

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of June 30, 2009 ¹

COMPARISON OF 2nd QUARTER MEMBERSHIP TO LAST THREE QUARTERS

	3rd Quarter 2008 Members at End of Quarter	4th Quarter 2008 Members at End of Quarter	1st Quarter 2009 Members at End of Quarter	2nd Quarter 2009 Members at End of Quarter	Member Change 1st Qtr. 09 to 2nd Qtr. 09	Percent Change 1st Qtr. 09 to 2nd Qtr. 09	2nd Quarter 2009 Share of Massachusetts HMO Market
Aetna Health Inc.	3,225	3,087	3,208	3,320	112	3.49%	0.2%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ²	785,073	783,784	771,706	758,586	(13,120)	-1.70%	36.1%
Boston Medical Center Health Plan, Inc.	0	240,113	245,544	257,637	12,093	4.92%	12.3%
CIGNA HealthCare of Massachusetts, Inc. ³	2,099	1,864	1,854	1,707	(147)	-7.93%	0.1%
ConnectiCare of Massachusetts, Inc.	5,143	4,701	4,350	4,048	(302)	-6.94%	0.2%
Fallon Community Health Plan, Inc.	172,375	172,914	175,526	179,362	3,836	2.19%	8.5%
Harvard Pilgrim Health Care, Inc.	329,686	327,852	307,304	306,426	(878)	-0.29%	14.6%
Health New England, Inc.	66,322	66,197	65,158	65,719	561	0.86%	3.1%
Neighborhood Health Plan, Inc.	183,794	185,624	190,546	201,293	10,747	5.64%	9.6%
Tufts Associated HMO, Inc. ⁴	338,524	338,019	324,512	324,200	(312)	-0.10%	15.4%
UnitedHealthcare of New England, Inc.	579	568	548	552	4	0.73%	0.0%
Totals	1,883,595	2,124,723	2,090,256	2,102,850	12,594	0.60%	100.0%

¹ Information reported by HMOs as of the end of the second quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. **Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.**

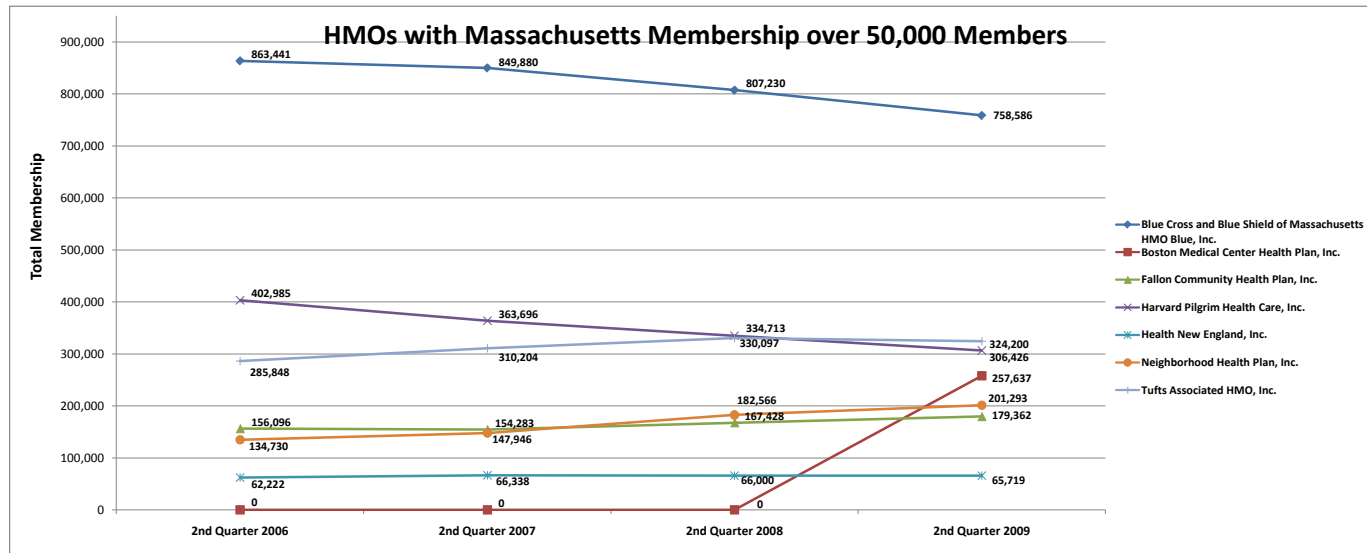
² Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

