

Competitive Supply Report

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Energy and Ratepayer Advocacy Division
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EXECUTIVE SUMMARY

Since 2018, the Attorney General’s Office (“AGO”) has published reports on the competitive electric supply market in Massachusetts. This most recent March 2026 report (“2026 Update”), contains an analysis of the actual rates charged by suppliers to residential consumers for the July 2024 - June 2025 period. Since the AGO began reporting on the market, individual residential customers who switched to competitive supply paid **\$738.7 million** more than if they stayed on basic service, including net losses of **\$87.4 million** in the most recent period studied (July 2024 - June 2025).

TABLE ES-1

NET CONSUMER LOSS FROM PARTICIPATION IN THE INDIVIDUAL RESIDENTIAL ELECTRIC SUPPLY MARKET COMPARED TO THE ELECTRIC DISTRIBUTION COMPANY’S BASIC SERVICE

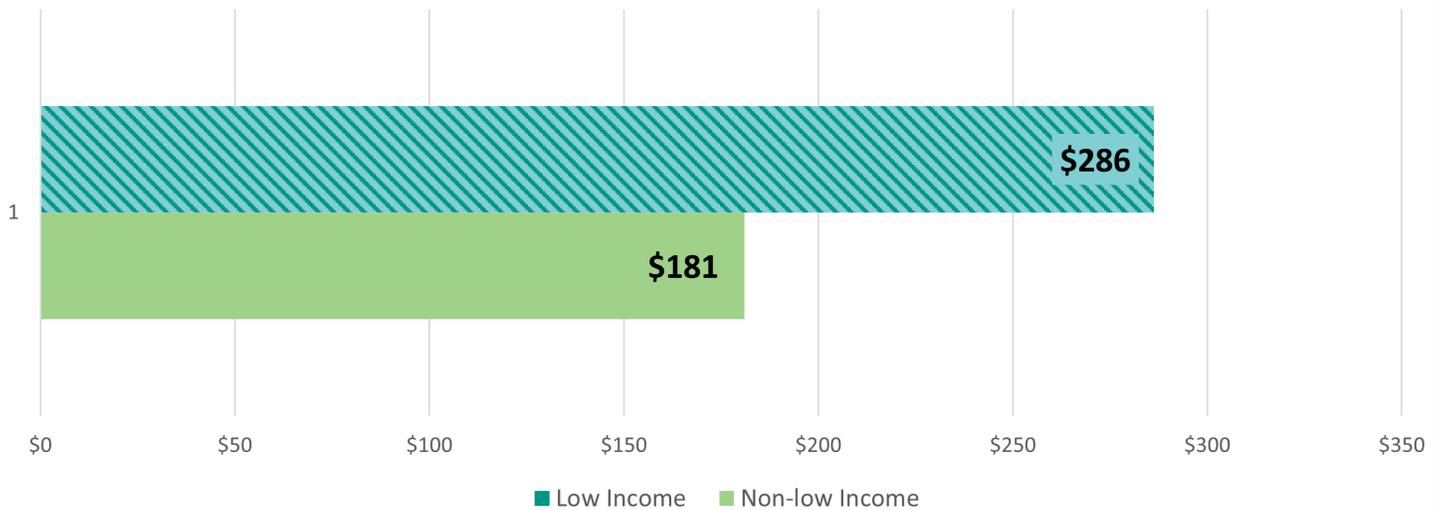
	July 2015 - June 2016	July 2016 - June 2017	July 2017 - June 2018	July 2018 - June 2019	July 2019 - June 2020	July 2020 - June 2021	July 2021 - June 2022	July 2022 - June 2023	July 2023 - June 2024	July 2024 - June 2025	Ten-Year Total Net Loss
Total Net Consumer Loss	\$65.4 m	\$111.4 m	\$76.2 m	\$87.0 m	\$85.7 m	\$99.5 m	\$82.8 m	-\$30.4 m	\$73.7 m	\$87.4 m	\$738.7 m

Additionally, this year’s report highlights two important and urgent issues:

1. Newly collected information substantiates that the competitive supply market affects the distribution rates paid by *all* ratepayers—even ratepayers who do not participate in the competitive supply market.
2. Eliminating competitive suppliers that charge the highest rates will not cure the significant financial harm caused by the competitive supply market.

THE COMPETITIVE SUPPLY MARKET INCREASES BILLS FOR LOW-INCOME RATEPAYERS AND INCREASES PROGRAM COSTS FOR CRITICAL BILL ASSISTANCE PROGRAMS

Continued Impacts on Low-Income Consumers. The 2026 Update confirms the long-standing trend of competitive suppliers charging low-income consumers higher rates than non-low-income consumers. Specifically, for the July 2024 - June 2025 period, low-income customers consistently paid more than non-low-income customers for competitive supply products. The data demonstrates that competitive suppliers continue to profit at the expense of low-income residents who can ill-afford higher electricity costs.

FIGURE ES-1**LOW-INCOME AND NON-LOW-INCOME CONSUMER AVERAGE ANNUAL LOSS
(JULY 2024 – JUNE 2025)**

Newly Acquired Data on Financial Harms to All Ratepayers. As all ratepayers continue to confront the challenge of unaffordable electric bills, for the first time this report’s analysis quantifies the impact of competitive electric supply rates on the total costs of bill payment assistance programs, specifically low-income discount rates and the arrearage management programs.

Bill payment assistance programs are designed to help low-income ratepayers who are acutely affected by high utility bills. For example, eligible customers receive relief via discounted rates and/or a reduction of past due balances, irrespective of whether the customers are enrolled in default basic service, municipal aggregation, or a third-party supplier for the supply portion of their bill. The costs of bill assistance programs are socialized—meaning that *all* ratepayers fund the programs through charges on their utility bills. The most effective way to reduce overall costs of bill assistance programs is to contain overall utility costs, including supply costs. However, the competitive supply market works in direct opposition to this goal, by charging customers more than basic service and charging low-income customers even more than non-low-income customers.¹ As a result, competitive suppliers significantly drive up both overall utility costs and the overall cost of bill assistance programs—costs that are ultimately borne by *all* ratepayers.

The July 2024 – June 2025 data is clear: because competitive suppliers enrolled low-income customers at rates that were higher than basic service, *all* ratepayers paid **\$9.6 million** more than necessary for bill assistance programs. In other words, **in the absence of the competitive supply market, ratepayers would have collectively saved \$9.6 million between July 2024 and June 2025.** Since competitive suppliers disproportionately enroll low-income customers and enroll them at higher rates—as compared to both basic service rates and competitive supply rates provided to non-low-income customers—suppliers unfairly profited from bill assistance programs designed to serve vulnerable customers.

The data demonstrates that *all* ratepayers, even those who are not enrolled in a competitive supply product, suffer significant financial harm.

¹ See Figure ES-1

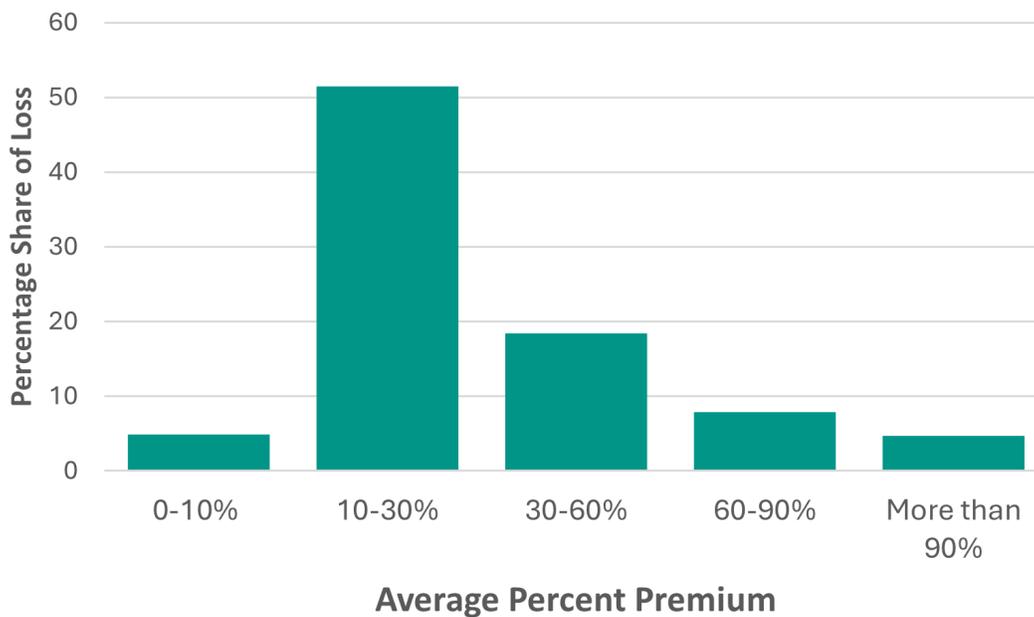
MEANINGFUL MARKET REFORM MUST INVOLVE WIDE-SPREAD CHANGES THAT IMPACT ALL SUPPLIERS

The 2026 Update further confirms an important finding from the AGO’s previous analyses: the problems with the competitive supply market will not be cured by removing the suppliers that are charging exorbitantly high rates. It is not uncommon for suppliers to blame a few “bad actors” for tainting the market.² However, the undisputed data from the AGO’s annual reports demonstrates that removing suppliers that charge the highest rates from the market would only address a small percent of the total customer losses caused by the competitive supply market.

Suppliers charging more than 90 percent above the basic service rate account for only 4.71 percent of customer losses, while suppliers charging between 10 and 30 percent above the basic service rate account for 51.45 percent of customer losses.

FIGURE ES-2

DISTRIBUTION OF CUSTOMER LOSSES ACCORDING TO PREMIUM PAID



As shown in Figure ES-2, the majority of the losses occur at *moderately high* competitive supply rates. Accordingly, targeting only the highest rates will not ensure adequate protection for customers.

CONCLUSION

Overall, the individual residential electric supply market in Massachusetts causes harm to all consumers, particularly to low-income consumers. As Massachusetts endured another winter of notably cold temperatures and unaffordable household costs, including utility costs, the AGO continues to support ongoing efforts by the Massachusetts House and Senate, as well as the Healey-Driscoll Administration, to find ways to meaningfully regulate the competitive electric supply industry.

The 2026 Update provides updated tables and figures demonstrating that the competitive electric supply market continues to harm not only the Commonwealth's most vulnerable residents but also all electric ratepayers. For more detail on the methods and analyses applied, and related context, please refer to the AGO's earlier reports, which can be accessed at <https://www.mass.gov/competitive-electric-supply>.

² The Retail Energy Supply Association (RESA) has been critical of meaningful reform efforts, asserting that a better approach would be to remove “bad actors” from the market. See <https://www.resausa.org/resa-advocates-for-fair-and-competitive-marketplace-in-massachusetts-residential-retail-electric-choice/>; <https://commonwealthbeacon.org/opinion/it-makes-no-sense-to-eliminate-the-competitive-electricity-market/>

SECTION 1:

Overall impact to CES customers, including participation rates, premiums paid, customer charges, and flat rate billing.

OVERALL IMPACTS

TABLE 1.1

AVERAGE ANNUAL HOUSEHOLD LOSSES - ALL INCOMES - TEN YEAR COMPARISON

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
July 2015 - June 2016	July 2016 - June 2017	July 2017 - June 2018	July 2018 - June 2019	July 2019 - June 2020	July 2020 - June 2021	July 2021 - June 2022	July 2022 - June 2023	July 2023 - June 2024	July 2024 - June 2025
\$134	\$226	\$155	\$187	\$190	\$231	\$202	-\$80	\$185	\$197

TABLE 1.2

AVERAGE ANNUAL NET CONSUMER LOSS BY INCOME CATEGORY

	July 2021 - June 2022	July 2022 - June 2023	July 2023 - June 2024	July 2024 - June 2025
Average Net Consumer Loss per household	\$202	(\$80)	\$185	\$197
Average Net Consumer Loss per household - Low Income	\$224	\$10	\$217	\$260
Average Net Consumer Loss per household - Non-low Income	\$197	(\$102)	\$177	\$179

TABLE 1.3

OVERVIEW OF INDIVIDUAL RESIDENTIAL ELECTRIC SUPPLY MARKET – TEN-YEAR COMPARISON

	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Attribute of Market	July 2015 - June 2016	July 2016 - June 2017	July 2017 - June 2018	July 2018 - June 2019	July 2019 - June 2020	July 2020- June 2021	July 2021 - June 2022	July 2022 - June 2023	July 2023 - June 2024	July 2024 - June 2025
Total bills rendered (all)	5,860,037	5,920,193	5,916,177	5,568,187	5,427,350	5,173,999	4,909,532	4,534,969	4,779,950	5,327,829
Average number of customers per month	488,336	493,275	493,015	464,016	452,279	431,167	409,128	377,914	398,329	443,986
Total supply (kWh)	3,581,962,995	3,593,084,986	3,426,659,398	3,269,849,773	3,052,639,221	3,144,170,995	2,861,956,358	2,545,424,789	2,790,804,745	3,113,485,790
Total charges	\$ 450,704,148	\$ 437,948,033	\$ 465,139,973	\$ 486,375,415	\$ 449,228,429	\$ 441,136,036	\$ 445,741,788	\$ 527,461,476	\$ 538,851,590	\$ 563,859,217
Weighted Average Rate Paid by Customers of Competitive Supply	\$ 0.1258	\$ 0.1219	\$ 0.1357	\$ 0.1487	\$ 0.1472	\$ 0.1403	\$ 0.1557	\$ 0.2072	\$ 0.1931	\$ 0.1811
Weighted Average Rate Customers of Competitive Supply would have paid for EDCs' Basic service	\$ 0.1076	\$ 0.0905	\$ 0.1135	\$ 0.1221	\$ 0.1191	\$ 0.1087	\$ 0.1268	\$ 0.2192	\$ 0.1667	\$ 0.1531
Average premium to participate (per kWh - all incomes)	\$ 0.0183	\$ 0.0314	\$ 0.0222	\$ 0.0266	\$ 0.0281	\$ 0.0316	\$ 0.0289	\$ (0.0119)	\$ 0.0264	\$ 0.0280
Average Annual Usage per HH (kWh)	7,335	7,284	6,950	7,047	6,749	7,292	6,995	6,735	7,006	7,013
Statewide Total Net Consumer Loss	\$ 65,406,644	\$ 111,400,843	\$ 76,208,703	\$ 86,994,123	\$ 85,745,019	\$ 99,460,386	\$ 82,784,637	\$ (30,415,518)	\$ 73,732,813	\$ 87,394,265
Statewide Total Net Consumer Loss - Low-Income	\$ 17,400,000	\$ 23,562,438	\$ 16,375,489	\$ 17,973,538	\$ 17,241,698	\$ 18,961,973	\$ 17,707,042	\$ 766,668	\$ 18,024,326	\$ 24,866,263
Average Net Consumer Loss per household per Year	\$ 134	\$ 226	\$ 155	\$ 187	\$ 190	\$ 231	\$ 202	\$ (80)	\$ 185	\$ 197
Average Net Consumer Loss per household per Year - Low-Income	\$ 145	\$ 231	\$ 166	\$ 196	\$ 205	\$ 233	\$ 224	\$ 10	\$ 217	\$ 260

TABLE 1.4

SUMMARY OF GAINS AND LOSSES BY INCOME CATEGORY

July 2024 - June 2025			
	Low income	Non-Low income	All
Number of monthly bills showing a gain	212,732	1,184,864	1,397,596
Average monthly gain	\$10.63	\$15.66	\$14.89
Number of monthly bills showing a loss	934,409	2,995,824	3,930,233
Average monthly loss	\$29.03	\$27.07	\$27.53
Total monthly bills	1,147,141	4,180,688	5,327,829
% of bills with monthly gain	19%	28%	26%
% of bills with monthly loss	81%	72%	74%
Total 12-month loss	\$24,866,263	\$62,528,001	\$87,394,265

FIGURE 1.1

**DISTRIBUTION OF GAINS AND LOSSES – ALL CUSTOMERS
(JULY 2024 – JUNE 2025)**

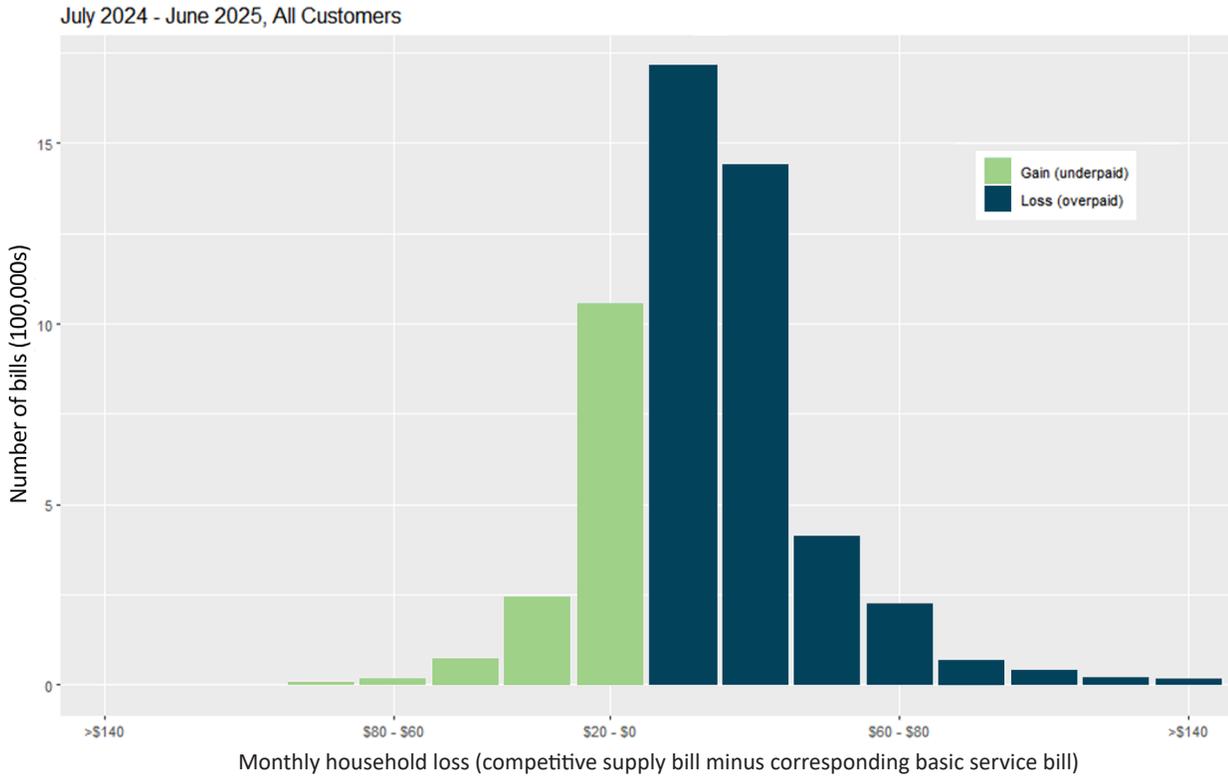
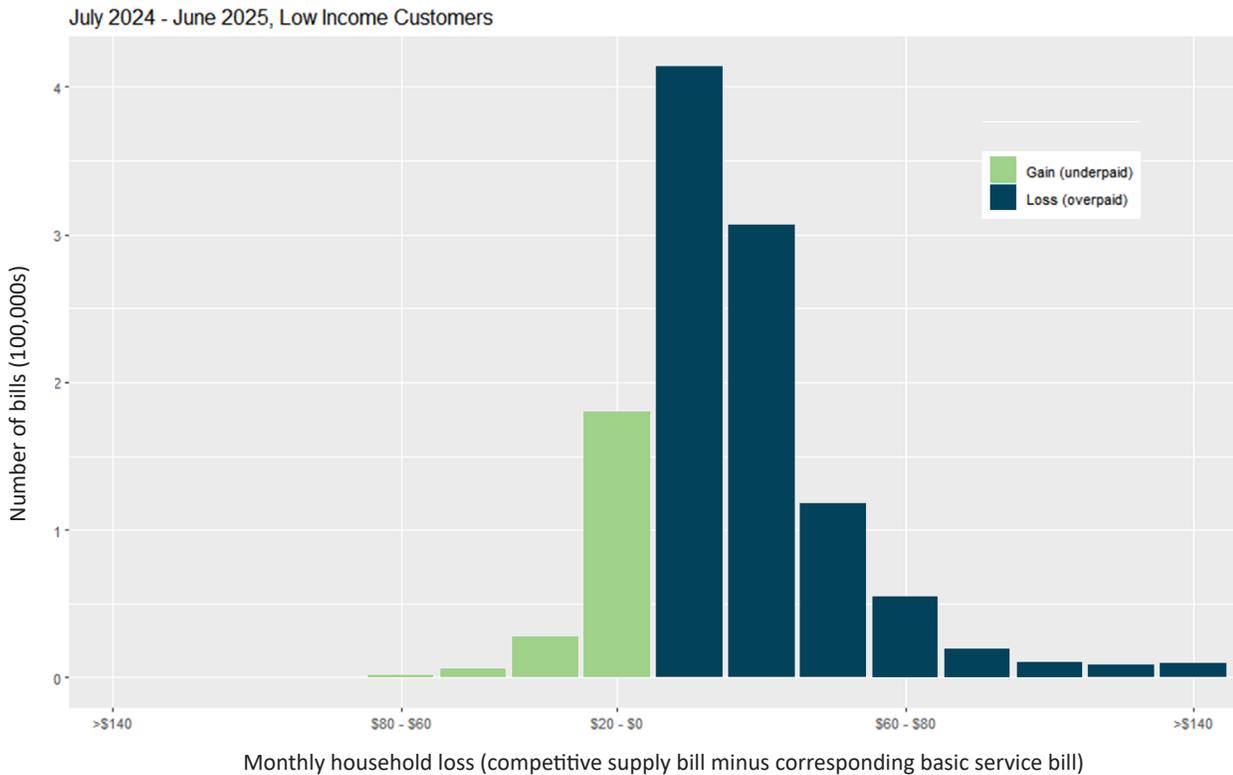


