## Massachusetts Division of Insurance Quarterly Report of Membership in Health Maintenance Organizations as of June 30, 2009 1

## INDIVIDUAL MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
				Members at	Members at	Members at			Members at				Members at		Members at
INDIVIDUAL MEMBERS BY COUNTY <sup>2,3</sup>	End of Quarter														
Aetna Health Inc.	0	1	0	0	6	0	0	1	9	0	1	2	2	0	22
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. 4	2,283	777	2,644	273	4,915	378	1,281	845	11,241	403	5,285	3,660	3,170	3,356	40,511
Boston Medical Center Health Plan, Inc. 5, 6	6,659	5,442	11,974	1,061	5,519	2,310	8,689	3,560	5,609	346	4,770	6,345	10,734	2,674	75,692
ConnectiCare of Massachusetts, Inc.	0	1	0	0	0	0	9	1	0	0	0	0	0	0	11
Fallon Community Health Plan, Inc. <sup>7</sup>	6	95	219	1	2,853	213	619	420	6,669	0	838	337	304	8,459	21,033
Harvard Pilgrim Health Care, Inc.	1,324	43	710	207	1,382	21	36	48	4,091	53	1,865	1,134	1,238	846	12,998
Health New England, Inc.	0	131	0	0	0	84	344	159	0	0	0	0	0	6	724
Neighborhood Health Plan, Inc. <sup>8</sup>	1,037	5	3,262	6	6,646	64	851	60	9,383	0	5,254	3,736	8,023	2,108	40,435
Tufts Associated HMO, Inc. 9	140	9	213	0	377	9	25	28	1,245	0	490	291	346	328	3,501
UnitedHealthcare of New England, Inc.	5	0	6	0	0	0	0	0	0	0	0	0	0	0	11
Total Individual Members	11,454	6,504	19,028	1,548	21,698	3,079	11,854	5,122	38,247	802	18,503	15,505	23,817	17,777	194,938

<sup>&</sup>lt;sup>1</sup> Information reported by HMOs as of the end of the second quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>&</sup>lt;sup>2</sup> Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0."

This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

<sup>&</sup>lt;sup>3</sup> Carriers that do not show any "Individual" members are not reflected on this report.

<sup>&</sup>lt;sup>4</sup> Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

<sup>&</sup>lt;sup>5</sup> Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

<sup>&</sup>lt;sup>6</sup> Includes 75,692 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2009.

<sup>&</sup>lt;sup>7</sup> Includes 10,947 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2009.

<sup>&</sup>lt;sup>8</sup> Includes 36,078 individuals enrolled through the Connector CommonwealthCare plan through June 30, 2009.

<sup>&</sup>lt;sup>9</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").