resources that are available to you to protect your identity.

**For More Information.** If you have any questions about this incident, or to activate the complimentary credit monitoring service, please reach out to our dedicated support team at \_\_\_\_\_ from 7:00 a.m. to 7:00 p.m. CDT, Monday through Friday (excluding major U.S. holidays).

Sincerely,

Drummond Company, Inc.

## DETAILS REGARDING YOUR CYBERSCOUT MEMBERSHIP

We are offering you complimentary access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twenty four (24) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To activate your membership and start monitoring your credit, please follow the steps below:

- Ensure that you **enroll within 90 days from the date of this letter** (Your code will not work after this date.)
- **Visit** the Cyberscout website to enroll: <https://bfs.cyberscout.com/activate>
- Provide your **unique code**:

The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. **Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.**

### Additional Important Information

**1. Review your Credit Reports.** We recommend that you monitor your credit reports for any activity you do not recognize. Under federal law, you are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To order your free annual credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com), call toll-free (877) 322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's ("FTC") website at [www.ftc.gov](http://www.ftc.gov) and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. The three credit bureaus provide free annual credit reports only through the website, toll-free number or request form.

If you see anything in your credit report that you do not understand, call the credit bureau at the telephone number on the report. You should notify the credit bureaus of any inaccuracies in your report, whether due to error or fraud, as soon as possible so the information can be investigated and, if found to be in error, corrected. If there are accounts or charges you did not authorize, immediately notify the appropriate credit bureau by telephone and in writing.

**2. Place Fraud Alerts.** You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. Please note that placing a fraud alert may delay you when seeking to obtain credit. You can learn more about fraud alerts by contacting the credit bureaus or by visiting their websites:

#### **Equifax**

<https://www.equifax.com/personal/credit-report-services/>  
1-888-298-0045  
Equifax Fraud Alert, P.O. Box 105069  
Atlanta, GA 30348-5069  
Equifax Credit Freeze, P.O. Box 105788  
Atlanta, GA 30348-5788

#### **Experian**

<https://www.experian.com/help/>  
1-888-397-3742  
Experian Fraud Alert, P.O. Box 9554,  
Allen, TX 75013  
Experian Credit Freeze, P.O. Box  
9554, Allen, TX 75013

#### **TransUnion**

<https://www.transunion.com/credit-help>  
1-800-916-8800  
TransUnion Fraud Alert, P.O. Box  
2000, Chester, PA 19016  
TransUnion Credit Freeze, P.O. Box  
160, Woodlyn, PA 19094

It is only necessary to contact one of these bureaus and use only one of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You should receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review.

**3. Place Security Freezes.** By placing a security freeze, someone who fraudulently acquires your personally identifying information will not be able to use that information to open new accounts or borrow money in your name. Federal and state laws prohibit charges for placing, temporarily lifting, or removing a security freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze.

To place a security freeze, you must contact each of the three national credit reporting bureaus listed above and provide the following information: (1) your full name; (2) your social security number; (3) date of birth; (4) the addresses where you have lived over the past two years; (5) proof of current address, such as a utility bill or telephone bill; (6) a copy of a government issued identification card; and (7) if you are the victim of identity theft, include the police report, investigative report, or complaint to a law enforcement agency. If the request to place a security freeze is made by toll-free telephone or secure electronic means, the credit bureaus have one business day after receiving your request to place the security freeze on your credit report. If the request is made by mail, the credit bureaus have three business days to place the security freeze on your credit report after receiving your request. The credit bureaus must send confirmation to you within five business days and provide you with information concerning the process by which you may remove or lift the security freeze. There is no cost to place a security freeze.

**Alabama Residents:** Any consumer in Alabama may place a security freeze on his or her credit report by making a request by mail to each consumer reporting agency. If the consumer reporting agency has procedures for accepting the request by phone, Internet, or fax, then the consumer may also use one of these methods to make the request. The consumer reporting agency may not charge a fee to consumers over 65 years of age or victims of identity theft. To avoid paying a fee, victims must send a valid investigative report, an incident report, or a complaint with a law enforcement agency about unlawful use of the victim's identifying information by another person. Individuals who are not over 65 years of age or who have not been victims of identity theft must pay a fee of no more than \$10 per person, per consumer reporting agency, to place, temporarily lift, or remove a security freeze. A security freeze prohibits, with certain specific exceptions, the consumer reporting agency from releasing the consumer's credit report or any information from it without the express authorization of the consumer.

**4. Monitor Your Account Statements.** We encourage you to carefully monitor your financial account statements for fraudulent activity and report anything suspicious to the respective institution or provider.

**5. You can also further educate yourself** regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, your state Attorney General, or the Federal Trade Commission (FTC). The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (877-438-4338); and TTY: 866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

This notification was not delayed by law enforcement.

**Iowa Residents:** Iowa residents can contact the Office of the Attorney general to obtain information about steps to take to avoid identity theft from the Iowa Attorney General's office at: Office of the Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut Street, Des Moines IA 50319, 515-281-5164.

**Massachusetts Residents:** You have a right to file a police report and obtain a copy of your records. You can obtain additional information about identity theft prevention and protection from the Office of Consumer Affairs and Business Regulation, 501 Boylston Street, Suite 5100, Boston, MA 02116, (617) 973-8787, <https://www.mass.gov/service-details/identity-theft>.

**New York State Residents:** New York residents can obtain information about preventing identity theft from the New York Attorney General's Office at: Office of the Attorney General for the State of New York, Bureau of Consumer Frauds & Protection, The Capitol, Albany, New York 12224-0341; <https://ag.ny.gov/consumer-frauds/identity-theft>; (800) 771-7755.

**North Carolina Residents:** North Carolina residents can obtain information about preventing identity theft from the North Carolina Attorney General's Office at: North Carolina Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001; 877-5-NO-SCAM (Toll-free within North Carolina); 919-716-6000; [www.ncdoj.gov](http://www.ncdoj.gov).