FIGURE 1.2

**DISTRIBUTION OF GAINS AND LOSSES – LOW-INCOME CUSTOMERS
(JULY 2024 – JUNE 2025)**



PARTICIPATION

TABLE 1.5

PARTICIPATION RATES IN COMPETITIVE SUPPLY, BASIC SERVICE AND MUNICIPAL AGGREGATION

	July 2017 - June 2018	July 2018 - June 2019	July 2019 - June 2020	July 2020 - June 2021	July 2021 - June 2022	July 2022 - June 2023	July 2023 - June 2024	July 2024 - June 2025
Competitive Supply								
Low-income	35%	33%	31%	29%	28%	24%	26%	29%
Non-low-income	18%	17%	17%	16%	15%	14%	15%	16%
Basic Service								
Low-income	48%	50%	48%	46%	41%	43%	39%	33%
Non-low-income	56%	55%	52%	47%	41%	41%	37%	31%
Municipal Aggregation								
Low-income	16%	17%	21%	25%	31%	33%	35%	38%
Non-low-income	26%	27%	31%	37%	43%	45%	48%	53%

FIGURE 1.3

AVERAGE MONTHLY NUMBER OF HOUSEHOLDS RECEIVING SUPPLY FROM COMPETITIVE SUPPLY, BASIC SERVICE, AND MUNICIPAL AGGREGATION

Competitive Supply Basic Service Muni. Aggregation

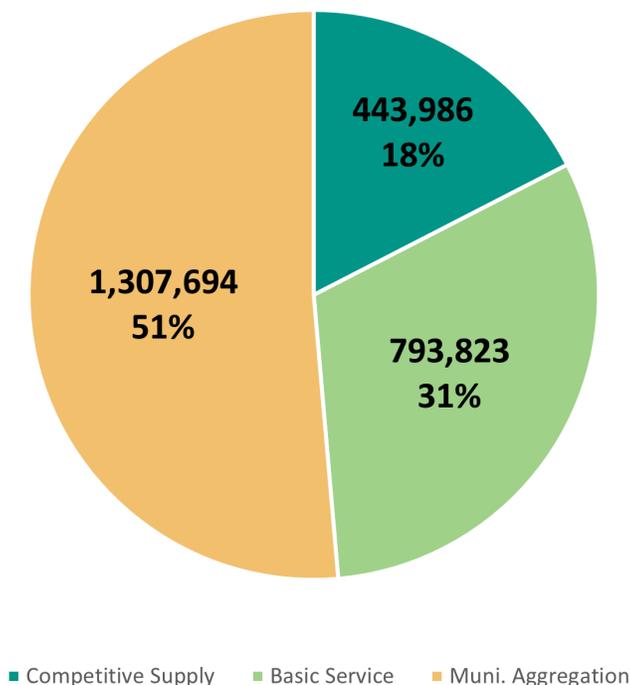


FIGURE 1.4

AVERAGE MONTHLY NUMBER LOW-INCOME OF HOUSEHOLDS RECEIVING SUPPLY FROM COMPETITIVE SUPPLY, BASIC SERVICE, AND MUNICIPAL AGGREGATION

Competitive Supply Basic Service Muni. Aggregation

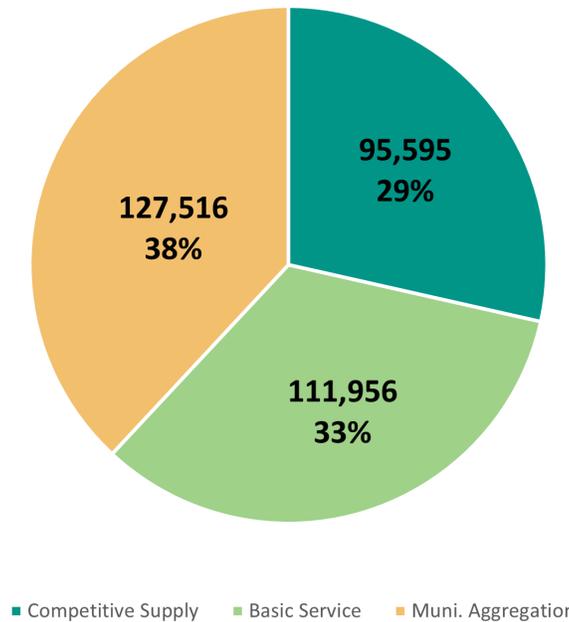


FIGURE 1.5

AVERAGE MONTHLY NUMBER OF NON-LOW-INCOME HOUSEHOLDS RECEIVING SUPPLY FROM COMPETITIVE SUPPLY, BASIC SERVICE, AND MUNICIPAL AGGREGATION

Competitive Supply Basic Service Muni. Aggregation

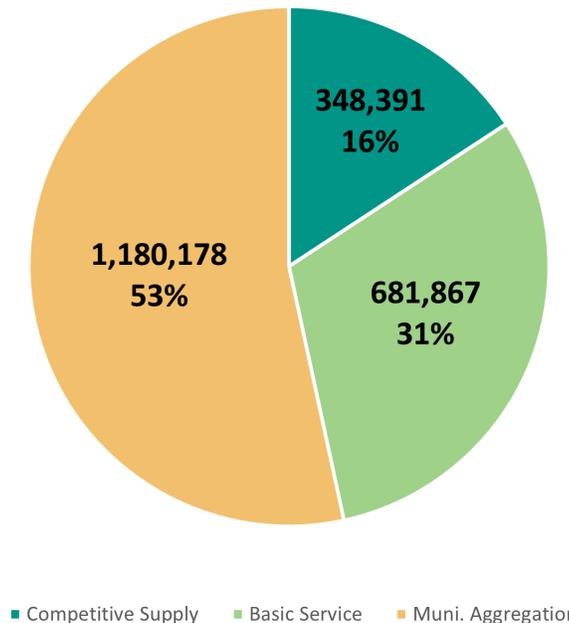


FIGURE 1.6

LOW-INCOME AND NON-LOW-INCOME CONSUMER PARTICIPATION RATES IN COMPETITIVE SUPPLY

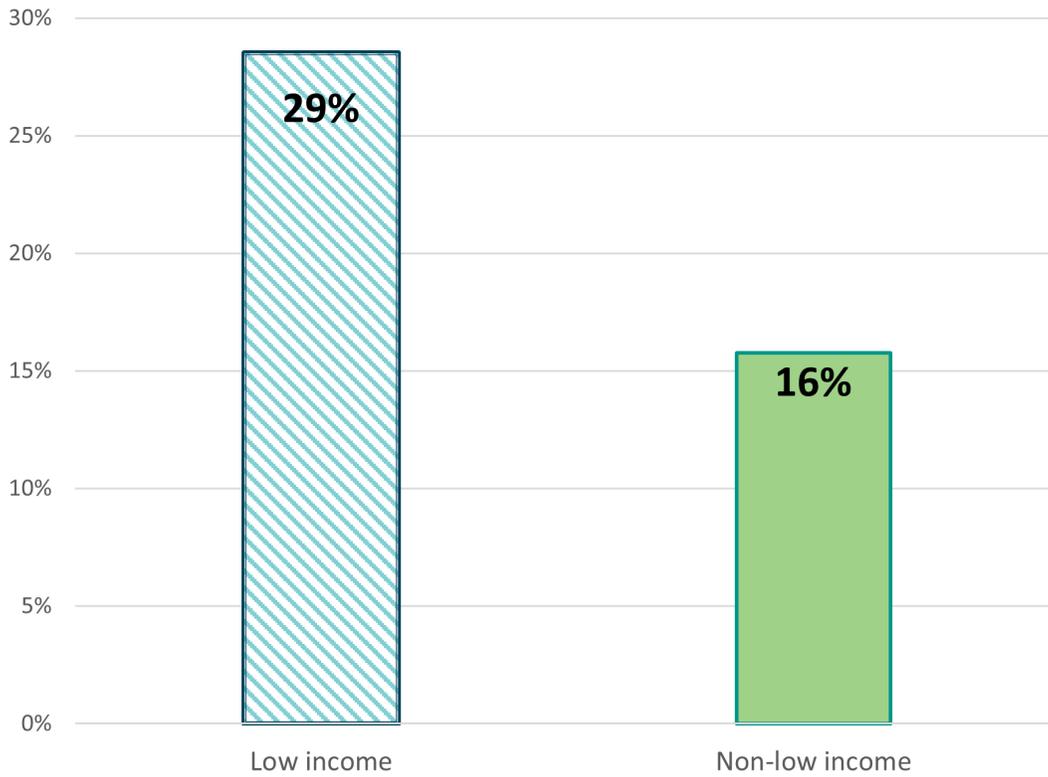


FIGURE 1.7

PERCENT OF ALL ELECTRIC CONSUMERS ENROLLED IN COMPETITIVE SUPPLY

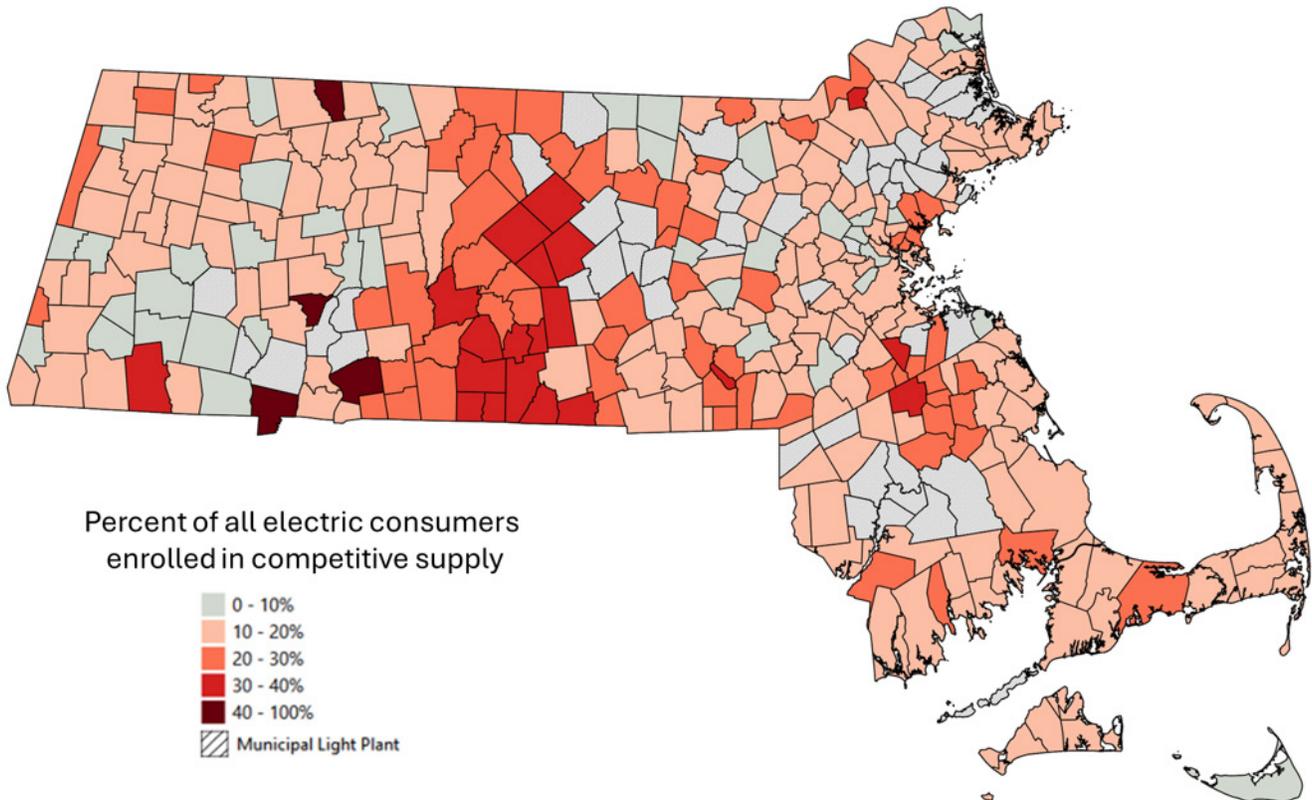


FIGURE 1.8

PERCENT OF LOW-INCOME ELECTRIC CONSUMERS ENROLLED IN COMPETITIVE SUPPLY

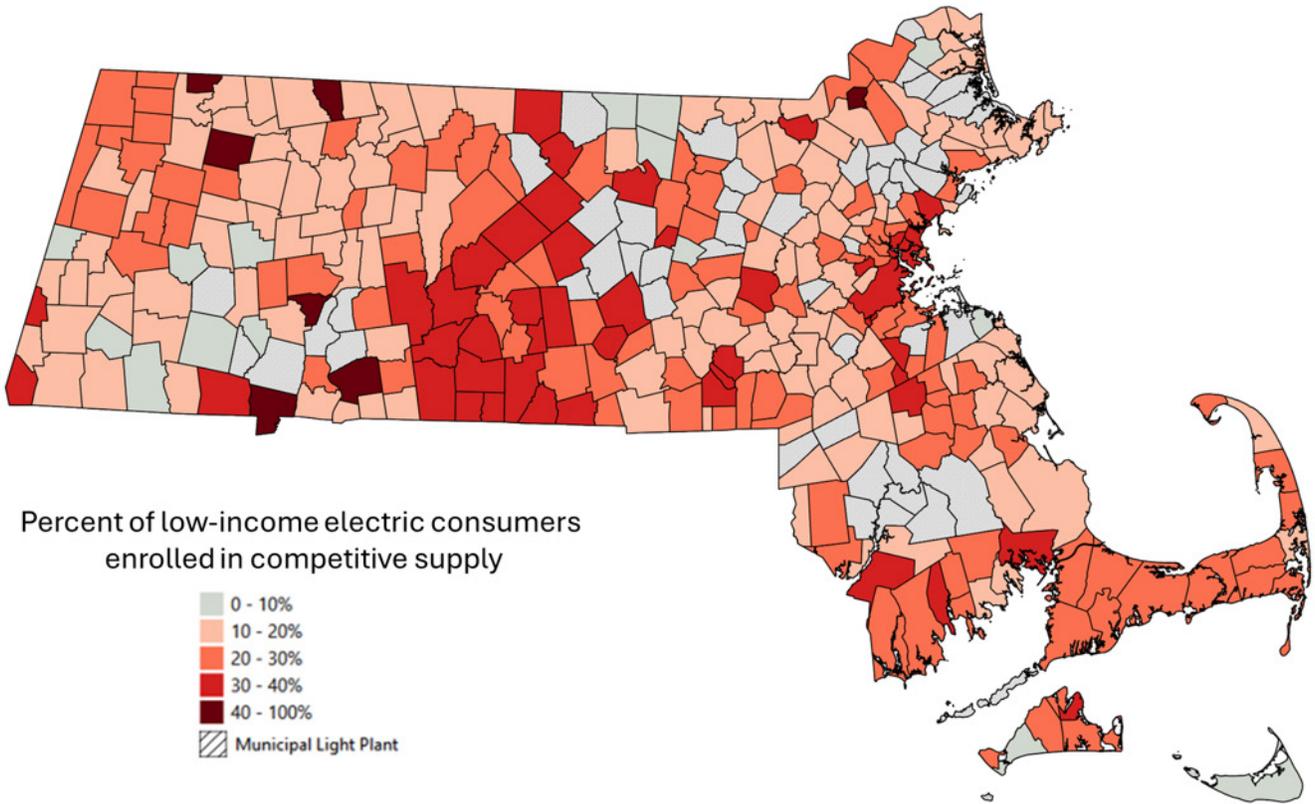
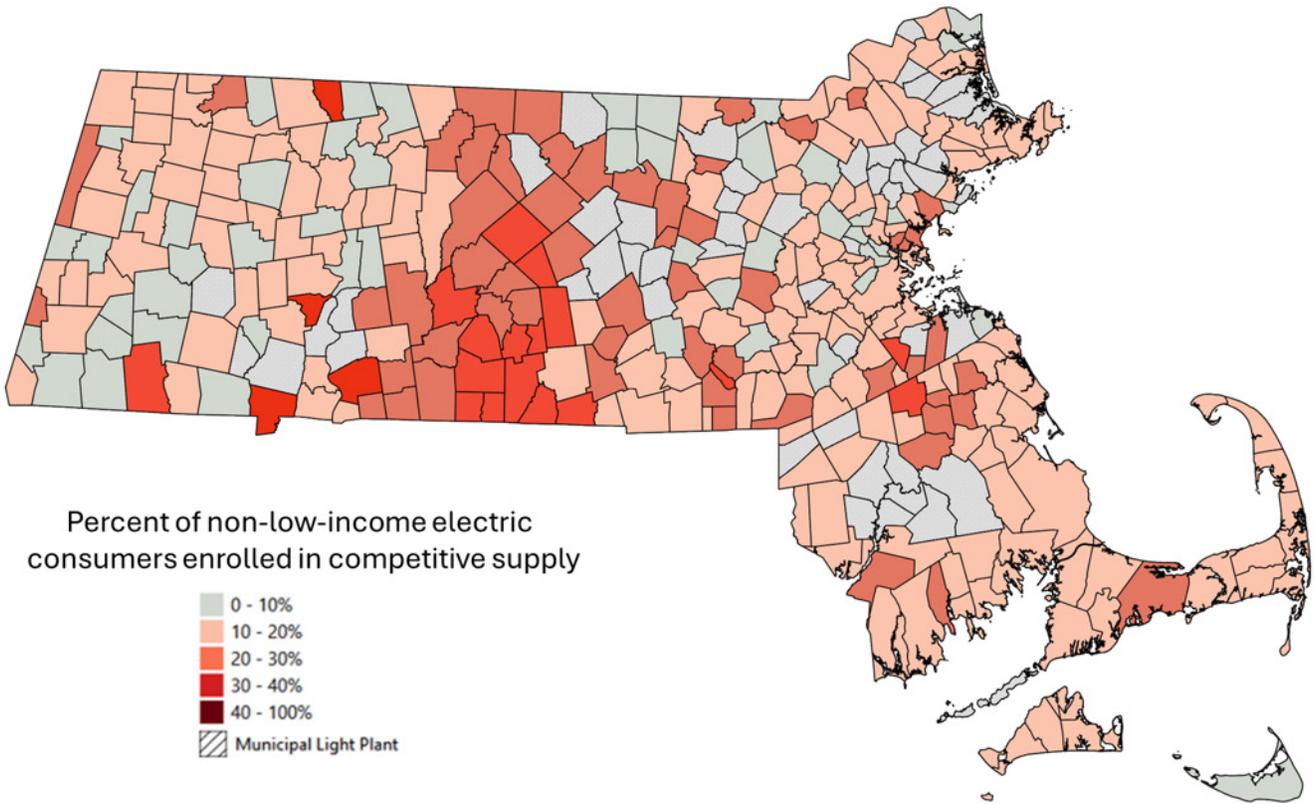


