



DATE

CLIENT NAME
ADDRESS
TOWN, STATE ZIP CODE

Dear CLIENT NAME,

Way Finders is writing to notify you of a recent security incident involving your personal information and tenant records. We want to provide you with information about our response and steps you may take to better protect against possible misuse of your personal information, should you feel it necessary to do so.

We take the protection of your personal information seriously and are taking steps to prevent a similar occurrence. As part of our response to this incident, Way Finders is offering twenty-four (24) months of complimentary credit monitoring, at no cost to you, through Experian. Please note that we are unable to enroll you in this product. To take advantage of this complimentary credit monitoring, please see the enrollment instructions below:

Enrollment Instructions - How do I enroll for the free credit monitoring service?

Experian IdentityWorks - Adult Credit Plus 3B

- To go <https://www.experianidworks.com/3bcredit> to activate the membership
 - You **MUST** use this URL for enrollment.
- Click "Get Started"
- This is where you will enter your Activation Code, personal information & create your account.
- Your Activation Code is: **GET CODE FROM EXCEL SPRE 7:59 ADSHEET LIST**
- This code will expire in: **05/31/2025 by 11:59 PM UTC or 7:59 PM Eastern Daylight Time on 05/31/2026**
- You may also enroll by calling the Toll-free number for enrollments/questions is 877-890-9332. Monday through Friday from am - 8 pm CST.
- Way Finders Engagement Number is **8135896**; this identifies our organization if you should need to call with questions.

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

