

**Massachusetts Division of Insurance**  
**Quarterly Report of Membership in Health Maintenance Organizations**  
**as of June 30, 2011** <sup>1</sup>

**INDIVIDUAL MEMBERSHIP BY COUNTY**

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
INDIVIDUAL MEMBERS BY COUNTY <sup>2,3</sup>	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.	0	1	0	0	5	0	0	1	9	0	0	2	1	0	19
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>4</sup>	1,467	565	1,616	193	3,431	319	903	679	8,566	186	3,889	2,441	2,388	2,568	29,211
Boston Medical Center Health Plan, Inc. <sup>5,6</sup>	5,715	5,922	9,578	6	3,435	2,257	8,023	3,565	2,829	1	2,476	4,282	4,566	1,962	54,617
CeltiCare Health Plan of Massachusetts, Inc. <sup>7, 8</sup>	1,106	197	1,935	247	4,138	397	1,819	468	6,950	137	3,114	1,947	7,763	2,695	32,913
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	2	1	0	0	0	0	0	0	3
Fallon Community Health Plan, Inc. <sup>9</sup>	6	90	283	0	804	157	434	362	1,752	0	465	461	135	2,432	7,381
Harvard Pilgrim Health Care, Inc.	1,418	33	844	198	1,483	34	29	57	5,055	98	2,286	1,340	1,286	1,184	15,345
Health New England, Inc.	0	195	0	0	0	137	533	268	0	0	0	0	0	16	1,149
Neighborhood Health Plan, Inc. <sup>10</sup>	1,567	7	4,158	398	9,519	49	904	46	13,067	341	6,535	4,393	8,825	3,072	52,881
Tufts Associated HMO, Inc. <sup>11</sup>	245	33	395	1	580	23	46	39	2,220	0	810	586	539	711	6,228
UnitedHealthcare of New England, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	11,524	7,043	18,809	1,043	23,395	3,373	12,693	5,486	40,448	763	19,575	15,452	25,503	14,640	199,747

<sup>1</sup> Information reported by HMOs as of the end of the second quarter of 2011 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>2</sup> Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

<sup>3</sup> Carriers that do not show any "Individual" members are not reflected on this report.

<sup>4</sup> Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

<sup>5</sup> Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

<sup>6</sup> Includes 54,617 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2011.

<sup>7</sup> CeltiCare Health Plan of Massachusetts, Inc. was not licensed until 2009. The 4th quarter 2009 membership report included CeltiCare Health Plan of Massachusetts, Inc. for the first time.

<sup>8</sup> Includes 15,539 individuals enrolled through the Connector Commonwealth Care plan and 17,165 individuals enrolled through the Connector Commonwealth Care Bridge plan through June 30, 2011.

<sup>9</sup> Includes 6,087 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2011.

<sup>10</sup> Includes 39,493 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2011.

<sup>11</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").