FIGURE 1.9

PERCENT OF NON-LOW-INCOME ELECTRIC CONSUMERS ENROLLED IN COMPETITIVE SUPPLY



RATES

FIGURE 1.10

GAP BETWEEN AVERAGE RATE PAID TO COMPETITIVE SUPPLIERS AND RATE PARTICIPANTS WOULD HAVE PAID ON BASIC SERVICE

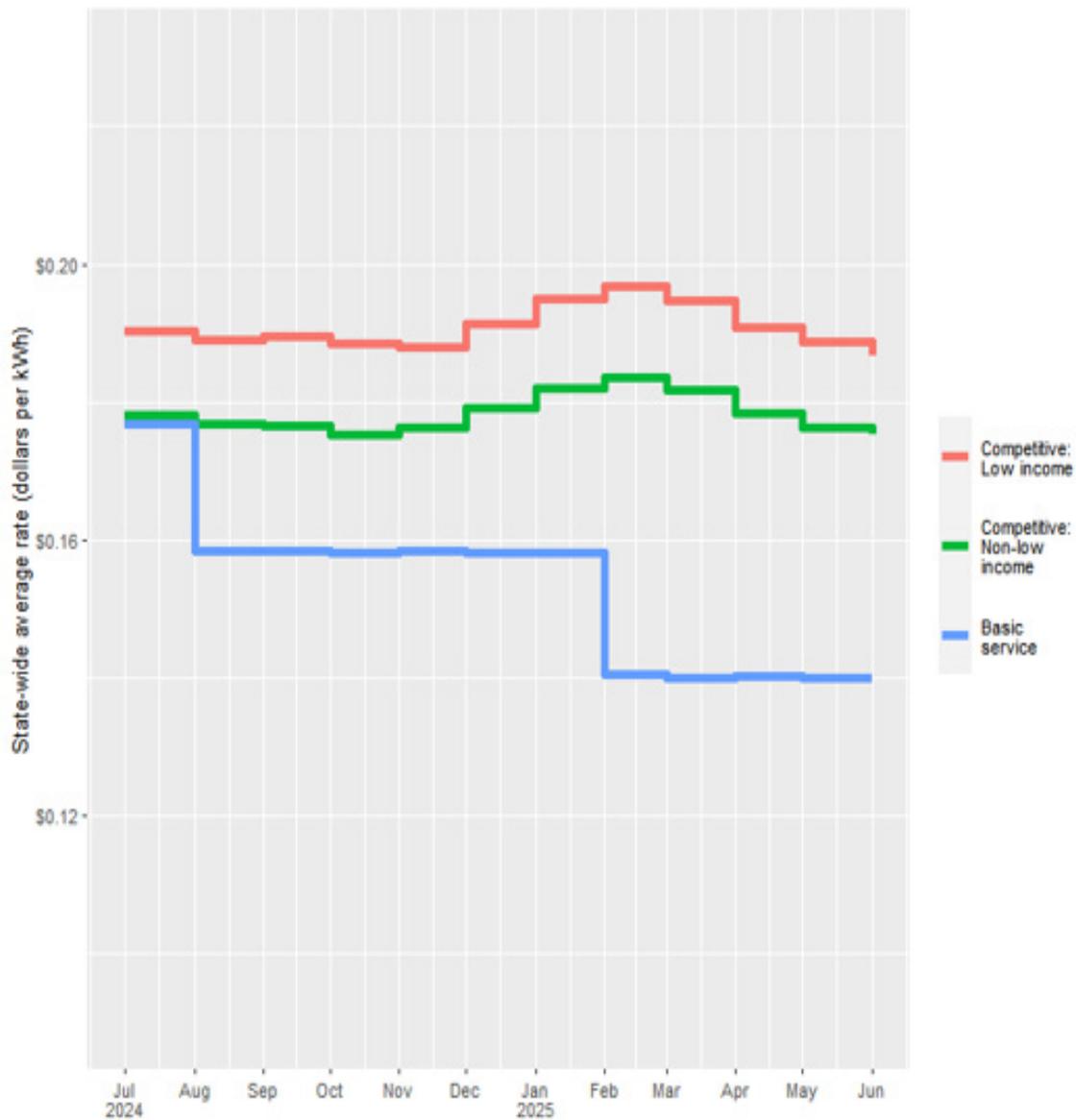


TABLE 1.6

DISTRIBUTION OF SUPPLIERS WITH PREMIUMS ABOVE \$0.01 AMONG LOW-INCOME CUSTOMERS (JULY 2024 – JUNE 2025)

Range of Premium	\$0.01 to \$0.02	\$0.02 to \$0.03	\$0.03 to \$0.04	\$0.04 to \$0.05	\$0.05 to \$0.06	>\$0.06
Number of Suppliers	3	4	5	4	4	8

PREMIUMS

TABLE 1.7

**TEN SUPPLIERS WITH THE HIGHEST AVERAGE PREMIUM – ALL HOUSEHOLDS
(RANKED BY PREMIUM)
(JULY 2024 – JUNE 2025)**

Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss Associated with High Prices	Gain Associated with Low Prices	Net Consumer Loss	Share of Loss	Share of Gain
68	\$0.5077	1,895	\$0.3512	224%	0.04%	\$300,444	\$0	\$300,444	0.28%	0.00%
57	\$0.3846	44,616	\$0.2333	154%	0.84%	\$4,788,914	\$28,815	\$4,760,099	4.43%	0.14%
66	\$0.2591	108,435	\$0.1097	73%	2.04%	\$5,583,927	\$271,931	\$5,311,996	5.16%	1.31%
8	\$0.2689	1	\$0.1083	67%	0.00%	\$25	\$0	\$25	0.00%	0.00%
24	\$0.2529	58,307	\$0.1007	66%	1.09%	\$2,952,399	\$2,397	\$2,950,001	2.73%	0.01%
6	\$0.2271	55,655	\$0.0744	49%	1.04%	\$2,131,519	\$52,339	\$2,079,180	1.97%	0.25%
26	\$0.2205	108,713	\$0.0688	45%	2.04%	\$4,160,354	\$32,102	\$4,128,252	3.84%	0.15%
72	\$0.2200	59	\$0.0672	44%	0.00%	\$4,495	\$1,006	\$3,489	0.00%	0.00%
63	\$0.2161	76,177	\$0.0643	42%	1.43%	\$2,312,263	\$46,643	\$2,265,620	2.14%	0.22%
46	\$0.2129	69,734	\$0.0588	38%	1.31%	\$2,217,382	\$2,651	\$2,214,731	2.05%	0.01%
Total for top 10		523,592			9.83%	\$24,451,722	\$437,884	\$24,013,839	22.60%	2.10%

TABLE 1.8

TEN SUPPLIERS WITH THE HIGHEST AVERAGE PREMIUM – LOW-INCOME HOUSEHOLDS (JULY 2024 – JUNE 2025)

Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss Associated with High Prices	Gain Associated with Low Prices	Net Consumer Loss	Share of Loss	Share of Gain
68	\$0.5108	385	\$0.3531	224%	0.0%	\$57,672	\$0	\$57,672	0.2%	0.0%
57	\$0.3873	17,868	\$0.2386	160%	1.6%	\$2,146,649	\$6,927	\$2,139,722	7.9%	0.3%
66	\$0.2568	45,626	\$0.1092	74%	4.0%	\$2,508,941	\$124,409	\$2,384,532	9.2%	5.5%
24	\$0.2547	12,226	\$0.1038	69%	1.1%	\$623,363	\$422	\$622,941	2.3%	0.0%
6	\$0.2306	10,678	\$0.0792	52%	0.9%	\$407,167	\$7,177	\$399,990	1.5%	0.3%
77	\$0.2222	32,265	\$0.0710	47%	2.8%	\$1,350,290	\$23,423	\$1,326,867	5.0%	1.0%
63	\$0.2165	31,137	\$0.0667	44%	2.7%	\$1,014,195	\$14,901	\$999,294	3.7%	0.7%
55	\$0.2120	28,240	\$0.0613	41%	2.5%	\$1,029,088	\$54,991	\$974,097	3.8%	2.4%
46	\$0.2130	38,454	\$0.0599	39%	3.4%	\$1,310,369	\$1,498	\$1,308,871	4.8%	0.1%
27	\$0.2300	1,467	\$0.0598	35%	0.1%	\$51,077	\$3,963	\$47,114	0.2%	0.2%
Total for top 10		218,346			19.0%	\$10,498,811	\$237,711	\$10,261,100	38.7%	10.5%

SUPPLIERS

TABLE 1.9

**TEN SUPPLIERS WITH THE HIGHEST NUMBER OF BILLS – ALL HOUSEHOLDS
(RANKED BY NUMBER OF BILLS)
(JULY 2024 – JUNE 2025)**

Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss Associated with High Prices	Gain Associated with Low Prices	Net Consumer Loss	Share of Loss	Share of Gain
37	\$0.1681	807,982	\$0.0160	11%	15.17%	\$10,667,403	\$1,147,060	\$9,520,343	9.86%	5.51%
22	\$0.1805	670,534	\$0.0245	16%	12.59%	\$17,604,649	\$731,036	\$16,873,613	16.27%	3.51%
34	\$0.1498	607,109	(\$0.0042)	-3%	11.40%	\$4,693,460	\$3,892,844	\$800,616	4.34%	18.70%
25	\$0.1899	451,444	\$0.0371	24%	8.47%	\$9,919,121	\$424,753	\$9,494,368	9.17%	2.04%
42	\$0.1614	336,478	\$0.0075	5%	6.32%	\$4,724,017	\$2,133,462	\$2,590,555	4.37%	10.25%
29	\$0.1510	330,768	(\$0.0025)	-2%	6.21%	\$5,330,219	\$4,361,989	\$968,230	4.93%	20.95%
17	\$0.1469	229,972	(\$0.0044)	-3%	4.32%	\$2,085,603	\$2,185,363	(\$99,760)	1.93%	10.50%
60	\$0.1992	220,485	\$0.0470	31%	4.14%	\$5,381,696	\$224,172	\$5,157,525	4.97%	1.08%
77	\$0.2002	117,235	\$0.0483	32%	2.20%	\$3,666,092	\$168,449	\$3,497,644	3.39%	0.81%
81	\$0.1775	109,530	\$0.0200	13%	2.06%	\$2,179,850	\$542,211	\$1,637,638	2.01%	2.60%
Total for top 10		3,881,537			72.85%	\$66,252,111	\$15,811,339	\$50,440,772	61.22%	75.95%

TABLE 1.10

**TEN SUPPLIERS WITH THE HIGHEST NUMBER OF BILLS -
LOW-INCOME HOUSEHOLDS (JULY 2024 - JUNE 2025)**

Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss Associated with High Prices	Gain Associated with Low Prices	Net Consumer Loss	Share of Loss	Share of Gain
37	\$0.1589	210,267	\$0.0091	6%	18.3%	\$2,108,930	\$391,908	\$1,717,023	7.8%	17.3%
22	\$0.1830	125,934	\$0.0273	18%	11.0%	\$3,686,479	\$104,787	\$3,581,692	13.6%	4.6%
25	\$0.1680	101,486	\$0.0171	11%	8.8%	\$1,137,443	\$53,624	\$1,083,819	4.2%	2.4%
60	\$0.2025	95,423	\$0.0514	34%	8.3%	\$2,560,126	\$42,649	\$2,517,477	9.4%	1.9%
29	\$0.1634	53,320	\$0.0108	7%	4.6%	\$1,033,523	\$458,601	\$574,922	3.8%	20.3%
34	\$0.1535	50,247	\$0.0001	0%	4.4%	\$403,596	\$228,913	\$174,682	1.5%	10.1%
42	\$0.1748	48,640	\$0.0226	15%	4.2%	\$844,794	\$172,896	\$671,898	3.1%	7.6%
66	\$0.2568	45,626	\$0.1092	74%	4.0%	\$2,508,941	\$124,409	\$2,384,532	9.2%	5.5%
46	\$0.2130	38,454	\$0.0599	39%	3.4%	\$1,310,369	\$1,498	\$1,308,871	4.8%	0.1%
4	\$0.1966	36,504	\$0.0532	37%	3.2%	\$935,783	\$42,815	\$892,968	3.4%	1.9%
Total for top 10		805,901			70.3%	\$16,529,985	\$1,622,101	\$14,907,884	60.9%	71.7%

SUPPLIERS/LOSS

TABLE 1.11

TEN SUPPLIERS RESPONSIBLE FOR THE GREATEST AGGREGATE CONSUMER LOSS – ALL HOUSEHOLDS (RANKED BY NET CONSUMER LOSS) (JULY 2024 – JUNE 2025)

Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss Associated with High Prices	Gain Associated with Low Prices	Net Consumer Loss	Share of Loss	Share of Gain
22	\$0.1805	670,534	\$0.0245	16%	12.59%	\$17,604,649	\$731,036	\$16,873,613	16.27%	3.51%
37	\$0.1681	807,982	\$0.0160	11%	15.17%	\$10,667,403	\$1,147,060	\$9,520,343	9.86%	5.51%
25	\$0.1899	451,444	\$0.0371	24%	8.47%	\$9,919,121	\$424,753	\$9,494,368	9.17%	2.04%
66	\$0.2591	108,435	\$0.1097	73%	2.04%	\$5,583,927	\$271,931	\$5,311,996	5.16%	1.31%
60	\$0.1992	220,485	\$0.0470	31%	4.14%	\$5,381,696	\$224,172	\$5,157,525	4.97%	1.08%
57	\$0.3846	44,616	\$0.2333	154%	0.84%	\$4,788,914	\$28,815	\$4,760,099	4.43%	0.14%
26	\$0.2205	108,713	\$0.0688	45%	2.04%	\$4,160,354	\$32,102	\$4,128,252	3.84%	0.15%
77	\$0.2002	117,235	\$0.0483	32%	2.20%	\$3,666,092	\$168,449	\$3,497,644	3.39%	0.81%
24	\$0.2529	58,307	\$0.1007	66%	1.09%	\$2,952,399	\$2,397	\$2,950,001	2.73%	0.01%
55	\$0.1956	109,356	\$0.0428	28%	2.05%	\$3,587,359	\$685,808	\$2,901,551	3.32%	3.29%
Total for top 10		2,697,107			50.62%	\$68,311,914	\$3,716,522	\$64,595,392	63.13%	17.85%

TABLE 1.12

TEN SUPPLIERS RESPONSIBLE FOR THE GREATEST AGGREGATE CONSUMER LOSS – LOW-INCOME HOUSEHOLDS (JULY 2024 – JUNE 2025)

Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss Associated with High Prices	Gain Associated with Low Prices	Net Consumer Loss	Share of Loss	Share of Gain
22	\$0.1830	125,934	\$0.0273	18%	11.0%	\$3,686,479	\$104,787	\$3,581,692	13.6%	4.6%
60	\$0.2025	95,423	\$0.0514	34%	8.3%	\$2,560,126	\$42,649	\$2,517,477	9.4%	1.9%
66	\$0.2568	45,626	\$0.1092	74%	4.0%	\$2,508,941	\$124,409	\$2,384,532	9.2%	5.5%
57	\$0.3873	17,868	\$0.2386	160%	1.6%	\$2,146,649	\$6,927	\$2,139,722	7.9%	0.3%
37	\$0.1589	210,267	\$0.0091	6%	18.3%	\$2,108,930	\$391,908	\$1,717,023	7.8%	17.3%
77	\$0.2222	32,265	\$0.0710	47%	2.8%	\$1,350,290	\$23,423	\$1,326,867	5.0%	1.0%
46	\$0.2130	38,454	\$0.0599	39%	3.4%	\$1,310,369	\$1,498	\$1,308,871	4.8%	0.1%
25	\$0.1680	101,486	\$0.0171	11%	8.8%	\$1,137,443	\$53,624	\$1,083,819	4.2%	2.4%
63	\$0.2165	31,137	\$0.0667	44%	2.7%	\$1,014,195	\$14,901	\$999,294	3.7%	0.7%
55	\$0.2120	28,240	\$0.0613	41%	2.5%	\$1,029,088	\$54,991	\$974,097	3.8%	2.4%
Total for top 10		726,700			63.3%	\$ 18,852,511	\$ 819,117	\$ 18,033,394	69.5%	36.2%

CUSTOMER FEES

TABLE 1.13

MONTHLY CUSTOMER FEES WHERE ADDITIONAL VOLUMETRIC RATES ALSO APPLY

Income	Bills with Monthly Charge	Total Monthly Charges
All income	156,304	\$5,055,332
Low income	150,262	\$1,773,484
Non-low income	6,042	\$3,281,848

TABLE 1.14

FREQUENCY OF FIXED CHARGES BY MAGNITUDE

Monthly fees in addition to volumetric charges									
Supplier_ID	a) \$3 - \$5	b) \$5 - \$10	c) \$10 - \$25	d) \$25 - \$50	e) \$50 - \$75	f) \$75 - \$100	g) \$100 - \$200	h) \$200 - \$300	i) greater than \$300
71	117	0	0	0	0	0	0	0	0
77	0	22,935	0	0	0	0	0	0	0
29	24	48,907	0	0	0	0	0	0	0
34	0	4	0	0	0	0	0	0	0
24	126	11,184	0	0	0	0	0	0	0
22	0	0	0	0	0	0	23,622	27	6
15	0	9,322	0	0	0	0	0	0	0
55	1,106	4,650	1,754	0	296	0	13	0	0
37	11	13	0	0	0	0	0	0	0
26	0	0	2	1	0	0	2	0	0
60	9	0	0	0	0	0	0	0	0
43	319	30,943	0	0	0	0	0	0	0
4	20	3	0	0	0	0	0	0	0
18	0	885	0	0	0	0	0	0	0

FLAT RATES

TABLE 1.15

MONTHLY FLAT-RATE BILLS WITHOUT VOLUMETRIC CHARGES

Income	Bills with Flat Rate	Total Flat Rate Charges
All income	1,027	\$167,682
Low income	874	\$111,633
Non-low income	153	\$56,049

TABLE 1.16

FLAT-RATE CHARGES WITHOUT VOLUMETRIC CHARGES

Supplier_ID	a) less than \$3	b) \$3 - \$5	c) \$5 - \$10	d) \$10 - \$25	e) \$25 - \$50	f) \$50 - \$75	g) \$75 - \$100	h) \$100 - \$200	i) \$200 - \$300	j) greater than \$300
22	0	0	0	15	24	87	76	300	202	122
55	0	0	0	0	0	199	2	0	0	0

IMPACTS

RAAF RECOVERY

RATES IN EXCESS OF THE BASIC SERVICE TO LOW-INCOME COMPETITIVE SUPPLY CUSTOMERS INCREASE THE FINANCIAL BURDEN ON ALL RATEPAYERS

July 2024-June 2025

Total payment in excess of the basic service by low-income customers*	\$23,606,682
Amount of excess payments paid by low-income customers	\$14,011,844
Amount of excess payments recovered through RAAF from all ratepayers	\$9,594,838

* Low-income customers identified as customers on the R2 rate.

Competitive suppliers charged low income customers approximately \$24 million dollars in excess of basic service from July 2024 to June 2025. Low income customers are eligible for a discount on supply costs (which varies depending on utility service territory). Accordingly, competitive suppliers recovered \$14 million from low-income customers and the remaining \$10 million from all ratepayers.

RAAF RECOVERY

EXCESS COMPETITIVE SUPPLY RATES FOR CUSTOMERS ON ARREARAGE MANAGEMENT PROGRAMS INCREASE RAAF RECOVERY

July 2024-June 2025

Total RAAF recovery due to AMPs for competitive supply customers	\$7,845,237
Counterfactual RAAF recovery due to AMPs for competitive supply customers, had they been on basic service	\$5,711,529
Excess RAAF recovery due to excess competitive supply rates for customers on AMPs	\$2,133,707

Through the Arrearage Management Programs (AMPs), eligible customers receive relief on their bills via a reduction in past due allowances. Because competitive suppliers charged low income customers significantly more than basic service (approximately \$24 million from July 2024 to June 2025) bill reductions through AMP were higher, by \$2.1 million. Competitive suppliers recovered this excess \$2.1 million from all ratepayers.