³ The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

⁴ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

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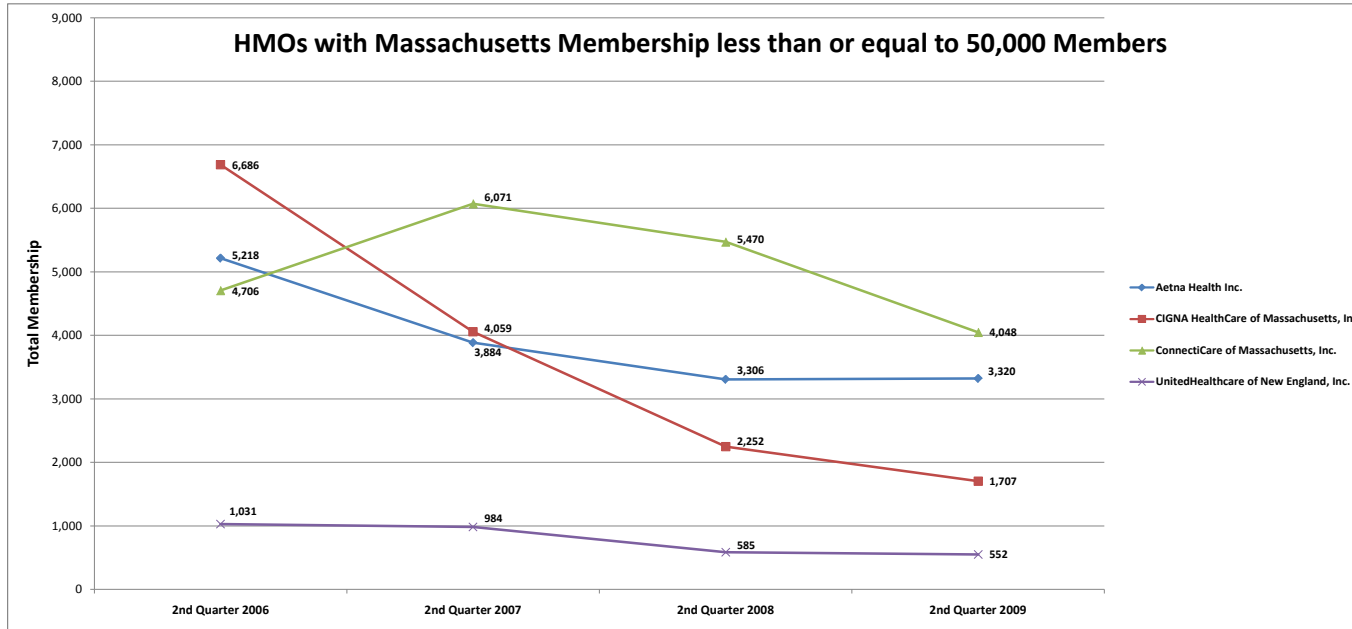
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¹ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

