

272 CMR 3.00: PRIVILEGES, SCOPE OF PRACTICE AND RESPONSIBILITIES OF A CERTIFIED COMMUNITY HEALTH WORKER

Section

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3.01: Privileges Conferred by Certification

Certification as a Community Health Worker pursuant to 272 CMR entitles the certificate holder to represent himself or herself to use such title, letters or abbreviations as the Board may approve for a Certified Community Health Worker. Except as otherwise provided by law, no individual shall represent himself or herself to be a Certified Community Health Worker or use any words, letters, abbreviations, or insignia indicating or implying the he or she holds a Community Health Worker certificate unless such person holds a current certificate issued by the Board pursuant to 272 CMR 4.00: *Certification as a Community Health Worker*.

3.02: Scope of Practice for a Certified Community Health Worker

- (1) The scope of practice for a Certified Community Health Worker includes:
 - (a) providing culturally appropriate health education, information and outreach in community-based settings including but not limited to homes, schools, hospitals, clinics, shelters, local businesses and community centers;
 - (b) bridging or culturally mediating between individuals, families, communities and Health and Human Services, including actively building individual and community capacity;
 - (c) assisting community members to access the Health and Human Services they need;
 - (d) providing direct services, including but not limited to informal counseling on access to Health and Human Services, social support, care coordination and health screenings;
 - (e) advocating for individual, family and community needs pertaining to access to Health and Human Services; and
 - (f) additional roles as may be identified by the Board that may emerge in the development of Community Health Worker practice.
- (2) The scope of practice for Community Health Workers does not include any act or service for which a license or registration issued by a professional licensing board is required.

3.03: Compliance with Statutes and Regulations Governing Practice as a Certified Community Health Worker

A Certified Community Health Worker shall comply with M.G.L. c. 112, §§ 259 through 262, 272 CMR, and all rules, advisories and policies of the Board.

3.04: Documentation of Certification as a Community Health Worker

A Certified Community Health Worker shall make documentation of his or her current certificate available for inspection upon request in connection with his or her practice as a Certified Community Health Worker.

3.05: Responsibilities of Certified Community Health Workers to the Board

- (1) Change of Personal Data. A Certified Community Health Worker shall provide written notice to the Board, in a form and manner prescribed by the Board, within 30 days of any changes to his or her:
 - (a) name;
 - (b) address of record; or
 - (c) social security number.

3.05: continued

(2) Responses to Board Requests for Information. Except as otherwise provided by law, a Certified Community Health Worker shall provide timely responses to Board requests for information relating to:

- (a) any application he or she has filed with the Board; or
- (b) any investigation or formal complaint pending before the Board pursuant to 272 CMR 9.02: *Investigation and Initiation of Formal Complaints.*

(3) Reporting Actions by Other Licensing Authority. A Certified Community Health Worker shall provide written notice to the Board within 30 days of any action taken by a licensing or authorizing agency, within or outside the Commonwealth, against any certificate, registration or license which he or she may hold that authorizes healthcare related practice.

REGULATORY AUTHORITY

272 CMR 3.00: M.G.L. c. 13, § 108(g); M.G.L. c. 112, § 260.