SECTION 2:

Focus on geographic and demographic disparities

IMPACTS

FIGURE 2.1

LOW-INCOME AND NON-LOW-INCOME CONSUMER AVERAGE ANNUAL LOSS

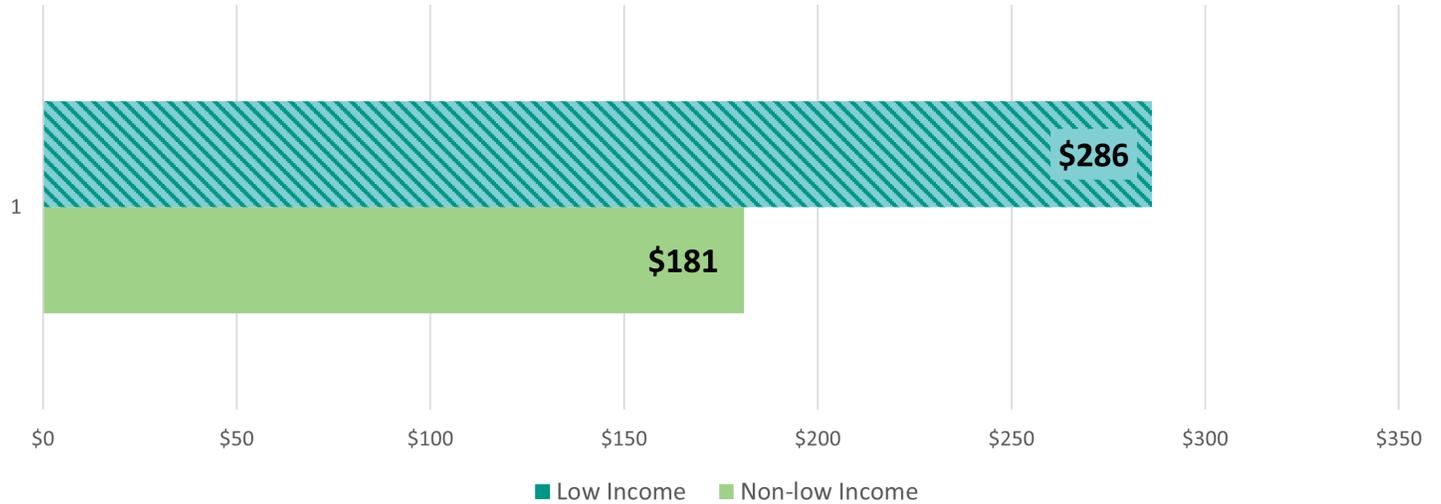


TABLE 2.1

PARTICIPATION RATES AND PREMIUMS PAID BASED ON COMMUNITIES' DEMOGRAPHICS (APRIL 2025)

	Participation			Percent Premium		
	All	Low income	Non-low income	All	Low income	Non-low income
Communities vs. Rest of State						
Communities of Color	28%	40%	23%	37%	43%	33%
Rest of State	16%	25%	15%	27%	33%	25%
Bottom 25 Median Incomes	32%	44%	25%	43%	48%	38%
Rest of State	17%	28%	16%	28%	34%	26%
Top 20 Limited English Proficiency	29%	41%	24%	39%	43%	37%
Rest of State	17%	28%	16%	28%	35%	26%
Top 25 Median Incomes	12%	16%	12%	28%	30%	27%
Rest of State	18%	30%	16%	29%	37%	27%

GEOGRAPHIC ANALYSIS

TABLE 2.2

TEN MUNICIPALITIES WITH THE HIGHEST AGGREGATE NET CONSUMER LOSS - ALL INCOMES (APRIL 2025)

Municipality	Total Consumer Loss in Month	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive Supply Market	# Competitive Supply Accounts
Boston	\$948,982	\$21.68	\$0.0531	40%	16%	43,773
Springfield	\$531,604	\$35.33	\$0.0676	57%	57%	15,048
Worcester	\$309,372	\$17.30	\$0.0356	24%	25%	17,883
Brockton	\$210,463	\$18.40	\$0.0424	29%	34%	11,439
New Bedford	\$174,633	\$19.29	\$0.0550	41%	25%	9,054
Lynn	\$173,328	\$17.97	\$0.0418	28%	28%	9,645
Lawrence	\$169,513	\$18.15	\$0.0445	30%	34%	9,342
Lowell	\$168,088	\$17.77	\$0.0447	30%	24%	9,461
Framingham	\$148,135	\$25.40	\$0.0528	40%	23%	5,831
Barnstable	\$134,333	\$26.86	\$0.0479	36%	21%	5,002

FIGURE 2.2

BOSTON, SPRINGFIELD, AND WORCESTER ZIP CODES BY SHARE OF LOW-INCOME CUSTOMERS AND RATE OF PARTICIPATION IN THE INDIVIDUAL RESIDENTIAL ELECTRIC SUPPLY MARKET (APRIL 2025)



TABLE 2.3**NUMBER OF BILLS BY REGION AND INCOME CATEGORY**

Region	Low Income	Now-Low Income	%Low Income	%Non-Low Income
Eversource East	357,431	1,469,819	20%	80%
Eversource West	148,817	229,296	39%	61%
MECO	629,400	2,457,598	20%	80%
Nantucket	100	3,567	3%	97%
Unitil	11,393	20,408	36%	64%

TABLE 2.4**SUMMARY OF OVERCHARGE BY REGION AND INCOME**

Region	Percent		Percent	
	Total Overcharge Low Income	Overcharge Low Income	Total Overcharge Non-low Income	Overcharge Non-low Income
Eversource East	\$8,097,881	31%	\$24,387,442	19%
Eversource West	\$5,073,322	42%	\$5,311,226	25%
MECO	\$11,463,069	21%	\$32,592,671	14%
Nantucket	\$3,158	20%	\$93,361	18%
Unitil	\$228,833	23%	\$143,302	8%
Total	\$24,866,263		\$62,528,001	
Total All Incomes			\$87,394,265	

BOSTON

FIGURE 2.3

PERCENT OF ALL ELECTRIC CONSUMERS ENROLLED IN COMPETITIVE SUPPLY

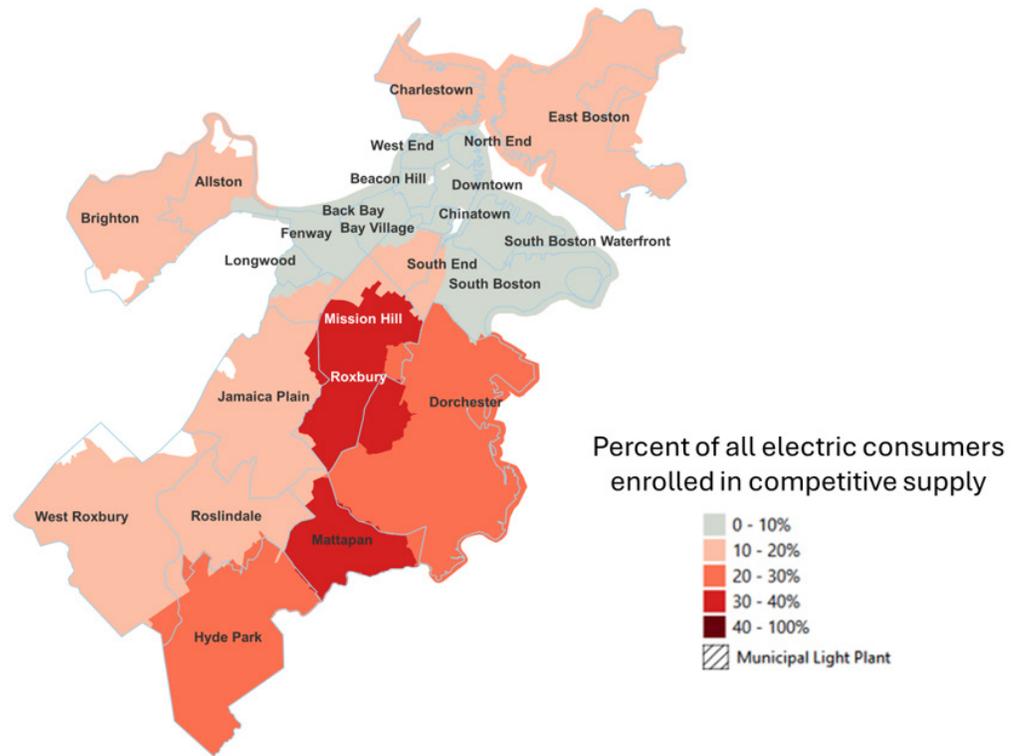


FIGURE 2.4

PERCENT OF LOW-INCOME ELECTRIC CONSUMERS ENROLLED IN COMPETITIVE SUPPLY

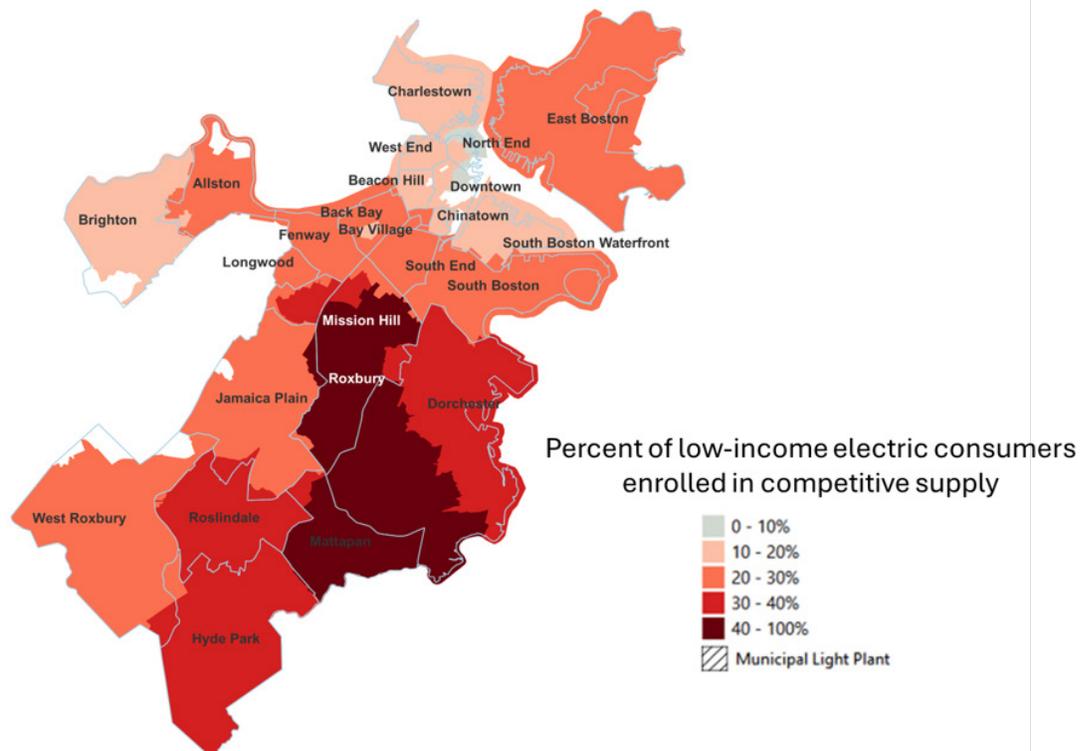
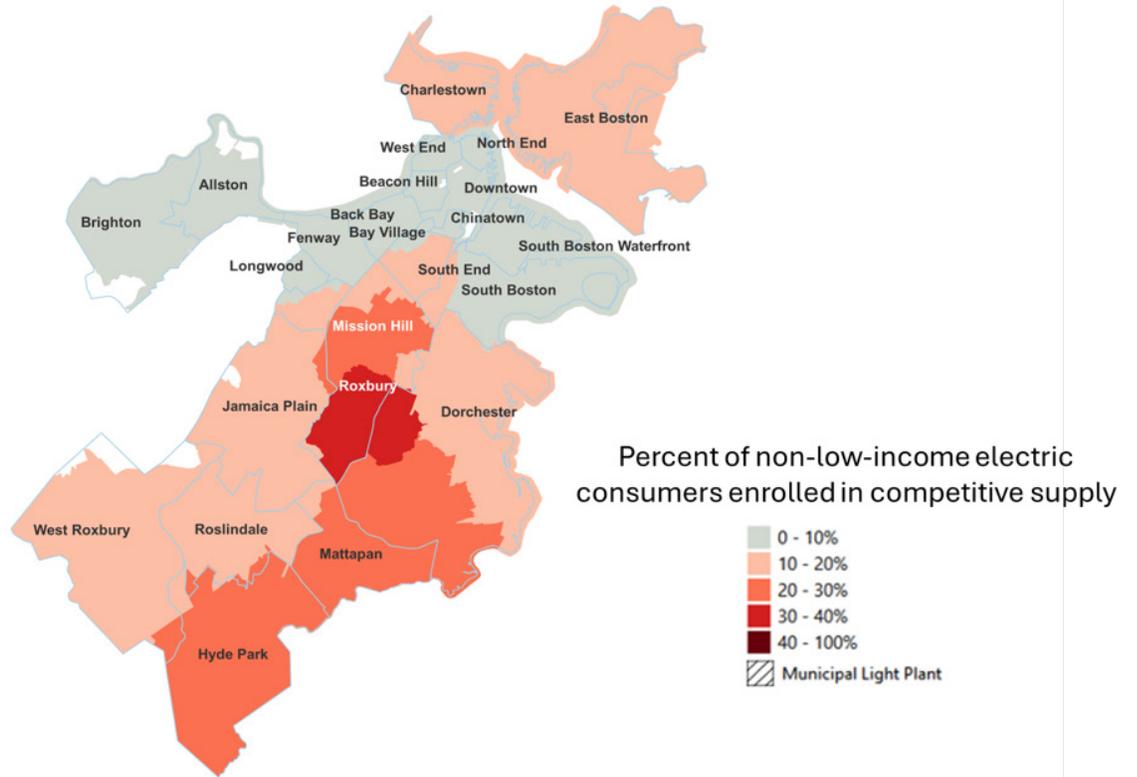


FIGURE 2.5

PERCENT OF NON-LOW-INCOME ELECTRIC CONSUMERS ENROLLED IN COMPETITIVE SUPPLY



SECTION 3:

Appendices

APPENDIX A

EDC Rates During Study Period

National Grid (MECo and Nantucket)	Rate per kWh
July 2024	\$0.18213
August 2024 - Jan 2025	\$0.16055
February 2025 - June 2025	\$0.14672
NSTAR	
July 2024	\$0.17216
August 2024 - January 2025	\$0.15772
February 2025 - June 2025	\$0.13347
WMECO	
July 2024	\$0.15810
August 2024 - January 2025	\$0.14023
February 2025 - June 2025	\$0.11825
FITCHBURG	
July 2024	\$0.19338
August 2024 - January 2025	\$0.19034
February 2025 - June 2025	\$0.14206

APPENDIX B

Consumer Loss, Premium, and Participation by Municipality All Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in Month	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive Supply Market	# Competitive Supply Accounts
Abington	\$21,392	\$15.55	\$0.031	21%	20%	1,376
Acton	\$24,851	\$22.31	\$0.035	26%	13%	1,114
Acushnet	\$10,930	\$19.14	\$0.041	31%	16%	571
Adams	\$12,135	\$14.33	\$0.034	23%	20%	847
Agawam	\$44,578	\$28.52	\$0.057	48%	13%	1,563
Alford	\$1,076	\$12.09	\$0.016	11%	24%	89
Amesbury	\$18,778	\$17.06	\$0.030	20%	15%	1,101
Amherst	\$30,416	\$37.50	\$0.060	51%	9%	811
Andover	\$31,836	\$14.60	\$0.023	16%	16%	2,180
Aquinnah	\$2,258	\$33.70	\$0.050	38%	15%	67
Arlington	\$34,815	\$19.59	\$0.040	30%	10%	1,777
Ashby	\$83	\$10.36	\$0.021	15%	1%	8
Ashfield	\$3,261	\$44.06	\$0.074	63%	9%	74
Ashland	\$20,722	\$21.65	\$0.041	31%	15%	957
Athol	\$26,297	\$18.53	\$0.031	21%	27%	1,419
Attleboro	\$52,773	\$20.04	\$0.042	28%	14%	2,634
Auburn	\$25,774	\$14.27	\$0.023	15%	25%	1,806
Avon	\$14,540	\$37.09	\$0.040	27%	21%	392
Ayer	\$15,552	\$20.20	\$0.036	24%	20%	770
Barnstable	\$134,333	\$26.86	\$0.048	36%	21%	5,002
Barre	\$8,757	\$12.80	\$0.022	15%	31%	684
Becket	\$3,642	\$30.10	\$0.049	42%	8%	121
Bedford	\$11,367	\$22.82	\$0.034	25%	11%	498
Belchertown	\$20,678	\$14.02	\$0.024	16%	23%	1,475
Bellingham	\$29,986	\$20.72	\$0.025	17%	20%	1,447
Berlin	\$2,228	\$19.38	\$0.030	21%	8%	115
Bernardston	\$2,973	\$28.86	\$0.048	41%	10%	103
Beverly	\$41,965	\$14.36	\$0.030	20%	17%	2,922
Billerica	\$29,919	\$18.91	\$0.035	24%	10%	1,582
Blackstone	\$11,502	\$11.86	\$0.023	16%	26%	970

Consumer Loss, Premium, and Participation by Municipality All Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in Month	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive Supply Market	# Competitive Supply Accounts
Blandford	\$2,284	\$38.71	\$0.047	40%	10%	59
Bolton	\$7,477	\$18.33	\$0.021	15%	21%	408
Boston	\$948,982	\$21.68	\$0.053	40%	16%	43,773
Bourne	\$35,442	\$21.48	\$0.044	33%	19%	1,650
Boxford	\$10,509	\$22.08	\$0.027	18%	16%	476
Brewster	\$27,999	\$21.65	\$0.042	31%	18%	1,293
Bridgewater	\$32,118	\$15.36	\$0.028	19%	21%	2,091
Brimfield	\$9,067	\$15.47	\$0.021	14%	36%	586
Brockton	\$210,463	\$18.40	\$0.042	29%	34%	11,439
Brookfield	\$7,103	\$14.21	\$0.024	16%	32%	500
Brookline	\$42,222	\$21.87	\$0.043	32%	9%	1,931
Buckland	\$2,751	\$35.27	\$0.067	57%	13%	78
Burlington	\$32,225	\$23.63	\$0.042	32%	15%	1,364
Cambridge	\$84,957	\$20.24	\$0.062	47%	9%	4,197
Canton	\$31,032	\$26.68	\$0.048	36%	13%	1,163
Carlisle	\$8,424	\$34.52	\$0.034	25%	14%	244
Carver	\$15,224	\$25.16	\$0.040	30%	14%	605
Charlemont	\$2,836	\$29.24	\$0.043	29%	14%	97
Charlton	\$15,053	\$15.49	\$0.024	16%	19%	972
Chatham	\$17,577	\$20.27	\$0.046	35%	13%	867
Chelmsford	\$26,852	\$15.96	\$0.032	22%	12%	1,682
Chelsea	\$93,350	\$27.07	\$0.069	52%	26%	3,449
Cheshire	\$4,020	\$17.63	\$0.036	24%	15%	228
Chesterfield	\$1,571	\$36.55	\$0.074	62%	8%	43
Chilmark	\$4,970	\$30.68	\$0.046	34%	11%	162
Clarksburg	\$1,587	\$14.56	\$0.028	19%	15%	109
Clinton	\$23,224	\$14.30	\$0.030	20%	24%	1,624
Cohasset	\$8,561	\$28.44	\$0.036	24%	9%	301
Colrain	\$5,137	\$55.23	\$0.073	62%	17%	93
Conway	\$2,229	\$33.77	\$0.065	55%	11%	66
Cumington	\$1,702	\$30.39	\$0.052	44%	11%	56
Dalton	\$6,655	\$27.73	\$0.060	51%	11%	240
Dartmouth	\$32,943	\$22.83	\$0.046	34%	13%	1,443
Dedham	\$28,748	\$23.30	\$0.045	33%	14%	1,234
Deerfield	\$4,942	\$18.17	\$0.031	26%	16%	272
Dennis	\$36,624	\$18.03	\$0.046	34%	14%	2,031
Douglas	\$10,055	\$19.23	\$0.029	20%	13%	523
Dover	\$12,450	\$37.28	\$0.033	25%	16%	334
Dracut	\$25,082	\$16.06	\$0.034	23%	13%	1,562
Dudley	\$19,138	\$13.48	\$0.022	15%	31%	1,420
Dunstable	\$3,862	\$13.65	\$0.018	12%	23%	283
Duxbury	\$23,898	\$27.38	\$0.037	28%	15%	873
East Bridgewater	\$20,236	\$15.51	\$0.027	18%	25%	1,305
East Brookfield	\$5,394	\$15.46	\$0.027	18%	34%	349
East Longmeadow	\$19,111	\$15.46	\$0.027	18%	20%	1,236
Eastham	\$16,017	\$18.62	\$0.050	37%	16%	860
Easthampton	\$27,160	\$32.92	\$0.066	56%	51%	825
Easton	\$24,082	\$19.23	\$0.031	21%	14%	1,252
Edgartown	\$19,674	\$23.88	\$0.032	24%	17%	824
Egremont	\$3,633	\$42.24	\$0.056	38%	9%	86
Erving	\$2,798	\$25.21	\$0.044	32%	15%	111
Essex	\$4,619	\$19.01	\$0.031	21%	14%	243
Everett	\$84,422	\$19.36	\$0.046	32%	23%	4,360
Fairhaven	\$16,452	\$17.50	\$0.043	32%	15%	940
Fall River	\$132,780	\$13.10	\$0.043	29%	25%	10,134
Falmouth	\$72,180	\$22.06	\$0.046	34%	17%	3,272
Fitchburg	\$54,227	\$20.60	\$0.052	37%	12%	2,632
Florida	\$306	\$6.12	\$0.012	8%	13%	50
Foxborough	\$15,727	\$16.82	\$0.032	22%	13%	935
Framingham	\$148,135	\$25.40	\$0.053	40%	23%	5,831
Franklin	\$27,933	\$14.50	\$0.027	18%	15%	1,927
Freetown	\$11,213	\$26.14	\$0.039	29%	14%	429

