Massachusetts Division of Insurance Quarterly Report of Membership in Health Maintenance Organizations as of June 30, 2011 1

GROUP MEMBERSHIP BY COUNTY

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at														
GROUP ^{2, 3} MEMBERS BY COUNTY	End of Quarter														
Aetna Health Inc.	48	24	115	0	268	10	69	15	663	0	162	161	128	204	1,867
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. 4	12,918	9,735	34,263	853	61,655	4,899	22,689	10,182	125,720	816	58,724	46,333	36,523	65,476	490,786
CeltiCare Health Plan of Massachusetts, Inc. 5	0	0	0	0	0	0	0	0	0	0	1	0	12	0	13
ConnectiCare of Massachusetts, Inc.	0	17	0	0	1	189	2,004	659	0	0	0	2	0	9	2,881
Fallon Community Health Plan, Inc.	122	1,164	1,787	1	4,805	1,647	7,489	3,252	12,478	0	2,257	1,668	594	65,990	103,254
Harvard Pilgrim Health Care, Inc.	15,776	131	20,478	1,670	31,649	554	1,355	2,107	73,333	347	43,527	27,581	42,809	31,938	293,255
Health New England, Inc.	4	10,514	5	0	10	7,834	38,782	16,552	20	0	9	3	22	1,012	74,767
Neighborhood Health Plan, Inc.	475	0	1,574	279	6,879	2	91	16	7,742	158	4,193	2,412	9,948	1,494	35,263
Tufts Associated HMO, Inc. 6	6,209	3,703	18,640	53	30,585	1,823	6,852	3,294	66,104	19	27,449	22,509	17,202	27,736	232,178
UnitedHealthcare of New England, Inc.	0	0	0	0	0	0	0	1	1	0	7	2	2	15	28
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Total Group Members	35,552	25,288	76,862	2,856	135,852	16,958	79,331	36,078	286,061	1,340	136,329	100,671	107,240	193,874	1,234,292

¹ Information reported by HMOs as of the end of the second quarter of 2011 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

³ Carriers that do not have any Group business are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until 2009. The 4th quarter 2009 membership report includes CeltiCare Health Plan of Massachusetts, Inc. for the first time.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").