

**Massachusetts Division of Insurance**  
**Quarterly Report of Membership in Health Maintenance Organizations**  
as of June 30, 2012 <sup>1</sup>

**INDIVIDUAL MEMBERSHIP BY COUNTY**

**Closed Network**

	<b>Barnstable</b>	<b>Berkshire</b>	<b>Bristol</b>	<b>Dukes</b>	<b>Essex</b>	<b>Franklin</b>	<b>Hampden</b>	<b>Hampshire</b>	<b>Middlesex</b>	<b>Nantucket</b>	<b>Norfolk</b>	<b>Plymouth</b>	<b>Suffolk</b>	<b>Worcester</b>	<b>Massachusetts</b>
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
<b>Individual Members<sup>4,5</sup></b>															
Aetna Health Inc. <sup>6</sup>	0	1	0	0	5	0	0	1	8	0	0	2	0	0	17
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>5</sup>	1,256	445	1,259	158	2,806	269	725	557	7,253	143	3,212	1,912	2,068	2,145	24,208
Boston Medical Center Health Plan, Inc. <sup>8</sup>	4,006	3,480	5,838	5	1,612	1,578	4,718	2,456	1,552	2	1,503	2,622	2,451	1,237	33,060
CeltiCare Health Plan of Massachusetts, Inc. <sup>7</sup>	1,715	198	2,264	225	5,753	1,021	2,874	1,096	6,733	127	3,094	2,045	10,173	2,935	40,253
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	8	2	0	0	0	0	0	0	10
Fallon Community Health Plan, Inc. <sup>8</sup>	9	108	315	0	694	116	358	280	1,448	0	410	485	89	1,967	6,279
Harvard Pilgrim Health Care, Inc.	1,438	25	816	164	1,371	36	44	56	4,896	83	2,293	1,412	1,231	1,128	14,993
Health New England, Inc.	1	397	0	0	3	241	838	535	0	0	0	0	1	40	2,056
Neighborhood Health Plan, Inc. <sup>9</sup>	1,614	4	3,599	416	8,373	40	663	27	11,900	395	5,972	3,965	7,547	2,827	47,342
Network Health, LLC <sup>10</sup>	2,392	2,025	5,299	1,028	9,515	251	5,324	637	18,283	356	7,069	4,765	8,352	11,676	76,972
Tufts Associated HMO, Inc. <sup>11</sup>	211	69	393	2	629	47	108	111	2,355	0	826	568	440	702	6,461
<b>Total Individual Members</b>	<b>12,642</b>	<b>6,752</b>	<b>19,783</b>	<b>1,998</b>	<b>30,761</b>	<b>3,599</b>	<b>15,660</b>	<b>5,758</b>	<b>54,428</b>	<b>1,106</b>	<b>24,379</b>	<b>17,776</b>	<b>32,352</b>	<b>24,657</b>	<b>251,651</b>

**PPO**

	<b>Barnstable</b>	<b>Berkshire</b>	<b>Bristol</b>	<b>Dukes</b>	<b>Essex</b>	<b>Franklin</b>	<b>Hampden</b>	<b>Hampshire</b>	<b>Middlesex</b>	<b>Nantucket</b>	<b>Norfolk</b>	<b>Plymouth</b>	<b>Suffolk</b>	<b>Worcester</b>	<b>Massachusetts</b>
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
<b>Individual Members<sup>4,5</sup></b>															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>5</sup>	458	187	380	141	903	80	193	203	2,764	166	1,131	514	727	501	8,348
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	83	7	28	23	94	3	5	4	376	4	119	61	100	64	971
Tufts Associated HMO, Inc. <sup>10</sup>	0	0	1	0	2	0	0	2	13	0	3	0	6	0	27
<b>Total Individual Members</b>	<b>541</b>	<b>194</b>	<b>409</b>	<b>164</b>	<b>999</b>	<b>83</b>	<b>199</b>	<b>209</b>	<b>3,153</b>	<b>170</b>	<b>1,253</b>	<b>575</b>	<b>833</b>	<b>565</b>	<b>9,347</b>

- <sup>1</sup> Information reported by HMOs as of the end of the second quarter of 2012 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.
- <sup>2</sup> Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.
- <sup>3</sup> Carriers that do not show any "Individual" members are not reflected on this report.
- <sup>4</sup> Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.
- <sup>5</sup> Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.
- <sup>6</sup> Includes 33,060 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2012.
- <sup>7</sup> Includes 39,821 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2012.
- <sup>8</sup> Includes 4,474 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2012.
- <sup>9</sup> Includes 33,099 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2012.
- <sup>10</sup> Includes 76,972 individuals enrolled through the Connector Commonwealth Care plan through June 30, 2012.
- <sup>11</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).