Consumer Loss, Premium, and Participation by Municipality All Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in Month	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive Supply Market	# Competitive Supply Accounts
Gardner	\$37,572	\$14.79	\$0.031	21%	28%	2,540
Gill	\$1,601	\$34.07	\$0.066	56%	12%	47
Gloucester	\$32,664	\$19.92	\$0.042	28%	11%	1,640
Goshen	\$445	\$5.37	\$0.010	7%	13%	83
Grafton	\$15,691	\$19.07	\$0.033	23%	10%	823
Granby	\$5,408	\$13.87	\$0.026	18%	24%	390
Granville	\$22	\$21.82	\$0.022	18%	6%	1
Great Barrington	\$8,034	\$14.55	\$0.027	19%	15%	552
Greenfield	\$27,818	\$34.39	\$0.078	66%	11%	809
Hadley	\$0	\$0.44	\$0.063	54%	5%	1
Halifax	\$11,098	\$17.29	\$0.033	23%	20%	642
Hamilton	\$5,588	\$19.40	\$0.029	20%	11%	288
Hampden	\$5,412	\$12.27	\$0.018	13%	22%	441
Hancock	\$1,655	\$9.00	\$0.012	8%	25%	184
Hanover	\$19,624	\$16.96	\$0.026	18%	21%	1,157
Hanson	\$13,150	\$15.62	\$0.027	18%	21%	842
Hardwick	\$6,385	\$17.40	\$0.027	19%	28%	367
Harvard	\$4,460	\$19.73	\$0.022	15%	11%	226
Harwich	\$29,360	\$19.68	\$0.045	34%	16%	1,492
Hatfield	\$4,311	\$24.92	\$0.053	45%	14%	173
Haverhill	\$92,878	\$18.77	\$0.044	30%	18%	4,947
Hawley	\$701	\$17.09	\$0.028	19%	21%	41
Heath	\$1,561	\$29.45	\$0.049	33%	9%	53
Hinsdale	\$4,350	\$26.36	\$0.049	41%	14%	165
Holbrook	\$22,486	\$19.62	\$0.035	24%	27%	1,146
Holland	\$7,192	\$15.40	\$0.023	16%	32%	467
Holliston	\$12,628	\$27.10	\$0.044	33%	9%	466
Hopedale	\$9,210	\$13.31	\$0.019	13%	31%	692
Hopkinton	\$24,879	\$23.12	\$0.033	25%	17%	1,076
Hubbardston	\$6,642	\$11.82	\$0.020	14%	31%	562
Huntington	\$2,986	\$38.29	\$0.051	43%	11%	78
Kingston	\$19,945	\$25.94	\$0.039	30%	17%	769
Lancaster	\$12,082	\$15.49	\$0.024	16%	27%	780
Lanesborough	\$4,131	\$34.72	\$0.055	46%	12%	119
Lawrence	\$169,513	\$18.15	\$0.045	30%	34%	9,342
Lee	\$9,974	\$24.94	\$0.026	22%	14%	400
Leicester	\$11,253	\$15.39	\$0.025	17%	17%	731
Lenox	\$5,279	\$23.78	\$0.031	21%	8%	222
Lenox Dale	\$393	\$28.05	\$0.057	48%	8%	14
Leominster	\$95,193	\$18.29	\$0.030	20%	29%	5,206
Leverett	\$3,452	\$29.76	\$0.044	37%	19%	116
Lexington	\$28,249	\$32.06	\$0.042	31%	8%	881
Leyden	\$1,059	\$31.16	\$0.071	60%	72%	34
Lincoln	\$11,218	\$32.05	\$0.036	27%	17%	350
Longmeadow	\$20,854	\$30.49	\$0.052	44%	14%	684
Lowell	\$168,088	\$17.77	\$0.045	30%	24%	9,461
Ludlow	\$25,165	\$26.86	\$0.050	43%	14%	937
Lunenburg	\$3,326	\$18.48	\$0.055	39%	3%	180
Lynn	\$173,328	\$17.97	\$0.042	28%	28%	9,645
Malden	\$84,598	\$17.58	\$0.044	30%	19%	4,811
Manchester	\$7,875	\$24.38	\$0.036	25%	13%	323
Marion	\$8,010	\$23.63	\$0.041	31%	14%	339
Marlboro	\$57,753	\$23.42	\$0.046	32%	14%	2,466
Marshfield	\$31,581	\$21.93	\$0.045	33%	14%	1,440
Mashpee	\$40,902	\$23.40	\$0.046	34%	18%	1,748
Mattapoisett	\$8,601	\$23.89	\$0.045	34%	11%	360
Maynard	\$15,473	\$24.96	\$0.048	36%	14%	620
Medfield	\$12,483	\$27.43	\$0.044	33%	11%	455
Medford	\$49,484	\$17.74	\$0.042	29%	12%	2,789
Medway	\$13,076	\$21.90	\$0.041	31%	13%	597
Melrose	\$18,322	\$20.29	\$0.049	33%	8%	903
Mendon	\$8,938	\$13.79	\$0.021	15%	28%	648

APPENDIX B (CONTINUED)

Consumer Loss, Premium, and Participation by Municipality All Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in Month	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive Supply Market	# Competitive Supply Accounts
Methuen	\$69,928	\$16.76	\$0.036	24%	22%	4,173
Middlefield	\$664	\$41.50	\$0.056	47%	6%	16
Milford	\$51,253	\$15.64	\$0.032	22%	27%	3,277
Millbury	\$16,690	\$16.30	\$0.026	17%	17%	1,024
Millis	\$9,181	\$20.91	\$0.035	26%	14%	439
Millville	\$3,573	\$19.32	\$0.034	23%	16%	185
Milton	\$35,227	\$36.47	\$0.055	41%	12%	966
Monroe	\$67	\$4.18	\$0.010	7%	21%	16
Monson	\$14,349	\$13.72	\$0.023	15%	29%	1,046
Montague	\$13,352	\$29.54	\$0.065	55%	11%	452
Monterey	\$1,336	\$24.74	\$0.052	35%	6%	54
Montgomery	\$1,019	\$33.95	\$0.040	34%	8%	30
Monument Beach	\$3,231	\$21.98	\$0.044	33%	20%	147
Mt Washington	\$402	\$14.90	\$0.018	12%	16%	27
Nahant	\$5,127	\$18.18	\$0.035	24%	18%	282
Nantucket	\$7,376	\$25.70	\$0.033	23%	2%	287
Natick	\$51,283	\$22.19	\$0.039	29%	17%	2,311
Needham	\$34,337	\$25.40	\$0.034	25%	13%	1,352
New Ashford	\$514	\$64.27	\$0.082	69%	7%	8
New Bedford	\$174,633	\$19.29	\$0.055	41%	25%	9,054
New Braintree	\$1,762	\$14.80	\$0.022	15%	28%	119
New Marlboro	\$1,684	\$14.91	\$0.027	19%	10%	113
New Salem	\$1,369	\$26.85	\$0.041	28%	11%	51
Newbury	\$9,995	\$16.97	\$0.021	14%	19%	589
Newburyport	\$17,105	\$20.41	\$0.037	25%	10%	838
Newton	\$111,131	\$29.56	\$0.048	36%	11%	3,760
Norfolk	\$13,469	\$28.42	\$0.043	32%	14%	474
North Adams	\$19,536	\$16.01	\$0.038	26%	20%	1,220
North Andover	\$26,207	\$13.98	\$0.023	16%	16%	1,875
North Brookfield	\$8,431	\$14.31	\$0.024	16%	28%	589
Northampton	\$33,553	\$16.12	\$0.035	24%	16%	2,081
Northboro	\$24,161	\$16.91	\$0.025	17%	24%	1,429
Northbridge	\$19,712	\$17.89	\$0.034	23%	16%	1,102
Northfield	\$3,352	\$36.43	\$0.065	55%	9%	92
Norton	\$15,784	\$15.96	\$0.028	19%	14%	989
Norwell	\$14,738	\$18.97	\$0.025	17%	20%	777
Oak Bluffs	\$21,590	\$34.38	\$0.046	34%	16%	628
Oakham	\$3,781	\$12.44	\$0.023	16%	35%	304
Orange	\$16,499	\$20.83	\$0.035	24%	22%	792
Orleans	\$16,970	\$22.90	\$0.043	32%	16%	741
Otis	\$3,362	\$19.55	\$0.040	33%	10%	172
Oxford	\$20,642	\$16.92	\$0.025	17%	22%	1,220
Palmer	\$27,096	\$16.74	\$0.028	19%	29%	1,619
Pelham	\$3,119	\$46.55	\$0.059	50%	12%	67
Pembroke	\$18,421	\$19.13	\$0.033	23%	14%	963
Pepperell	\$12,086	\$14.67	\$0.025	17%	18%	824
Peru	\$1,787	\$37.22	\$0.064	54%	11%	48
Petersham	\$1,631	\$12.08	\$0.019	13%	22%	135
Phillipston	\$3,592	\$14.84	\$0.025	17%	28%	242
Pittsfield	\$79,953	\$34.31	\$0.072	61%	14%	2,330
Plainfield	\$1,030	\$22.88	\$0.038	32%	12%	45
Plainville	\$7,370	\$15.32	\$0.032	22%	11%	481
Plymouth	\$78,836	\$26.10	\$0.043	32%	11%	3,021
Plympton	\$3,713	\$30.69	\$0.033	25%	13%	121
Provincetown	\$10,278	\$20.15	\$0.048	36%	12%	510
Quincy	\$118,487	\$15.59	\$0.038	26%	17%	7,602
Randolph	\$72,356	\$17.55	\$0.038	26%	33%	4,124
Rehoboth	\$9,895	\$14.66	\$0.025	17%	13%	675
Revere	\$84,718	\$16.22	\$0.037	25%	22%	5,223
Richmond	\$3,031	\$39.88	\$0.060	51%	9%	76
Rochester	\$6,006	\$22.08	\$0.038	28%	14%	272
Rockland	\$19,466	\$17.57	\$0.039	27%	16%	1,108
Rockport	\$12,676	\$16.79	\$0.030	20%	17%	755

APPENDIX B (CONTINUED)

Consumer Loss, Premium, and Participation by Municipality All Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in Month	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive Supply Market	# Competitive Supply Accounts
Rowe	\$740	\$17.20	\$0.028	19%	19%	43
Royalston	\$2,079	\$15.29	\$0.027	18%	20%	136
Rutland	\$13,158	\$12.08	\$0.021	14%	30%	1,089
Salem	\$46,655	\$17.44	\$0.041	28%	14%	2,675
Salisbury	\$10,506	\$23.45	\$0.036	24%	9%	448
Sandisfield	\$1,234	\$25.71	\$0.040	34%	39%	48
Sandwich	\$40,785	\$24.58	\$0.038	28%	20%	1,659
Saugus	\$46,097	\$19.57	\$0.028	19%	21%	2,355
Savoy	\$1,268	\$30.93	\$0.053	45%	12%	41
Scituate	\$16,896	\$16.80	\$0.031	21%	12%	1,006
Seekonk	\$10,940	\$14.17	\$0.029	20%	13%	772
Sharon	\$20,592	\$35.57	\$0.055	41%	11%	579
Sheffield	\$3,134	\$16.24	\$0.031	21%	11%	193
Shelburne	\$2,177	\$30.24	\$0.066	55%	11%	72
Sherborn	\$6,704	\$30.61	\$0.034	26%	15%	219
Shirley	\$7,082	\$14.51	\$0.024	16%	18%	488
Shutesbury	\$5,341	\$37.88	\$0.048	33%	17%	141
Somerset	\$15,359	\$12.66	\$0.032	22%	16%	1,213
Somerville	\$69,721	\$20.03	\$0.057	43%	10%	3,480
South Wellfleet	\$2,563	\$20.50	\$0.047	36%	14%	125
Southampton	\$7,578	\$27.46	\$0.047	40%	11%	276
Southborough	\$5,216	\$14.37	\$0.017	12%	10%	363
Southbridge	\$50,624	\$21.01	\$0.037	25%	33%	2,409
Southwick	\$17,734	\$32.07	\$0.051	43%	71%	553
Spencer	\$24,063	\$14.06	\$0.023	16%	32%	1,712
Springfield	\$531,604	\$35.33	\$0.068	57%	57%	15,048
Stockbridge	\$4,769	\$18.78	\$0.028	19%	16%	254
Stoneham	\$24,605	\$23.98	\$0.048	36%	11%	1,026
Stoughton	\$54,916	\$20.79	\$0.039	26%	23%	2,641
Sturbridge	\$18,959	\$12.87	\$0.019	13%	34%	1,473
Sudbury	\$14,771	\$25.87	\$0.037	28%	9%	571
Sunderland	\$5,747	\$40.19	\$0.064	54%	12%	143
Sutton	\$9,677	\$21.27	\$0.032	22%	12%	455
Swampscott	\$13,571	\$23.08	\$0.041	28%	10%	588
Swansea	\$17,238	\$14.25	\$0.033	22%	18%	1,210
Tewksbury	\$24,402	\$18.46	\$0.038	26%	11%	1,322
Tisbury	\$16,470	\$32.17	\$0.038	28%	18%	512
Tolland	\$1,389	\$20.73	\$0.040	33%	13%	67
Topsfield	\$12,747	\$27.96	\$0.023	16%	19%	456
Townsend	\$3,952	\$13.77	\$0.047	33%	5%	287
Truro	\$8,647	\$24.09	\$0.050	37%	13%	359
Tyngsboro	\$10,209	\$21.23	\$0.040	27%	10%	481
Tyringham	\$412	\$25.73	\$0.050	42%	7%	16
Upton	\$10,520	\$14.12	\$0.022	15%	23%	745
Uxbridge	\$15,815	\$14.52	\$0.028	19%	18%	1,089
Wales	\$5,757	\$17.77	\$0.029	20%	35%	324
Walpole	\$22,875	\$27.76	\$0.051	38%	9%	824
Waltham	\$75,088	\$20.66	\$0.049	36%	14%	3,635
Ware	\$30,025	\$20.04	\$0.033	22%	33%	1,498
Wareham	\$49,386	\$21.68	\$0.045	34%	21%	2,278
Warren	\$13,003	\$17.76	\$0.026	18%	33%	732
Warwick	\$899	\$17.28	\$0.042	29%	12%	52
Washington	\$986	\$24.64	\$0.054	45%	14%	40
Watertown	\$32,815	\$18.74	\$0.054	41%	12%	1,751
Wayland	\$19,889	\$29.16	\$0.038	28%	14%	682
Webster	\$34,251	\$20.12	\$0.038	26%	21%	1,702
Wellfleet	\$6,188	\$17.94	\$0.049	37%	12%	345
Wendell	\$1,438	\$21.15	\$0.043	29%	15%	68
Wenham	\$3,421	\$14.14	\$0.020	14%	18%	242
West Bridgewater	\$6,718	\$17.77	\$0.031	21%	13%	378
West Brookfield	\$7,178	\$15.08	\$0.022	15%	27%	476
West Chesterfield	\$396	\$56.56	\$0.127	107%	14%	7

Consumer Loss, Premium, and Participation by Municipality All Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in Month	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive Supply Market	# Competitive Supply Accounts
West Newbury	\$4,401	\$13.18	\$0.017	12%	19%	334
West Springfield	\$50,523	\$32.35	\$0.069	59%	18%	1,562
West Stockbridge	\$2,756	\$28.12	\$0.043	29%	11%	98
West Tisbury	\$11,287	\$35.27	\$0.045	33%	16%	320
West Whately	\$118	\$117.68	\$0.071	60%	8%	1
Westboro	\$15,403	\$19.18	\$0.034	23%	11%	803
Westford	\$12,961	\$13.86	\$0.023	16%	10%	935
Westhampton	\$3,108	\$33.06	\$0.046	39%	13%	94
Westminster	\$12,531	\$13.71	\$0.021	14%	27%	914
Weston	\$20,993	\$50.22	\$0.043	32%	11%	418
Westport	\$21,948	\$20.57	\$0.040	29%	15%	1,067
Westport Point	\$560	\$29.49	\$0.061	45%	9%	19
Westwood	\$15,481	\$27.11	\$0.041	31%	12%	571
Weymouth	\$76,752	\$14.15	\$0.029	20%	21%	5,424
Whately	\$1,074	\$42.97	\$0.055	46%	6%	25
Whitman	\$19,747	\$14.52	\$0.029	20%	23%	1,360
Wilbraham	\$15,156	\$12.34	\$0.022	15%	21%	1,228
Williamsburg	\$2,134	\$12.48	\$0.025	17%	14%	171
Williamstown	\$7,185	\$18.33	\$0.038	26%	13%	392
Winchendon	\$18,823	\$17.48	\$0.027	19%	26%	1,077
Winchester	\$15,733	\$27.22	\$0.043	32%	8%	578
Windsor	\$1,629	\$31.33	\$0.067	56%	12%	52
Winthrop	\$21,956	\$16.48	\$0.038	26%	17%	1,332
Woburn	\$64,493	\$23.75	\$0.043	32%	17%	2,716
Worcester	\$309,372	\$17.30	\$0.036	24%	25%	17,883
Worthington	\$1,401	\$18.20	\$0.055	47%	14%	77
Wrentham	\$18,108	\$15.56	\$0.024	16%	24%	1,164
Yarmouth	\$65,017	\$23.15	\$0.050	38%	19%	2,809

