The Commonwealth of Massachusetts

A Proclamation

Whereas, Mass 211 was created by the Council of Massachusetts United Ways on behalf of 19 United Ways serving every community in the Commonwealth; and

Whereas, The 211 phone number was established by the Federal Communications Commission as a nationwide number to call free of cost for non-emergency information and referral services and has answered over 700,000 calls since its inception in July of 2006; and

Whereas, The 211 Call Center serves as the official citizen call line for the Massachusetts Emergency Management Agency, providing official information to the people of the Commonwealth during disasters and emergencies; and

Whereas, The 211 Call Center serves as the official call line for the office of Early Education and Care for the purpose of providing citizens with childcare information and available services; and

Whereas, The 211 Call Center serves as the official call line for Children Requiring Assistance, a program of EOCMS for the purpose of providing parents, guardians and other care givers with available community based programs and services so that court intervention is less necessary; and

Whereas, The Mass 211 Call Center operates 24 hours/7 days a week and is used as a resource for individual and family crisis and basic human needs; and

Whereas, On a daily basis, the Mass 211 Call Center referral specialists are responsible for directing a tremendous volume of telephone calls with services offered in over 140 languages,

Now, Therefore, I, Charles D. Baker, Governor of the Commonwealth of Massachusetts, do hereby proclaim February 11th, 2019 to be,

2-1-1 DAY

And urge all the citizens of the Commonwealth to take cognizance of this event and participate fittingly in its observance.

Given at the Executive Chamber in Boston, this fourth day of February, in the year two thousand and nineteen, and of the Independence of the United States of America, the two hundred and forty-second.

By His Excellency

Charles D. Baker
GOVERNOR OF THE COMMONWEALTH

Karyn E. Polito
LT. GOVERNOR OF THE COMMONWEALTH

William Francis Galvin
SECRETARY OF THE COMMONWEALTH

God Save the Commonwealth of Massachusetts