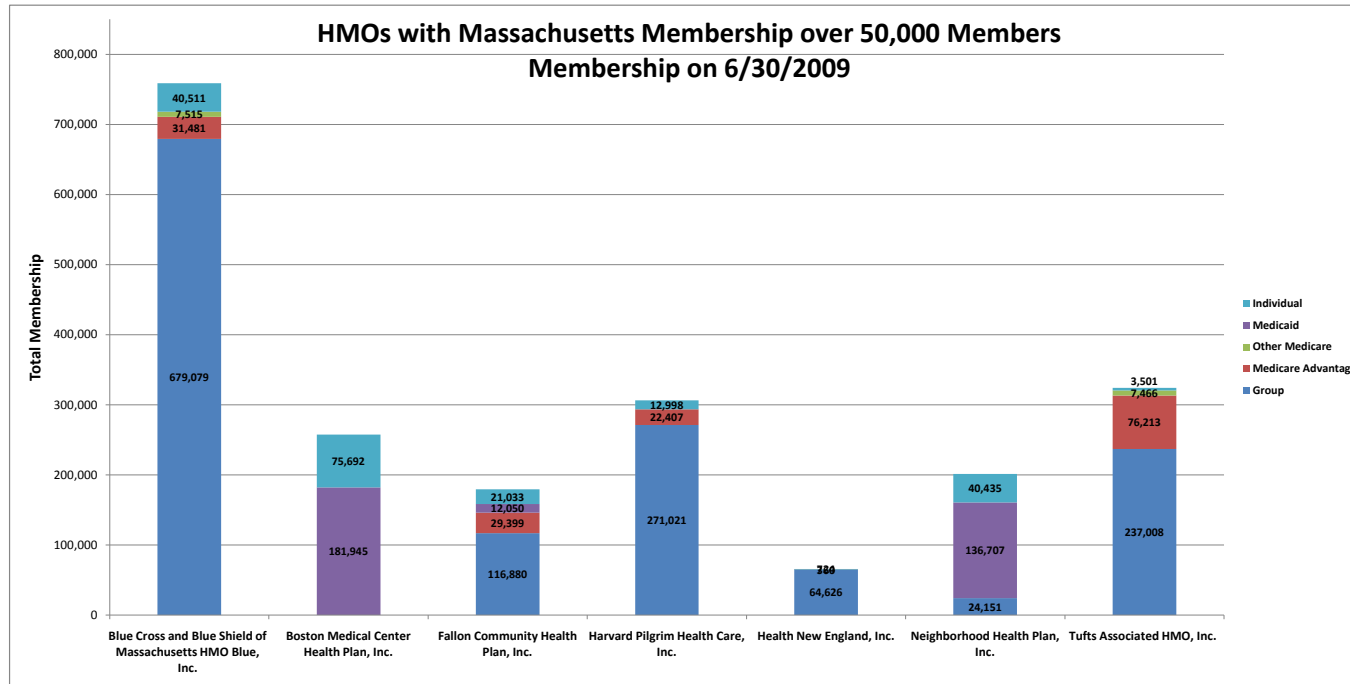
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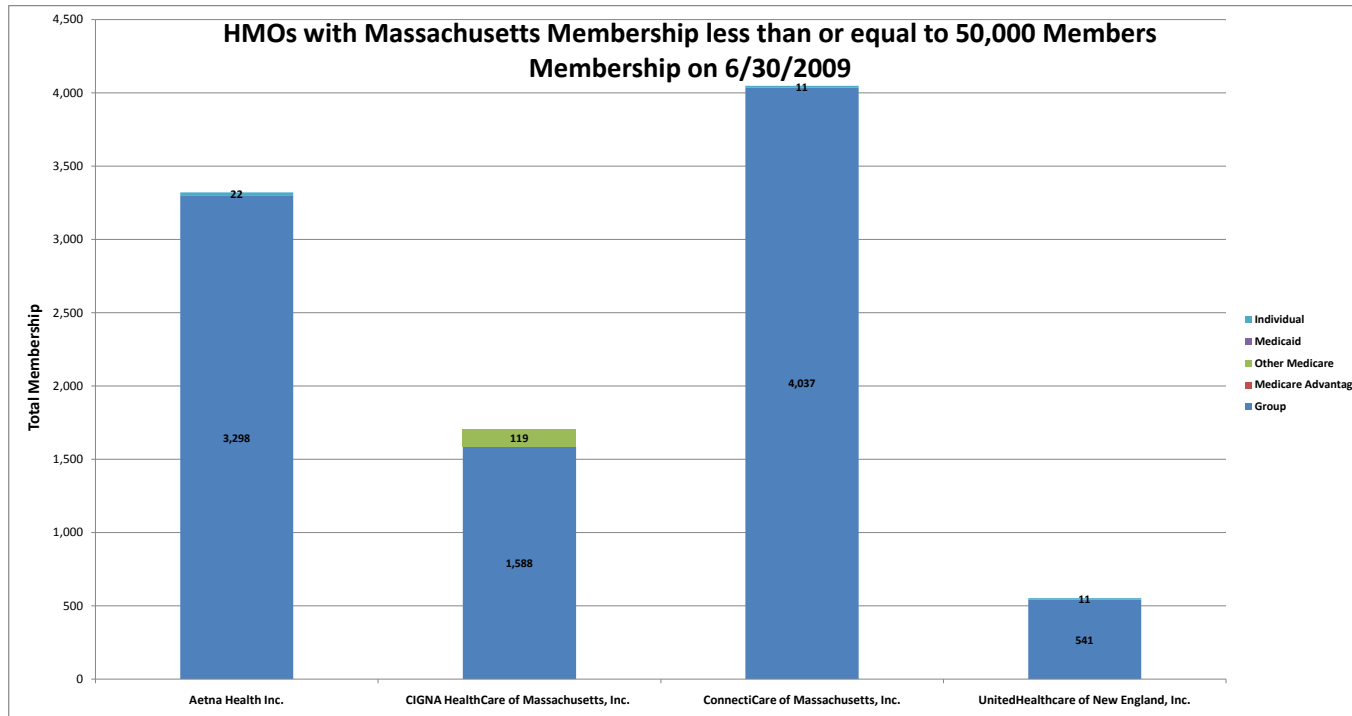
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