Consumer Loss, Premium, and Participation by Municipality Low-Income Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive	# Competitive Supply Accounts
Abington	\$3,604	\$16.46	\$0.030	20%	26%	219
Acton	\$2,327	\$25.29	\$0.060	45%	18%	92
Acushnet	\$2,846	\$20.93	\$0.043	32%	22%	136
Adams	\$5,365	\$17.59	\$0.037	25%	26%	305
Agawam	\$12,471	\$35.33	\$0.065	55%	17%	353
Alford	\$144	\$28.81	\$0.039	27%	31%	5
Amesbury	\$3,672	\$25.68	\$0.051	35%	18%	143
Amherst	\$7,697	\$48.11	\$0.099	83%	18%	160
Andover	\$2,736	\$17.54	\$0.037	25%	18%	156
Aquinnah	\$687	\$76.34	\$0.067	50%	28%	9
Arlington	\$3,480	\$20.96	\$0.059	44%	17%	166
Ashby	\$44	\$22.16	\$0.101	71%	2%	2
Ashfield	\$506	\$29.79	\$0.064	54%	16%	17
Ashland	\$2,861	\$24.87	\$0.073	55%	26%	115
Athol	\$10,516	\$25.40	\$0.037	25%	28%	414
Attleboro	\$14,509	\$27.27	\$0.053	36%	18%	532
Auburn	\$5,935	\$18.72	\$0.025	17%	32%	317
Avon	\$4,559	\$55.59	\$0.047	32%	30%	82
Ayer	\$2,946	\$31.68	\$0.047	32%	22%	93
Barnstable	\$28,683	\$42.94	\$0.066	49%	29%	668
Barre	\$1,726	\$15.01	\$0.025	17%	34%	115
Becket	\$1,108	\$46.15	\$0.048	40%	16%	24
Bedford	\$692	\$19.77	\$0.047	35%	14%	35
Belchertown	\$4,431	\$17.51	\$0.031	21%	30%	253
Bellingham	\$5,248	\$29.32	\$0.031	22%	23%	179
Berlin	\$110	\$15.78	\$0.018	12%	6%	7
Bernardston	\$1,181	\$45.41	\$0.070	59%	14%	26
Beverly	\$7,615	\$16.74	\$0.040	27%	24%	455
Billerica	\$5,191	\$24.83	\$0.039	27%	15%	209
Blackstone	\$1,872	\$16.00	\$0.031	21%	26%	117
Blandford	\$209	\$34.80	\$0.032	27%	7%	6
Bolton	\$87	\$6.19	\$0.009	6%	26%	14
Boston	\$367,117	\$26.95	\$0.069	52%	34%	13621
Bourne	\$6,096	\$29.88	\$0.051	38%	26%	204
Boxford	\$245	\$24.52	\$0.034	23%	12%	10
Brewster	\$3,175	\$34.89	\$0.050	37%	22%	91
Bridgewater	\$4,525	\$18.85	\$0.033	22%	22%	240
Brimfield	\$2,090	\$24.30	\$0.030	20%	38%	86
Brockton	\$77,465	\$21.74	\$0.046	32%	39%	3563
Brookfield	\$2,025	\$22.51	\$0.032	22%	26%	90
Brookline	\$1,630	\$18.11	\$0.056	42%	13%	90
Buckland	\$795	\$44.16	\$0.083	70%	18%	18
Burlington	\$3,856	\$28.99	\$0.059	44%	18%	133
Cambridge	\$16,882	\$19.75	\$0.068	51%	24%	855
Canton	\$5,266	\$27.43	\$0.052	39%	20%	192
Carlisle	\$368	\$36.79	\$0.027	20%	24%	10
Carver	\$3,876	\$31.77	\$0.041	31%	18%	122
Charlemont	\$453	\$22.63	\$0.030	20%	16%	20
Charlton	\$2,612	\$19.35	\$0.028	19%	24%	135
Chatham	\$1,054	\$21.95	\$0.046	34%	25%	48
Chelmsford	\$3,170	\$15.09	\$0.026	18%	18%	210
Chelsea	\$34,537	\$30.75	\$0.072	54%	36%	1123

Consumer Loss, Premium, and Participation by Municipality Low-Income Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive	# Competitive Supply Accounts
Cheshire	\$1,255	\$19.01	\$0.040	27%	23%	66
Chesterfield	\$413	\$59.03	\$0.068	58%	9%	7
Chilmark	\$13	\$6.68	\$0.013	9%	10%	2
Clarksburg	\$575	\$19.82	\$0.027	18%	20%	29
Clinton	\$6,284	\$19.95	\$0.043	29%	31%	315
Cohasset	\$762	\$76.22	\$0.067	46%	10%	10
Colrain	\$1,236	\$65.07	\$0.072	61%	20%	19
Conway	\$425	\$70.80	\$0.107	91%	11%	6
Cumington	\$135	\$26.99	\$0.028	24%	11%	5
Dalton	\$2,563	\$35.11	\$0.070	59%	18%	73
Dartmouth	\$7,369	\$20.99	\$0.045	34%	21%	351
Dedham	\$5,573	\$27.06	\$0.056	42%	23%	206
Deerfield	\$822	\$28.34	\$0.052	44%	18%	29
Dennis	\$6,200	\$32.80	\$0.056	42%	24%	189
Douglas	\$2,162	\$29.62	\$0.044	30%	18%	73
Dover	(\$32)	(\$6.43)	(\$0.005)	-4%	14%	5
Dracut	\$5,743	\$21.59	\$0.046	31%	17%	266
Dudley	\$4,266	\$17.20	\$0.027	18%	33%	248
Dunstable	\$309	\$38.58	\$0.040	27%	19%	8
Duxbury	\$1,238	\$20.98	\$0.044	33%	18%	59
East Bridgewater	\$2,521	\$18.54	\$0.026	18%	26%	136
East Brookfield	\$724	\$16.08	\$0.025	17%	34%	45
East Longmeadow	\$1,749	\$14.11	\$0.023	16%	19%	124
Eastham	\$1,576	\$30.32	\$0.046	34%	21%	52
Easthampton	\$7,828	\$40.98	\$0.075	63%	55%	191
Easton	\$3,606	\$25.57	\$0.040	27%	19%	141
Edgartown	\$2,160	\$67.51	\$0.058	44%	22%	32
Egremont	\$70	\$11.61	\$0.017	11%	12%	6
Erving	\$789	\$29.22	\$0.042	31%	18%	27
Essex	\$410	\$29.28	\$0.039	27%	12%	14
Everett	\$29,835	\$23.40	\$0.049	34%	32%	1275
Fairhaven	\$3,734	\$17.05	\$0.042	31%	21%	219
Fall River	\$53,971	\$13.97	\$0.043	30%	33%	3864
Falmouth	\$8,369	\$25.13	\$0.042	31%	29%	333
Fitchburg	\$30,693	\$27.83	\$0.069	49%	20%	1103
Florida	\$190	\$12.65	\$0.032	22%	17%	15
Foxborough	\$2,756	\$20.57	\$0.038	26%	19%	134
Framingham	\$30,357	\$29.19	\$0.060	45%	32%	1040
Franklin	\$2,531	\$11.50	\$0.023	16%	22%	220
Freetown	\$2,353	\$35.65	\$0.051	38%	19%	66
Gardner	\$12,789	\$15.99	\$0.030	21%	37%	800
Gill	\$346	\$43.24	\$0.078	66%	13%	8
Gloucester	\$5,536	\$18.64	\$0.039	27%	14%	297
Goshen	\$198	\$22.03	\$0.029	20%	18%	9
Grafton	\$2,446	\$26.30	\$0.040	27%	15%	93
Granby	\$799	\$17.36	\$0.028	19%	25%	46
Granville	\$22	\$21.82	\$0.022	18%	33%	1
Great Barrington	\$989	\$13.55	\$0.030	20%	16%	73
Greenfield	\$15,200	\$41.19	\$0.095	80%	21%	369
Hadley	\$0	\$0.44	\$0.063	54%	17%	1
Halifax	\$2,228	\$21.42	\$0.041	28%	27%	104
Hamilton	\$117	\$10.66	\$0.016	11%	13%	11

Consumer Loss, Premium, and Participation by Municipality Low-Income Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive	# Competitive Supply Accounts
Hampden	\$564	\$14.46	\$0.015	10%	19%	39
Hancock	\$51	\$5.06	\$0.012	8%	24%	10
Hanover	\$1,215	\$16.42	\$0.029	20%	23%	74
Hanson	\$1,846	\$21.21	\$0.035	24%	26%	87
Hardwick	\$2,195	\$30.91	\$0.031	21%	31%	71
Harvard	(\$28)	(\$2.82)	(\$0.003)	-2%	22%	10
Harwich	\$3,045	\$25.59	\$0.051	38%	24%	119
Hatfield	\$577	\$30.34	\$0.074	63%	13%	19
Haverhill	\$33,202	\$24.34	\$0.055	37%	28%	1364
Hawley	\$105	\$9.58	\$0.012	8%	44%	11
Heath	\$287	\$26.12	\$0.042	29%	16%	11
Hinsdale	\$1,776	\$39.46	\$0.063	54%	20%	45
Holbrook	\$4,522	\$21.84	\$0.039	26%	29%	207
Holland	\$1,087	\$17.81	\$0.020	14%	36%	61
Holliston	\$682	\$17.94	\$0.032	24%	15%	38
Hopedale	\$966	\$14.00	\$0.018	12%	36%	69
Hopkinton	\$1,668	\$28.27	\$0.044	33%	19%	59
Hubbardston	\$1,199	\$14.80	\$0.022	15%	39%	81
Huntington	\$1,057	\$50.33	\$0.048	41%	15%	21
Kingston	\$2,944	\$26.76	\$0.039	29%	23%	110
Lancaster	\$1,147	\$20.86	\$0.035	24%	26%	55
Lanesborough	\$1,487	\$55.07	\$0.066	55%	16%	27
Lawrence	\$87,776	\$19.99	\$0.046	32%	40%	4391
Lee	\$1,998	\$39.17	\$0.070	59%	15%	51
Leicester	\$2,223	\$15.77	\$0.021	14%	21%	141
Lenox	\$154	\$6.42	\$0.012	8%	14%	24
Lenox Dale	\$4	\$1.88	\$0.010	8%	20%	2
Leominster	\$25,069	\$23.97	\$0.036	25%	34%	1046
Leverett	\$204	\$34.00	\$0.051	43%	12%	6
Lexington	\$1,491	\$26.63	\$0.062	47%	12%	56
Leyden	\$643	\$91.93	\$0.114	96%	100%	7
Lincoln	\$272	\$17.02	\$0.033	25%	18%	16
Longmeadow	\$1,045	\$22.72	\$0.044	37%	16%	46
Lowell	\$69,324	\$22.36	\$0.052	35%	32%	3101
Ludlow	\$6,827	\$32.51	\$0.056	47%	17%	210
Lunenburg	\$704	\$23.48	\$0.057	40%	6%	30
Lynn	\$64,668	\$20.27	\$0.044	30%	35%	3191
Malden	\$26,818	\$20.16	\$0.046	32%	28%	1330
Manchester	\$210	\$14.97	\$0.038	26%	13%	14
Marion	\$836	\$27.86	\$0.029	22%	17%	30
Marlboro	\$14,987	\$28.22	\$0.049	33%	22%	531
Marshfield	\$3,143	\$25.97	\$0.052	39%	17%	121
Mashpee	\$8,088	\$39.84	\$0.056	42%	27%	203
Mattapoissett	\$625	\$24.05	\$0.053	40%	16%	26
Maynard	\$2,763	\$32.89	\$0.068	51%	22%	84
Medfield	\$514	\$25.68	\$0.068	51%	10%	20
Medford	\$8,337	\$20.14	\$0.047	32%	20%	414
Medway	\$1,589	\$26.04	\$0.050	37%	20%	61
Melrose	\$1,856	\$16.00	\$0.044	30%	13%	116
Mendon	\$862	\$15.12	\$0.020	14%	39%	57
Methuen	\$23,554	\$20.61	\$0.042	28%	30%	1143

Consumer Loss, Premium, and Participation by Municipality Low-Income Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive	# Competitive Supply Accounts
Milford	\$10,245	\$21.57	\$0.046	31%	33%	475
Millbury	\$3,301	\$21.30	\$0.027	18%	21%	155
Millis	\$1,212	\$26.35	\$0.041	31%	20%	46
Millville	\$597	\$22.10	\$0.030	21%	20%	27
Milton	\$3,286	\$34.59	\$0.057	43%	23%	95
Monroe	\$9	\$1.45	\$0.003	2%	46%	6
Monson	\$3,023	\$20.02	\$0.027	18%	31%	151
Montague	\$5,428	\$32.50	\$0.076	64%	17%	167
Monterey	\$103	\$51.64	\$0.069	47%	6%	2
Montgomery	\$10	\$9.78	\$0.032	27%	3%	1
Monument Beach	\$415	\$27.66	\$0.040	30%	30%	15
Mt Washington	\$138	\$34.52	\$0.040	27%	40%	4
Nahant	\$455	\$20.67	\$0.032	22%	19%	22
Nantucket	\$405	\$40.51	\$0.033	23%	4%	10
Natick	\$5,901	\$26.23	\$0.048	36%	23%	225
Needham	\$2,106	\$30.52	\$0.054	40%	16%	69
New Ashford	\$383	\$191.67	\$0.110	93%	25%	2
New Bedford	\$89,230	\$22.98	\$0.060	45%	32%	3883
New Braintree	(\$58)	(\$5.29)	(\$0.004)	-3%	24%	11
New Marlboro	\$258	\$25.77	\$0.043	29%	14%	10
New Salem	\$51	\$5.67	\$0.007	4%	14%	9
Newbury	\$988	\$34.07	\$0.042	28%	19%	29
Newburyport	\$1,396	\$20.24	\$0.046	32%	12%	69
Newton	\$6,809	\$23.08	\$0.049	37%	18%	295
Norfolk	\$1,053	\$40.51	\$0.051	38%	18%	26
North Adams	\$9,281	\$18.64	\$0.037	25%	29%	498
North Andover	\$3,407	\$14.44	\$0.027	18%	23%	236
North Brookfield	\$2,851	\$26.16	\$0.039	26%	30%	109
Northampton	\$5,959	\$17.37	\$0.042	28%	20%	343
Northboro	\$1,680	\$19.53	\$0.034	23%	22%	86
Northbridge	\$5,252	\$25.49	\$0.054	37%	23%	206
Northfield	\$1,140	\$49.55	\$0.087	74%	19%	23
Norton	\$3,469	\$22.67	\$0.040	27%	20%	153
Norwell	\$434	\$18.86	\$0.030	21%	16%	23
Oak Bluffs	\$1,580	\$39.50	\$0.043	32%	31%	40
Oakham	\$585	\$25.45	\$0.031	21%	30%	23
Orange	\$7,168	\$25.97	\$0.040	27%	27%	276
Orleans	\$1,714	\$39.85	\$0.061	46%	19%	43
Otis	\$450	\$45.01	\$0.051	43%	11%	10
Oxford	\$6,036	\$22.11	\$0.030	20%	29%	273
Palmer	\$9,824	\$23.67	\$0.032	22%	31%	415
Pelham	\$761	\$58.54	\$0.047	40%	22%	13
Pembroke	\$2,398	\$21.80	\$0.038	26%	20%	110
Pepperell	\$1,498	\$17.83	\$0.034	23%	19%	84
Peru	\$412	\$34.37	\$0.062	52%	22%	12
Petersham	\$340	\$30.89	\$0.054	37%	22%	11
Phillipston	\$392	\$10.88	\$0.015	10%	29%	36
Pittsfield	\$38,772	\$38.58	\$0.076	64%	24%	1005
Plainfield	\$367	\$28.24	\$0.022	19%	22%	13
Plainville	\$1,484	\$16.49	\$0.036	24%	16%	90
Plymouth	\$16,246	\$39.05	\$0.059	44%	15%	416
Plympton	\$530	\$40.81	\$0.039	29%	20%	13

Consumer Loss, Premium, and Participation by Municipality Low-Income Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive	# Competitive Supply Accounts
Provincetown	\$1,188	\$27.63	\$0.058	44%	20%	43
Quincy	\$28,430	\$16.80	\$0.038	26%	26%	1692
Randolph	\$22,880	\$21.38	\$0.040	28%	39%	1070
Rehoboth	\$1,406	\$17.36	\$0.030	20%	23%	81
Revere	\$24,891	\$18.04	\$0.037	25%	32%	1380
Richmond	\$358	\$119.37	\$0.147	125%	6%	3
Rochester	\$1,191	\$38.41	\$0.046	34%	25%	31
Rockland	\$3,880	\$21.20	\$0.043	29%	18%	183
Rockport	\$1,066	\$18.71	\$0.031	21%	16%	57
Rowe	\$41	\$13.67	\$0.013	9%	12%	3
Royalston	\$293	\$17.22	\$0.017	12%	18%	17
Rutland	\$2,082	\$16.14	\$0.023	16%	35%	129
Salem	\$11,729	\$17.35	\$0.039	27%	25%	676
Salisbury	\$2,687	\$43.34	\$0.048	33%	11%	62
Sandwich	\$4,122	\$32.71	\$0.045	34%	26%	126
Saugus	\$9,771	\$24.01	\$0.034	23%	25%	407
Savoy	\$573	\$47.73	\$0.054	46%	16%	12
Scituate	\$786	\$13.78	\$0.028	19%	15%	57
Seekonk	\$1,933	\$25.11	\$0.044	30%	17%	77
Sharon	\$4,088	\$78.62	\$0.105	79%	15%	52
Sheffield	\$812	\$23.20	\$0.043	30%	16%	35
Shelburne	\$361	\$30.07	\$0.060	51%	12%	12
Sherborn	\$213	\$42.53	\$0.053	39%	15%	5
Shirley	\$1,401	\$16.88	\$0.028	19%	23%	83
Shutesbury	\$360	\$24.02	\$0.050	34%	17%	15
Somerset	\$2,485	\$13.88	\$0.035	24%	19%	179
Somerville	\$15,251	\$22.59	\$0.069	52%	25%	675
South Wellfleet	\$151	\$15.13	\$0.025	19%	28%	10
Southampton	\$689	\$25.54	\$0.034	29%	12%	27
Southborough	\$531	\$35.38	\$0.050	34%	11%	15
Southbridge	\$24,280	\$28.70	\$0.045	30%	37%	846
Southwick	\$3,380	\$43.34	\$0.046	39%	74%	78
Spencer	\$7,081	\$19.51	\$0.029	20%	36%	363
Springfield	\$366,757	\$40.45	\$0.071	60%	68%	9068
Stockbridge	\$488	\$28.72	\$0.052	35%	20%	17
Stoneham	\$2,315	\$17.81	\$0.051	38%	16%	130
Stoughton	\$13,548	\$27.88	\$0.047	32%	28%	486
Sturbridge	\$2,962	\$16.19	\$0.028	19%	32%	183
Sudbury	\$811	\$14.23	\$0.028	21%	18%	57
Sunderland	\$807	\$33.62	\$0.048	41%	21%	24
Sutton	\$2,462	\$55.95	\$0.058	40%	19%	44
Swampscott	\$1,706	\$21.06	\$0.039	26%	18%	81
Swansea	\$3,556	\$14.88	\$0.032	22%	26%	239
Tewksbury	\$3,808	\$21.63	\$0.038	26%	19%	176
Tisbury	\$1,149	\$25.53	\$0.025	18%	26%	45
Tolland	\$101	\$33.80	\$0.042	36%	12%	3
Topsfield	\$257	\$19.77	\$0.015	10%	16%	13
Townsend	\$850	\$21.24	\$0.037	26%	7%	40
Truro	\$379	\$27.04	\$0.041	31%	15%	14
Tyngsboro	\$1,262	\$18.84	\$0.037	25%	16%	67

