Return Mail Processing
PO Box 999
Suwanee, GA 30024

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June 12, 2026

NOTICE OF POTENTIAL SECURITY INCIDENT FOR MASSACHUSETTS RESIDENTS

Dear **Sample A. Sample**,

Jackpocket Interactive Gaming LLC d/b/a Jackpocket Casino ("Jackpocket Casino") cares about the security of your personal information. We write to inform you of an incident that impacted one of our third-party vendors potentially involving certain of your information. This notice provides information concerning the incident and informs you of some steps you can take to better protect yourself.

On May 14, 2026, Jackpocket Casino became aware of a security incident at the third-party platform provider ("Provider") used by Jackpocket Casino. While this incident did not impact Jackpocket Casino's systems or networks, certain of your data associated with your Jackpocket Casino account stored with the Provider may have been affected. Upon learning of this incident, Jackpocket Casino, among other things, promptly investigated and took a number of steps, described below, to address the incident.

Importantly, the Provider has informed us that their investigation to date has observed no evidence that your passwords, password hashes, or payment instrument details (such as payment card or other financial account numbers or information) were accessed or compromised as part of this incident. In addition, we and the Provider have observed no evidence that unauthorized financial transactions were completed on your account as a result of this incident.

However, as a result of the unauthorized access to the Provider's platform, the unauthorized actor may have been able to view certain information associated with your Jackpocket account, including your username, first and last name, date of birth, email address, phone number, mailing address, postal code, and Social Security number.

What We Are Doing

The security of your personal information is important to Jackpocket Casino. Although this incident did not impact Jackpocket Casino's own systems or networks, we promptly took steps to address it, including by working directly with the Provider to understand the scope and nature of the incident. The Provider has informed us that they have also taken certain remediation actions, including but not limited to initiating an internal investigation and blocking the unauthorized actor from any further access.

In connection with this incident, we are offering you 24 months of identity protection services and credit monitoring from a leading identity monitoring services company, Experian, at no charge to you. These services help detect possible misuse of your personal information and provide you with identity protection support focused on identification and resolution of identity theft. For instructions on completing the enrollment process for these complimentary protection services, please refer to the instructions below.

What You Can Do

We want to make you aware of further steps that you can take as a precaution:

- **Review Accounts and Credit Reports:** You can regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

  You should remain vigilant with respect to reviewing your account statements and credit reports, and you should promptly report any suspicious activity or suspected identity theft to the proper law enforcement authorities, including local law enforcement, your state's attorney general, and/or the Federal Trade Commission ("FTC"). You may contact the FTC or your state's regulatory authority to obtain additional information about avoiding and protecting against identity theft. The FTC can be reached at: Federal Trade Commission, Consumer Response Center 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft.

- **Police Report**: By law, you have a right to obtain a police report filed relating to these incidents (if any), and if you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. You also have the right to request a security freeze, as described below. You may contact and obtain information from the Massachusetts Attorney General at: Office of the Massachusetts Attorney General, One Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html.

- **Security Freezes and Fraud Alerts:** You have a right to place a security freeze on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization, at no charge. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. You may request that a freeze be placed on your credit report by sending a request to the credit reporting agencies specified below by certified mail, overnight mail or regular stamped mail. The following information should be included when requesting a security freeze: full name, with middle initial and any suffixes; Social Security number, date of birth (month, day and year); current address and previous addresses for the past five (5) years; and incident report or complaint with a law enforcement agency concerning identity theft if you are a victim of identity theft. The request should also include a copy of a government-issued identification card, such as a driver's license, state or military ID card, and a copy of a utility bill, bank or insurance statement. Each copy should be legible, display your name and current mailing address, and the date of issue (statement dates must be recent).

  A security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account that requests information in your credit report for the purposes of reviewing or collecting the account. Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements. Please contact the three major credit reporting companies as specified below to find out more information about placing a security freeze on your credit report.

As an alternative to a security freeze, you have the right to place an initial or extended fraud alert on your credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies at the addresses or toll-free numbers listed below.

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the following national credit reporting agencies:

National Credit Reporting Agencies Contact Information

Equifax
(www.equifax.com)
General Contact:
P.O. Box 740241, Atlanta, GA 30374
800-685-1111
Fraud Alerts and Security Freezes:
P.O. Box 740256, Atlanta, GA 30374

Experian
(www.experian.com)
General Contact:
P.O. Box 2104, Allen, TX 75013
888-397-3742
Fraud Alerts and Security Freezes:
P.O. Box 9556, Allen, TX 75013

TransUnion
(www.transunion.com)
General Contact, Fraud Alerts and Security Freezes:
P.O. Box 2000, Chester, PA 19022
800-916-8800

For More Information

If you have any further questions regarding this incident, please call our customer service line at 856-619-7335, seven days a week from 10:00 am to 6:00 pm (Eastern Time).

Sincerely,

Jackpocket Interactive Gaming LLC d/b/a Jackpocket Casino

Experian IdentityWorks℠ and Enrollment Instructions

To help protect your identity, we are offering complimentary access to Experian IdentityWorks℠ for 24months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** September 30, 2026 by 11:59 pm UTC (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: https://www.experianidworks.com/1Bcredit
- Provide your **activation code**: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team by September 30, 2026 at 833-931-7577 Monday - Friday, 8 am - 8 pm Central Time (excluding major U.S. holidays). Be prepared to provide engagement number [Engagement Number] as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.ac