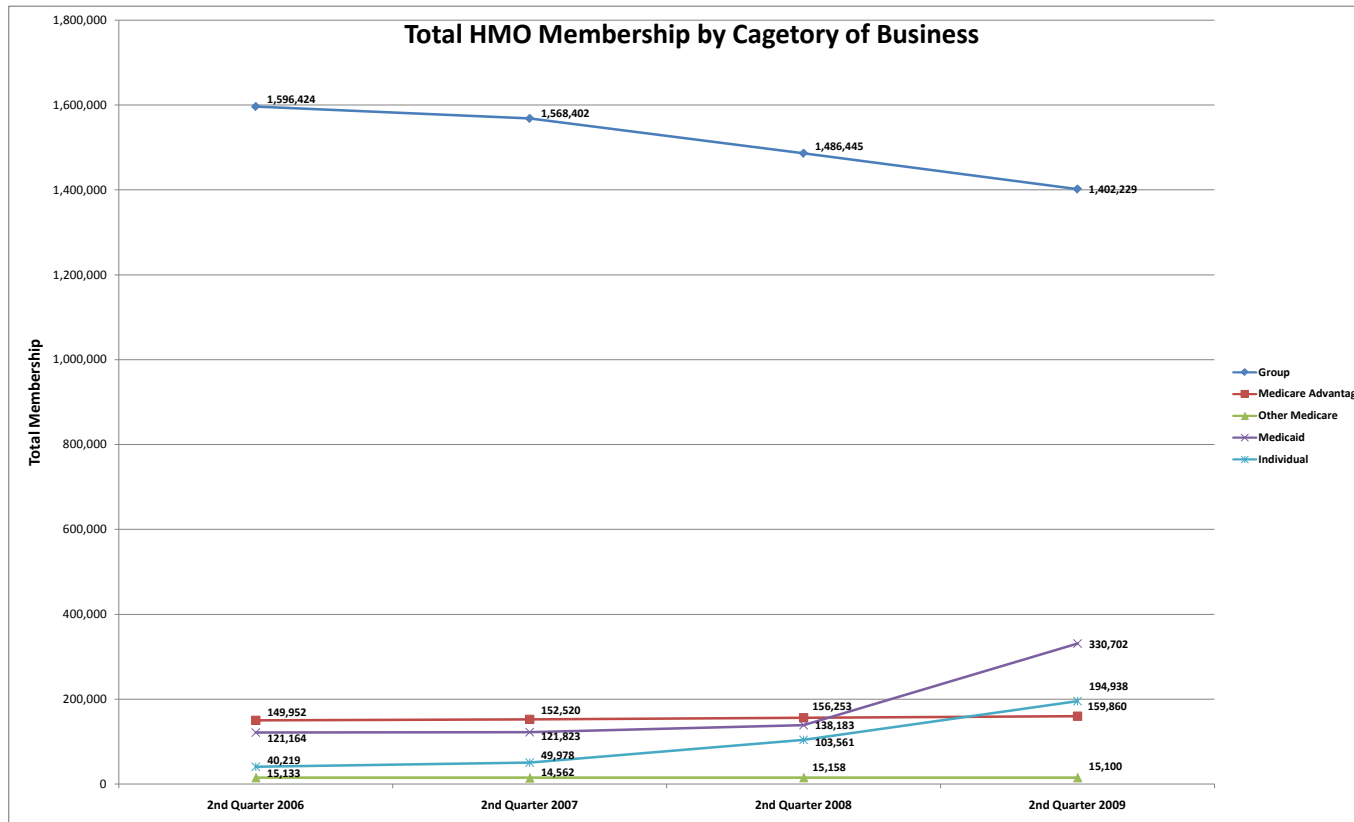
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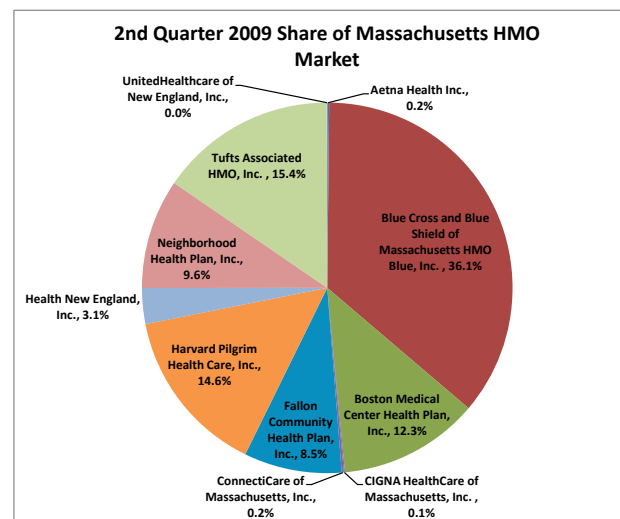