Consumer Loss, Premium, and Participation by Municipality Low-Income Households						
(Sorted Alphabetically)						
April 2025						
Municipality	Total Consumer Loss in	Average Per Household Loss in Month	Premium (per kWh)	Percent Premium	% Households Participating in Competitive	# Competitive Supply Accounts
Tyringham	(\$96)	(\$32.16)	\$0.101	85%	19%	3
Upton	\$1,042	\$18.29	\$0.027	18%	15%	57
Uxbridge	\$2,445	\$21.64	\$0.042	29%	22%	113
Wales	\$1,630	\$29.11	\$0.034	23%	36%	56
Walpole	\$2,602	\$30.98	\$0.047	35%	14%	84
Waltham	\$11,695	\$22.58	\$0.062	46%	24%	518
Ware	\$13,745	\$32.57	\$0.044	30%	37%	422
Wareham	\$16,856	\$27.10	\$0.053	40%	32%	622
Warren	\$3,393	\$18.15	\$0.023	16%	35%	187
Warwick	\$222	\$17.07	\$0.030	20%	18%	13
Washington	\$289	\$32.10	\$0.065	55%	24%	9
Watertown	\$5,290	\$20.66	\$0.065	49%	23%	256
Wayland	\$1,092	\$35.23	\$0.051	38%	16%	31
Webster	\$15,583	\$26.96	\$0.049	33%	29%	578
Wellfleet	\$963	\$33.21	\$0.073	55%	23%	29
Wendell	\$596	\$27.10	\$0.041	28%	22%	22
Wenham	\$97	\$13.90	\$0.025	17%	16%	7
West Bridgewater	\$1,423	\$26.85	\$0.029	20%	15%	53
West Brookfield	\$1,788	\$23.53	\$0.030	20%	29%	76
West Chesterfield	\$240	\$240.21	\$0.375	317%	17%	1
West Newbury	(\$4)	(\$0.65)	(\$0.001)	0%	9%	6
West Springfield	\$23,248	\$39.94	\$0.081	68%	29%	582
West Stockbridge	\$226	\$20.54	\$0.034	23%	15%	11
West Tisbury	\$1,146	\$60.34	\$0.063	47%	22%	19
Westboro	\$1,652	\$19.67	\$0.038	26%	18%	84
Westford	\$999	\$11.49	\$0.016	11%	18%	87
Westhampton	\$361	\$30.05	\$0.047	40%	24%	12
Westminster	\$1,080	\$17.99	\$0.025	17%	25%	60
Weston	\$355	\$22.21	\$0.038	28%	15%	16
Westport	\$4,568	\$21.15	\$0.040	29%	23%	216
Westwood	\$724	\$20.68	\$0.045	33%	13%	35
Weymouth	\$14,554	\$15.68	\$0.032	22%	27%	928
Whately	\$116	\$23.18	\$0.075	63%	17%	5
Whitman	\$4,504	\$21.87	\$0.040	27%	27%	206
Wilbraham	\$3,159	\$20.38	\$0.037	25%	24%	155
Williamsburg	\$206	\$11.43	\$0.025	17%	14%	18
Williamstown	\$959	\$17.77	\$0.034	23%	21%	54
Winchendon	\$6,228	\$26.06	\$0.032	22%	31%	239
Winchester	\$529	\$16.02	\$0.040	30%	13%	33
Windsor	\$418	\$41.85	\$0.059	50%	21%	10
Winthrop	\$3,996	\$17.92	\$0.040	27%	24%	223
Woburn	\$12,684	\$30.79	\$0.057	43%	24%	412
Worcester	\$128,937	\$21.99	\$0.042	29%	33%	5863
Worthington	\$147	\$16.30	\$0.045	38%	12%	9
Wrentham	\$2,029	\$20.70	\$0.033	22%	27%	98
Yarmouth	\$9,413	\$27.93	\$0.055	41%	25%	337

APPENDIX D

Supplier-Specific Information - All Households (July 2024 - June 2025)										
Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss	Gain	Net Consumer Loss	Share of Loss	Share of Gain
22	\$0.18051	670,534	\$0.02446	16%	13%	\$17,604,649	\$731,036	\$16,873,613	16%	4%
37	\$0.16807	807,982	\$0.01600	11%	15%	\$10,667,403	\$1,147,060	\$9,520,343	10%	6%
25	\$0.18991	451,444	\$0.03713	24%	8%	\$9,919,121	\$424,753	\$9,494,368	9%	2%
66	\$0.25912	108,435	\$0.10966	73%	2%	\$5,583,927	\$271,931	\$5,311,996	5%	1%
60	\$0.19923	220,485	\$0.04697	31%	4%	\$5,381,696	\$224,172	\$5,157,525	5%	1%
57	\$0.38457	44,616	\$0.23327	154%	1%	\$4,788,914	\$28,815	\$4,760,099	4%	0%
26	\$0.22055	108,713	\$0.06879	45%	2%	\$4,160,354	\$32,102	\$4,128,252	4%	0%
77	\$0.20019	117,235	\$0.04826	32%	2%	\$3,666,092	\$168,449	\$3,497,644	3%	1%
24	\$0.25289	58,307	\$0.10065	66%	1%	\$2,952,399	\$2,397	\$2,950,001	3%	0%
55	\$0.19559	109,356	\$0.04283	28%	2%	\$3,587,359	\$685,808	\$2,901,551	3%	3%
42	\$0.16143	336,478	\$0.00750	5%	6%	\$4,724,017	\$2,133,462	\$2,590,555	4%	10%
32	\$0.19815	81,148	\$0.04458	29%	2%	\$2,338,975	\$4,322	\$2,334,652	2%	0%
63	\$0.21614	76,177	\$0.06428	42%	1%	\$2,312,263	\$46,643	\$2,265,620	2%	0%
46	\$0.21288	69,734	\$0.05884	38%	1%	\$2,217,382	\$2,651	\$2,214,731	2%	0%
6	\$0.22709	55,655	\$0.07445	49%	1%	\$2,131,519	\$52,339	\$2,079,180	2%	0%
4	\$0.18189	107,216	\$0.03560	24%	2%	\$2,405,498	\$506,451	\$1,899,047	2%	2%
81	\$0.17750	109,530	\$0.02001	13%	2%	\$2,179,850	\$542,211	\$1,637,638	2%	3%
15	\$0.18506	77,564	\$0.03433	23%	1%	\$1,894,866	\$283,606	\$1,611,260	2%	1%
9	\$0.18758	67,254	\$0.03297	21%	1%	\$1,488,506	\$20,154	\$1,468,352	1%	0%
35	\$0.19031	55,246	\$0.04002	27%	1%	\$1,272,468	\$6,049	\$1,266,419	1%	0%
43	\$0.17355	79,853	\$0.01956	13%	1%	\$1,184,297	\$113,108	\$1,071,189	1%	1%
29	\$0.15105	330,768	-\$0.00248	-2%	6%	\$5,330,219	\$4,361,989	\$968,230	5%	21%
34	\$0.14976	607,109	-\$0.00423	-3%	11%	\$4,693,460	\$3,892,844	\$800,616	4%	19%
71	\$0.18946	21,701	\$0.03648	24%	0%	\$399,196	\$4,831	\$394,365	0%	0%
39	\$0.18719	16,095	\$0.03529	23%	0%	\$354,167	\$9,820	\$344,348	0%	0%
1	\$0.19301	12,697	\$0.04037	26%	0%	\$347,921	\$6,063	\$341,858	0%	0%
13	\$0.15814	55,908	\$0.00640	4%	1%	\$417,732	\$102,350	\$315,382	0%	0%
68	\$0.50765	1,895	\$0.35119	224%	0%	\$300,444	\$0	\$300,444	0%	0%
27	\$0.22444	3,488	\$0.05440	32%	0%	\$106,656	\$11,525	\$95,131	0%	0%
14	\$0.15450	16,370	\$0.00113	1%	0%	\$188,769	\$129,672	\$59,097	0%	1%
18	\$0.15004	3,881	\$0.02027	16%	0%	\$28,710	\$28	\$28,682	0%	0%
72	\$0.21997	59	\$0.06724	44%	0%	\$4,495	\$1,006	\$3,489	0%	0%
59	\$0.15016	369	-\$0.00056	0%	0%	\$3,042	\$2,183	\$859	0%	0%
36	\$0.15429	310	\$0.00244	2%	0%	\$2,356	\$1,903	\$453	0%	0%
82	\$0.12220	8	\$0.00395	3%	0%	\$33	\$0	\$33	0%	0%
20	\$0.18112	5	\$0.02057	13%	0%	\$30	\$0	\$30	0%	0%
8	\$0.26890	1	\$0.10835	67%	0%	\$25	\$0	\$25	0%	0%
41	\$0.14718	2	-\$0.01917	-12%	0%	\$0	\$40	-\$40	0%	0%
83	\$0.09244	112	-\$0.02971	-24%	0%	\$0	\$1,622	-\$1,622	0%	0%
84	\$0.13264	337	-\$0.00963	-7%	0%	\$1,534	\$4,794	-\$3,260	0%	0%
23	\$0.12488	623	-\$0.03546	-22%	0%	\$12	\$9,631	-\$9,619	0%	0%
79	\$0.10852	97	-\$0.03274	-23%	0%	\$84	\$12,248	-\$12,164	0%	0%
80	\$0.12676	432	-\$0.02203	-15%	0%	\$304	\$17,671	-\$17,367	0%	0%
21	\$0.13854	1,724	-\$0.01747	-11%	0%	\$13,785	\$38,664	-\$24,879	0%	0%
44	\$0.13091	2,496	-\$0.02459	-16%	0%	\$1,290	\$30,056	-\$28,766	0%	0%
11	\$0.13722	5,516	-\$0.01263	-8%	0%	\$119,617	\$162,889	-\$43,272	0%	1%
3	\$0.14299	24,530	-\$0.00754	-5%	0%	\$146,051	\$216,048	-\$69,996	0%	1%
75	\$0.11568	3,989	-\$0.03135	-21%	0%	\$3,847	\$101,003	-\$97,156	0%	0%
17	\$0.14691	229,972	-\$0.00441	-3%	4%	\$2,085,603	\$2,185,363	-\$99,760	2%	10%
7	\$0.14528	85,382	-\$0.00543	-4%	2%	\$676,530	\$783,298	-\$106,768	1%	4%
49	\$0.14251	42,675	-\$0.01343	-9%	1%	\$249,482	\$468,406	-\$218,924	0%	2%
10	\$0.13490	28,357	-\$0.01097	-8%	1%	\$166,003	\$443,328	-\$277,325	0%	2%
33	\$0.13002	17,959	-\$0.01691	-12%	0%	\$108,248	\$390,143	-\$281,895	0%	2%
		5,327,829				\$108,211,202	\$20,816,937	\$87,394,265		

APPENDIX E

Supplier-Specific Information - Low Income Households (July 2024 - June 2025)										
Supplier ID	Average Rate	# of Bills	Average Premium	Average Percent Premium	Share of Accounts	Loss	Gain	Net Consumer Loss	Share of Loss	Share of Gain
22	\$0.18305	125,934	\$0.02731	18%	11%	\$3,686,479	\$104,787	\$3,581,692	14%	5%
60	\$0.20249	95,423	\$0.05138	34%	8%	\$2,560,126	\$42,649	\$2,517,477	9%	2%
66	\$0.25683	45,626	\$0.10918	74%	4%	\$2,508,941	\$124,409	\$2,384,532	9%	6%
57	\$0.38731	17,868	\$0.23860	160%	2%	\$2,146,649	\$6,927	\$2,139,722	8%	0%
37	\$0.15894	210,267	\$0.00915	6%	18%	\$2,108,930	\$391,908	\$1,717,023	8%	17%
77	\$0.22222	32,265	\$0.07102	47%	3%	\$1,350,290	\$23,423	\$1,326,867	5%	1%
46	\$0.21304	38,454	\$0.05991	39%	3%	\$1,310,369	\$1,498	\$1,308,871	5%	0%
25	\$0.16801	101,486	\$0.01706	11%	9%	\$1,137,443	\$53,624	\$1,083,819	4%	2%
63	\$0.21654	31,137	\$0.06666	44%	3%	\$1,014,195	\$14,901	\$999,294	4%	1%
55	\$0.21196	28,240	\$0.06131	41%	2%	\$1,029,088	\$54,991	\$974,097	4%	2%
4	\$0.19657	36,504	\$0.05320	37%	3%	\$935,783	\$42,815	\$892,968	3%	2%
81	\$0.19160	35,854	\$0.03431	22%	3%	\$786,813	\$58,505	\$728,308	3%	3%
15	\$0.19730	24,927	\$0.04943	33%	2%	\$734,590	\$42,113	\$692,477	3%	2%
42	\$0.17483	48,640	\$0.02258	15%	4%	\$844,794	\$172,896	\$671,898	3%	8%
24	\$0.25468	12,226	\$0.10380	69%	1%	\$623,363	\$422	\$622,941	2%	0%
29	\$0.16339	53,320	\$0.01083	7%	5%	\$1,033,523	\$458,601	\$574,922	4%	20%
6	\$0.23063	10,678	\$0.07916	52%	1%	\$407,167	\$7,177	\$399,990	2%	0%
26	\$0.20022	11,290	\$0.04951	33%	1%	\$303,559	\$3,863	\$299,696	1%	0%
9	\$0.18801	13,614	\$0.03464	23%	1%	\$291,374	\$2,434	\$288,940	1%	0%
35	\$0.18212	13,759	\$0.03830	27%	1%	\$286,012	\$971	\$285,042	1%	0%
43	\$0.17850	17,976	\$0.02514	16%	2%	\$279,607	\$18,995	\$260,612	1%	1%
17	\$0.15822	34,742	\$0.00821	5%	3%	\$463,592	\$218,268	\$245,324	2%	10%
32	\$0.19888	8,799	\$0.04816	32%	1%	\$236,242	\$255	\$235,986	1%	0%
71	\$0.19017	10,355	\$0.03824	25%	1%	\$216,747	\$3,279	\$213,468	1%	0%
34	\$0.15355	50,247	\$0.00009	0%	4%	\$403,596	\$228,913	\$174,682	1%	10%
13	\$0.15650	11,416	\$0.00703	5%	1%	\$82,315	\$22,611	\$59,704	0%	1%
68	\$0.51081	385	\$0.35314	224%	0%	\$57,672	\$0	\$57,672	0%	0%
27	\$0.23003	1,467	\$0.05981	35%	0%	\$51,077	\$3,963	\$47,114	0%	0%
39	\$0.19232	1,637	\$0.04177	28%	0%	\$40,840	\$298	\$40,543	0%	0%
18	\$0.14972	1,808	\$0.02059	16%	0%	\$15,082	\$11	\$15,071	0%	0%
14	\$0.17085	1,274	\$0.01628	11%	0%	\$17,902	\$3,606	\$14,296	0%	0%
1	\$0.18537	418	\$0.03314	22%	0%	\$12,002	\$249	\$11,753	0%	0%
7	\$0.14739	11,353	-\$0.00295	-2%	1%	\$93,290	\$85,005	\$8,285	0%	4%
3	\$0.15006	2,339	\$0.00209	1%	0%	\$22,646	\$14,849	\$7,796	0%	1%
59	\$0.15400	234	\$0.00337	2%	0%	\$2,079	\$1,133	\$946	0%	0%
44	\$0.13620	2	-\$0.01052	-7%	0%	\$0	\$16	-\$16	0%	0%
72	\$0.12121	4	-\$0.03637	-23%	0%	\$81	\$101	-\$20	0%	0%
36	\$0.14029	16	-\$0.01521	-10%	0%	\$130	\$368	-\$238	0%	0%
10	\$0.12526	30	-\$0.02567	-17%	0%	\$0	\$561	-\$561	0%	0%
83	\$0.09039	58	-\$0.02946	-25%	0%	\$0	\$943	-\$943	0%	0%
23	\$0.12740	105	-\$0.03241	-20%	0%	\$0	\$1,681	-\$1,681	0%	0%
11	\$0.11185	88	-\$0.03650	-25%	0%	\$138	\$1,842	-\$1,704	0%	0%
33	\$0.13066	201	-\$0.01254	-9%	0%	\$1,748	\$4,555	-\$2,806	0%	0%
49	\$0.14405	4,675	-\$0.01118	-7%	0%	\$30,800	\$40,395	-\$9,595	0%	2%
		1,147,141				\$27,127,075	\$2,260,812	\$24,866,263		

Zip Code and Municipality Participation in the Competitive Supply Market: Communities of Color vs. Rest of State										
April 2025										
ZIP	Municipality	Percent nonwhite and/or Hispanic	Total accounts	Percent low income accounts	Participation in competitive supply by income			Premium paid by income		
					All	Low income	Non-low income	All	Low income	Non-low income
-	Majority Minority	69%	403,738	27%	28%	40%	23%	37%	43%	43%
-	Rest of State	24%	1,974,713	12%	16%	25%	15%	27%	33%	33%
02126	Boston	96%	8,120	32%	33%	43%	29%	49%	51%	47%
02121	Boston	93%	9,770	40%	38%	46%	32%	49%	52%	46%
01841	Lawrence	90%	14,538	43%	37%	42%	33%	33%	34%	32%
01841	Methuen	90%	56	46%	27%	38%	17%	45%	50%	13%
01105	Springfield	90%	2,910	59%	62%	74%	46%	66%	64%	69%
01840	Lawrence	90%	3,637	43%	30%	37%	24%	26%	27%	24%
01107	Springfield	89%	2,083	61%	67%	77%	53%	66%	69%	57%
02119	Boston	87%	10,795	32%	30%	44%	24%	47%	56%	39%
02124	Boston	82%	17,042	29%	28%	41%	23%	47%	52%	43%
01109	Springfield	82%	5,106	54%	64%	73%	53%	59%	60%	57%
01843	Lawrence	81%	9,180	33%	31%	39%	27%	27%	28%	26%
02150	Chelsea	81%	13,500	23%	26%	36%	22%	52%	54%	51%
02136	Boston	79%	11,333	26%	27%	37%	23%	41%	43%	40%
02301	Brockton	76%	22,147	28%	34%	40%	32%	29%	31%	29%
01103	Springfield	76%	645	30%	41%	71%	28%	60%	64%	55%
01101	Springfield	75%	168	30%	52%	74%	43%	53%	60%	42%
01104	Springfield	75%	3,322	55%	62%	71%	52%	56%	59%	46%
01608	Worcester	74%	1,735	22%	17%	30%	13%	19%	24%	16%
01902	Lynn	73%	16,843	29%	29%	36%	26%	29%	31%	28%
02368	Randolph	72%	12,383	22%	33%	39%	32%	26%	28%	25%
02125	Boston	70%	14,004	22%	20%	36%	16%	49%	57%	43%
01851	Lowell	69%	10,666	25%	25%	33%	23%	31%	35%	30%
01108	Springfield	69%	4,436	50%	57%	69%	45%	59%	62%	54%
01151	Springfield	69%	3,798	44%	25%	35%	17%	52%	55%	47%
02302	Brockton	68%	11,500	26%	33%	37%	32%	28%	32%	26%
01610	Worcester	66%	9,285	42%	27%	30%	26%	28%	32%	24%
02122	Boston	65%	8,815	22%	23%	38%	19%	46%	51%	43%
01905	Lynn	65%	8,699	27%	30%	37%	27%	29%	29%	28%
02120	Boston	65%	4,989	19%	19%	39%	14%	43%	60%	33%
02128	Boston	64%	17,150	14%	18%	29%	16%	42%	50%	39%
02111	Boston	62%	4,265	21%	10%	16%	8%	32%	42%	29%
02149	Everett	62%	18,611	21%	23%	32%	21%	32%	34%	31%
01702	Framingham	61%	13,652	18%	27%	35%	25%	45%	47%	45%
01901	Lynn	60%	1,926	34%	22%	32%	17%	32%	29%	35%
01850	Lowell	59%	5,861	28%	25%	33%	22%	33%	37%	31%
02746	New Bedford	59%	5,890	37%	29%	36%	24%	43%	44%	42%
01119	Springfield	59%	1,628	52%	69%	76%	63%	50%	52%	48%
02148	Malden	58%	25,471	18%	19%	28%	17%	30%	32%	29%
01605	Worcester	56%	8,952	25%	25%	35%	22%	27%	30%	24%
01603	Worcester	55%	7,603	29%	29%	36%	25%	27%	31%	25%
02142	Cambridge	55%	2,718	5%	7%	15%	6%	40%	40%	40%
01607	Auburn	53%	41	56%	32%	43%	17%	47%	58%	4%
01607	Worcester	53%	3,195	26%	28%	36%	25%	21%	24%	20%
02118	Boston	52%	13,103	12%	13%	28%	11%	22%	54%	15%
02151	Revere	52%	23,560	19%	22%	32%	20%	25%	25%	25%
01854	Lowell	50%	8,607	23%	22%	30%	20%	27%	31%	25%