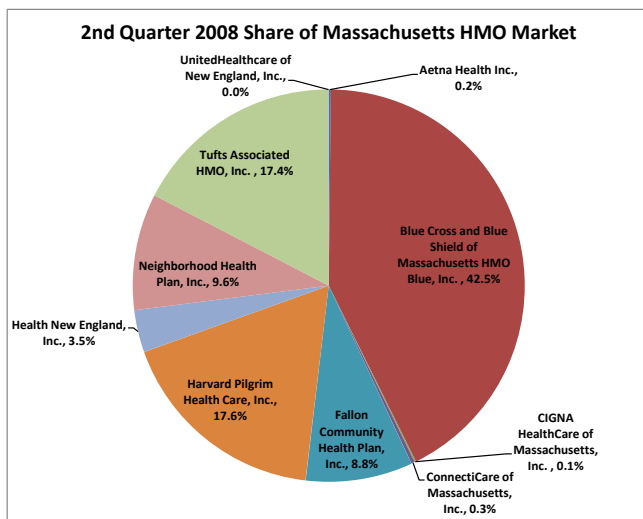
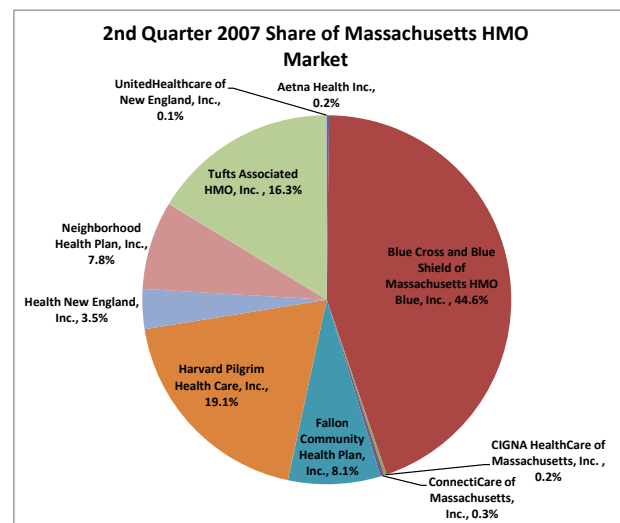
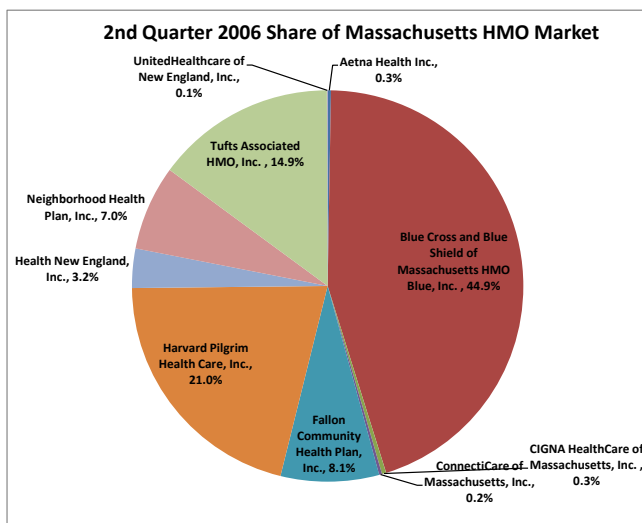
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