APPENDIX G

Zip Code and Municipality Participation in the Competitive Supply Market: Bottom 25 Median Income vs. Rest of State										
April 2025										
ZIP	Municipality	Median household income	Total accounts	Percent low income accounts	Participation in competitive supply by income			Premium paid by income		
					All	Low income	Non-low income	All	Low income	Non-low income
-	Bottom 25: Med HH Inc	\$46,238	122,400	37%	32%	44%	25%	43%	48%	38%
-	Rest of State	\$110,555	2,247,389	13%	17%	28%	16%	28%	34%	26%
01103	Springfield	\$21,458	645	30%	41%	71%	28%	60%	64%	55%
01105	Springfield	\$22,994	2,910	59%	62%	74%	46%	66%	64%	69%
01901	Lynn	\$27,561	1,926	34%	22%	32%	17%	32%	29%	35%
01107	Springfield	\$31,969	2,083	61%	67%	77%	53%	66%	69%	57%
01840	Lawrence	\$34,630	3,637	43%	30%	37%	24%	26%	27%	24%
02121	Boston	\$38,565	9,770	40%	38%	46%	32%	49%	52%	46%
02746	New Bedford	\$41,023	5,890	37%	29%	36%	24%	43%	44%	42%
02723	Fall River	\$41,789	6,997	33%	29%	36%	25%	29%	28%	30%
02119	Boston	\$43,255	10,795	32%	30%	44%	24%	47%	56%	39%
01610	Worcester	\$43,757	9,285	42%	27%	30%	26%	28%	32%	24%
01608	Worcester	\$45,962	1,735	22%	17%	30%	13%	19%	24%	16%
01109	Springfield	\$46,821	5,106	54%	64%	73%	53%	59%	60%	57%
01101	Springfield	\$47,530	168	30%	52%	74%	43%	53%	60%	42%
01104	Springfield	\$47,530	3,322	55%	62%	71%	52%	56%	59%	46%
02724	Fall River	\$49,809	7,557	31%	24%	30%	21%	31%	32%	31%
02721	Fall River	\$50,666	11,474	33%	28%	35%	25%	29%	31%	28%
01108	Springfield	\$51,851	4,436	50%	57%	69%	45%	59%	62%	54%
02115	Boston	\$53,398	9,028	12%	10%	22%	8%	34%	56%	27%
01088	Hatfield	\$53,472	239	18%	14%	19%	13%	45%	62%	41%
01364	New Salem	\$54,061	43	19%	9%	13%	9%	25%	-4%	60%
01364	Orange	\$54,061	3,565	29%	22%	27%	20%	24%	27%	22%
01301	Greenfield	\$54,347	7,176	24%	11%	21%	8%	66%	80%	55%
01301	Leyden	\$54,347	19	5%	68%	100%	67%	81%	45%	83%
01841	Lawrence	\$54,525	14,538	43%	37%	42%	33%	33%	34%	32%
01841	Methuen	\$54,525	56	46%	27%	38%	17%	45%	50%	13%

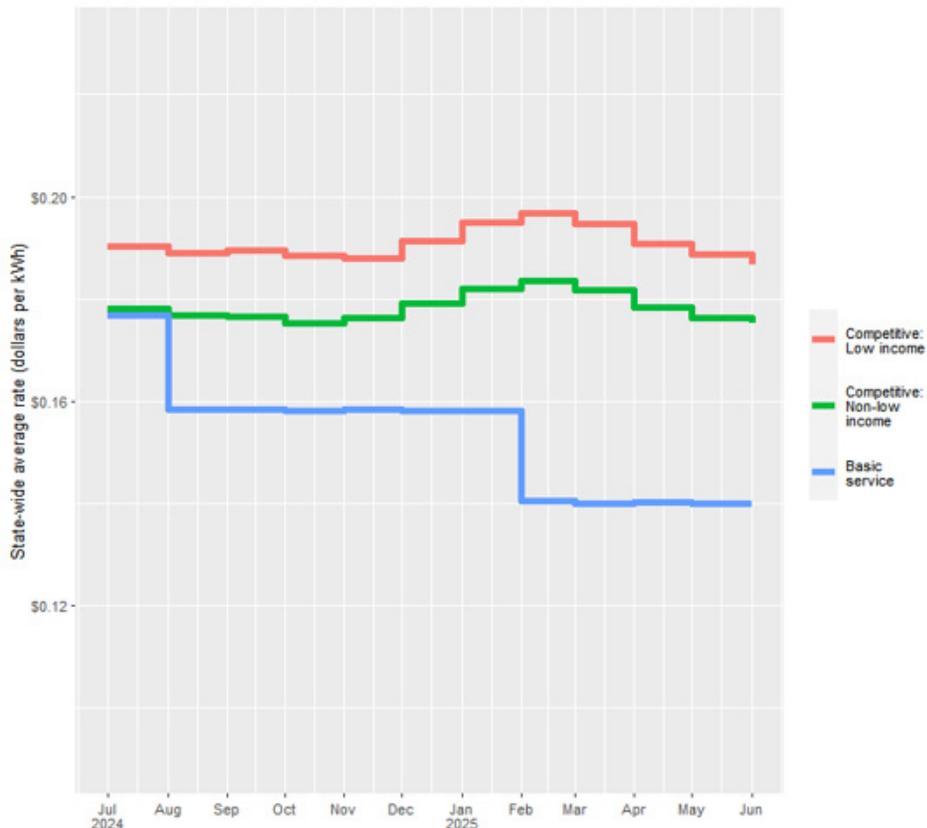
APPENDIX H

Zip Code and Municipality Participation in the Competitive Supply Market: Top 25 Median Income vs. Rest of State										
April 2025										
ZIP	Municipality	Median household income	Total accounts	Percent low income accounts	Participation in competitive supply by income			Premium paid by income		
					All	Low income	Non-low income	All	Low income	Non-low income
-	Top 25: Med HH Inc	\$219,216	85,352	4%	12%	16%	12%	28%	30%	27%
-	Rest of State	\$103,049	2,284,437	15%	18%	30%	16%	29%	37%	27%
01741	Carlisle	\$250,000	1,731	2%	14%	24%	14%	25%	20%	26%
02030	Dover	\$250,000	2,101	2%	16%	14%	16%	25%	-4%	25%
02468	Newton	\$250,000	1,830	2%	11%	21%	10%	34%	30%	34%
02493	Weston	\$250,000	3,722	3%	11%	15%	11%	32%	28%	32%
01770	Sherborn	\$247,500	1,507	2%	14%	15%	14%	26%	39%	26%
01776	Sudbury	\$234,634	6,438	5%	9%	18%	8%	28%	21%	28%
02420	Lexington	\$233,068	5,046	4%	8%	11%	8%	40%	41%	40%
02492	Needham	\$222,063	6,396	3%	14%	16%	14%	23%	37%	23%
01778	Wayland	\$219,531	4,949	4%	14%	16%	14%	28%	38%	28%
01890	Winchester	\$218,176	7,305	3%	8%	13%	8%	32%	30%	32%
02637	Barnstable	\$218,165	457	2%	19%	9%	20%	38%	23%	39%
02459	Newton	\$214,941	6,080	3%	11%	16%	11%	36%	27%	36%
02052	Medfield	\$214,801	4,101	5%	11%	10%	11%	33%	51%	32%
02421	Lexington	\$212,843	5,909	5%	8%	12%	8%	26%	52%	25%
02108	Boston	\$212,664	1,962	1%	9%	15%	8%	29%	37%	29%
02462	Newton	\$210,682	455	8%	12%	19%	11%	46%	41%	47%
02071	Walpole	\$207,878	327	5%	7%	13%	7%	44%	35%	45%
02461	Newton	\$207,292	2,632	6%	12%	20%	11%	36%	35%	36%
01451	Harvard	\$206,607	2,057	2%	10%	19%	10%	15%	-4%	16%
02090	Westwood	\$205,000	4,871	6%	12%	13%	12%	31%	33%	31%
01748	Hopkinton	\$204,418	6,384	5%	17%	19%	17%	25%	33%	24%
01827	Dunstable	\$202,379	1,227	3%	23%	20%	23%	12%	27%	12%
01740	Bolton	\$198,475	1,947	3%	21%	26%	21%	15%	6%	15%
01944	Manchester	\$197,875	2,422	5%	13%	13%	13%	25%	26%	25%
02056	Norfolk	\$197,379	3,496	4%	14%	18%	13%	32%	38%	32%

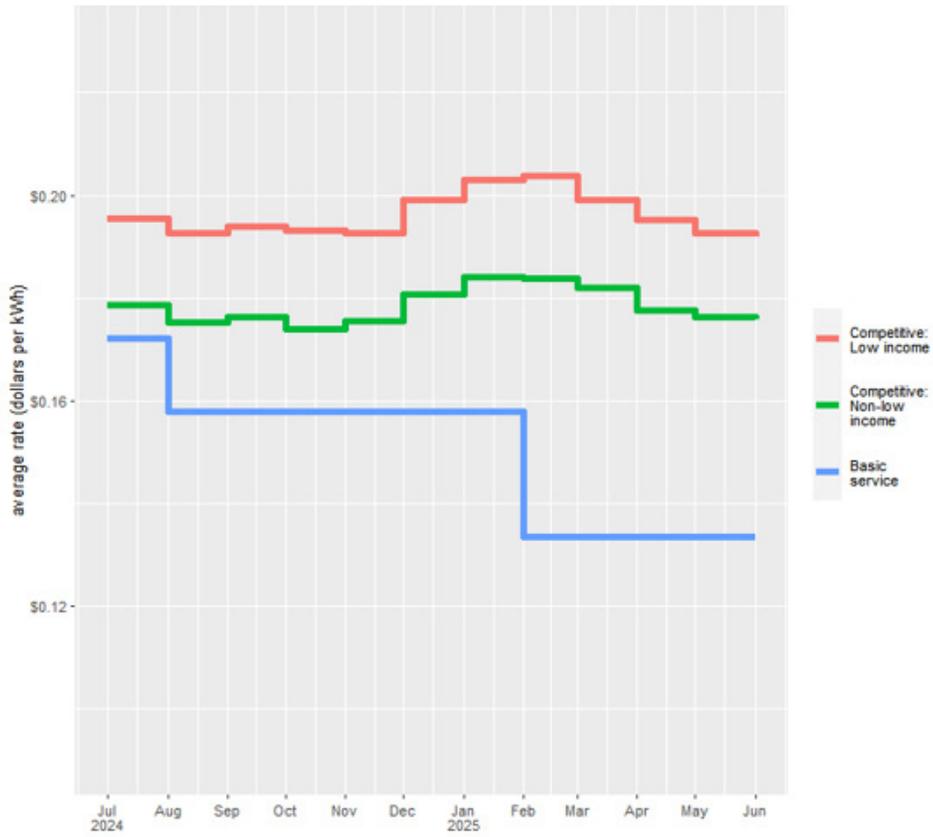
APPENDIX I

Zip Code and Municipality Participation in the Competitive Supply Market: Top 20 Limited English Proficiency vs. Rest of State										
April 2025										
ZIP	Municipality	Percent limited English proficiency	Total accounts	Percent low income accounts	Participation in competitive supply by income			Premium paid by income		
					All	Low income	Non-low income	All	Low income	Non-low income
-	Top 20: Pct Lim	23%	147,888	30%	29%	41%	24%	39%	43%	39%
-	Rest of State	5%	2,230,238	13%	17%	28%	16%	28%	35%	28%
01840	Lawrence	41%	3,637	43%	30%	37%	24%	26%	27%	24%
02111	Boston	30%	4,265	21%	10%	16%	8%	32%	42%	29%
01841	Lawrence	30%	14,538	43%	37%	42%	33%	33%	34%	32%
01841	Methuen	30%	56	46%	27%	38%	17%	45%	50%	13%
01901	Lynn	29%	1,926	34%	22%	32%	17%	32%	29%	35%
01107	Springfield	28%	2,083	61%	67%	77%	53%	66%	69%	57%
01105	Springfield	28%	2,910	59%	62%	74%	46%	66%	64%	69%
01103	Springfield	27%	645	30%	41%	71%	28%	60%	64%	55%
02150	Chelsea	27%	13,500	23%	26%	36%	22%	52%	54%	51%
01843	Lawrence	27%	9,180	33%	31%	39%	27%	27%	28%	26%
02637	Barnstable	22%	457	2%	19%	9%	20%	38%	23%	39%
01610	Worcester	21%	9,285	42%	27%	30%	26%	28%	32%	24%
02149	Everett	20%	18,611	21%	23%	32%	21%	32%	34%	31%
01702	Framingham	20%	13,652	18%	27%	35%	25%	45%	47%	45%
01902	Lynn	20%	16,843	29%	29%	36%	26%	29%	31%	28%
02746	New Bedford	20%	5,890	37%	29%	36%	24%	43%	44%	42%
01101	Springfield	19%	168	30%	52%	74%	43%	53%	60%	42%
01104	Springfield	19%	3,322	55%	62%	71%	52%	56%	59%	46%
02121	Boston	19%	9,770	40%	38%	46%	32%	49%	52%	46%
02128	Boston	19%	17,150	14%	18%	29%	16%	42%	50%	39%

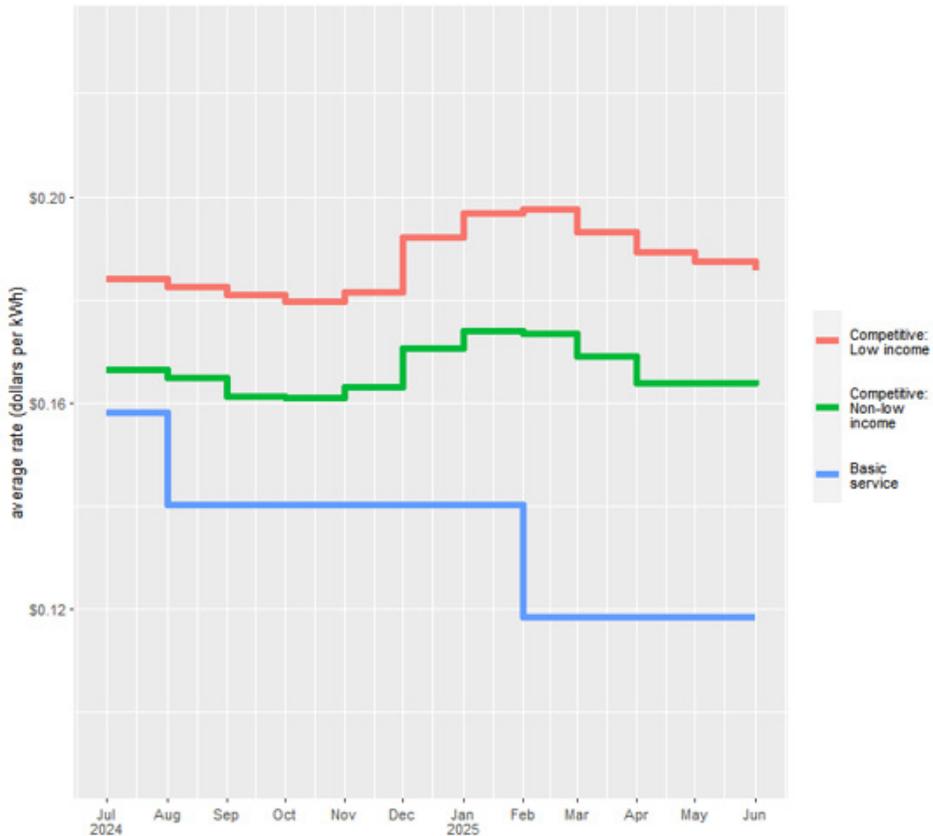
APPENDIX J (STATEWIDE)



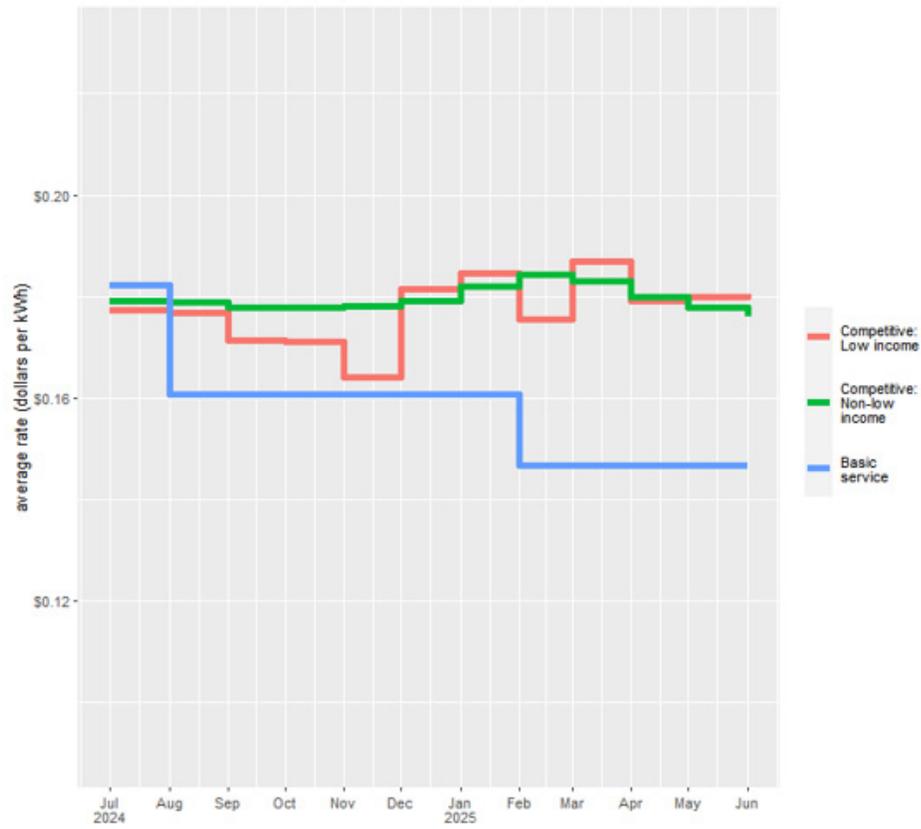
APPENDIX J (EVERSOURCE EAST)



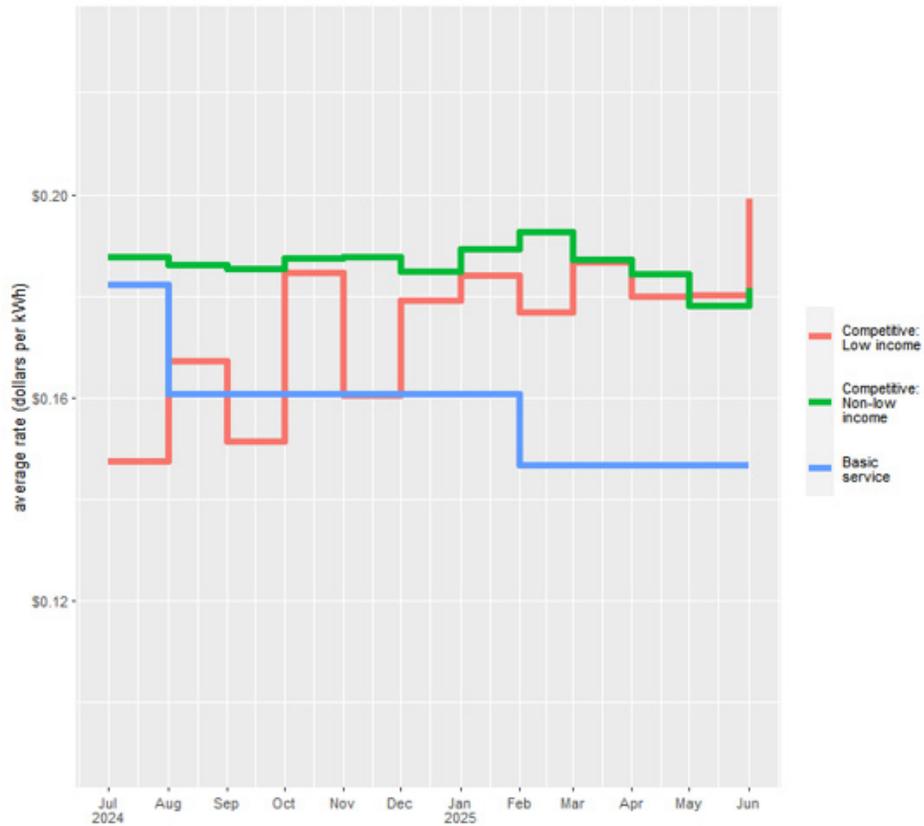
APPENDIX J (EVERSOURCE WEST)



APPENDIX J (MECO)



APPENDIX J (NANTUCKET)



APPENDIX J (UNITIL)

