| Closed Network | | | | | | | | | | |
|--|--|--|--|--|---|--|--|--|--|--|
| COMPARISON OF 2ND QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS | 3rd Quarter 2012 Members at End of Quarter | 4th Quarter 2012 Members at End of Quarter | 1st Quarter 2013 Members at End of Quarter | 2nd Quarter 2013 Members at End of Quarter | Member Change 1st Qtr. 13 to 2nd Qtr. 13 | Percent Change 1st Qtr. 13 to 2nd Qtr. 13 | 2nd Quarter 2013 Share of Massachusetts Closed Network Market | | | |
| Aetna Health Inc. ² | 1,336 | 1,390 | 1,154 | 1,116 | (38) | -3.29% | 0.1% | | | |
| Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ³ | 496,733 | 498,676 | 495,124 | 497,997 | 2,873 | 0.58% | 23.7% | | | |
| Boston Medical Center Health Plan, Inc. | 251,544 | 264,123 | 272,049 | 280,229 | 8,180 | 3.01% | 13.3% | | | |
| CeltiCare Health Plan of Massachusetts, Inc. | 27,596 | 21,048 | 17,246 | 15,166 | (2,080) | -12.06% | 0.7% | | | |
| ConnectiCare of Massachusetts, Inc. | 2,656 | 2,593 | 2,632 | 2,649 | 17 | 0.65% | 0.1% | | | |
| Fallon Community Health Plan, Inc. | 149,108 | 151,635 | 154,151 | 153,826 | (325) | -0.21% | 7.3% | | | |
| Harvard Pilgrim Health Care, Inc. | 271,202 | 267,283 | 259,085 | 257,648 | (1,437) | -0.55% | 12.2% | | | |
| Health New England, Inc. | 95,128 | 99,728 | 101,162 | 102,369 | 1,207 | 1.19% | 4.9% | | | |
| Neighborhood Health Plan, Inc. | 251,574 | 251,288 | 252,476 | 256,540 | 4,064 | 1.61% | 12.2% | | | |
| Network Health, LLC ⁴ | 211,414 | 218,667 | 219,405 | 220,024 | 619 | 0.28% | 10.5% | | | |
| Tufts Associated HMO, Inc. ⁵ | 329,634 | 328,666 | 324,638 | 317,850 | (6,788) | -2.09% | 15.1% | | | |
| Totals | 2,087,925 | 2,129,067 | 2,099,122 | 2,105,414 | 6,292 | 0.3% | 100.0% | | | |

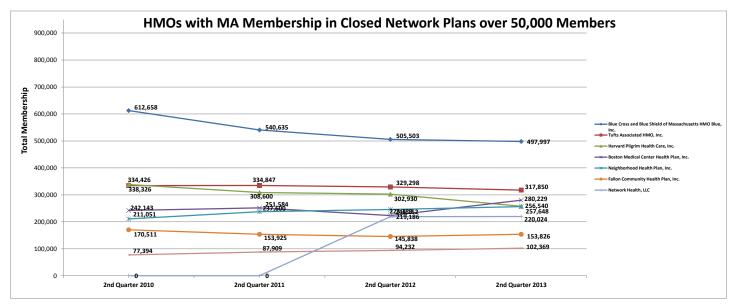
| PPO | | | | | | | |
|--|--|--|--|--|---|--|--|
| COMPARISON OF 2ND QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS | 3rd Quarter 2012 Members at End of Quarter | 4th Quarter 2012 Members at End of Quarter | 1st Quarter 2013 Members at End of Quarter | 2nd Quarter 2013 Members at End of Quarter | Member Change 1st Qtr. 13 to 2nd Qtr. 13 | Percent Change 1st Qtr. 13 to 2nd Qtr. 13 | 2nd Quarter 2013 Share of Massachusetts Closed Network Market |
| Aetna Health Inc. ² | 1,334 | 1,308 | 1,084 | 901 | (183) | -16.88% | 0.6% |
| Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ³ | 100,914 | 102,736 | 108,972 | 110,281 | 1,309 | 1.20% | 77.0% |
| Boston Medical Center Health Plan, Inc. | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.0% |
| CeltiCare Health Plan of Massachusetts, Inc. | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.0% |
| ConnectiCare of Massachusetts, Inc. | 297 | 291 | 312 | 269 | (43) | -13.78% | 0.2% |
| Fallon Community Health Plan, Inc. | 214 | 211 | 127 | 124 | (3) | -2.36% | 0.1% |
| Harvard Pilgrim Health Care, Inc. | 26,361 | 25,940 | 26,682 | 26,120 | (562) | -2.11% | 18.2% |
| Health New England, Inc. | 2,502 | 2,643 | 3,100 | 3,100 | 0 | 0.00% | 2.2% |
| Neighborhood Health Plan, Inc. | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.0% |
| Network Health, LLC ⁴ | 0 | 0 | 0 | 0 | 0 | 0.00% | 0.0% |
| Tufts Associated HMO, Inc. ⁵ | 2,815 | 1,625 | 2,556 | 2,485 | (71) | -2.78% | 1.7% |
| Totals | 134,437 | 133,766 | 142,833 | 143,280 | 447 | 0.31% | 100.0% |

¹ Information reported by HMOs as of the end of the second quarter of 2013 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. ² Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011. ³ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's

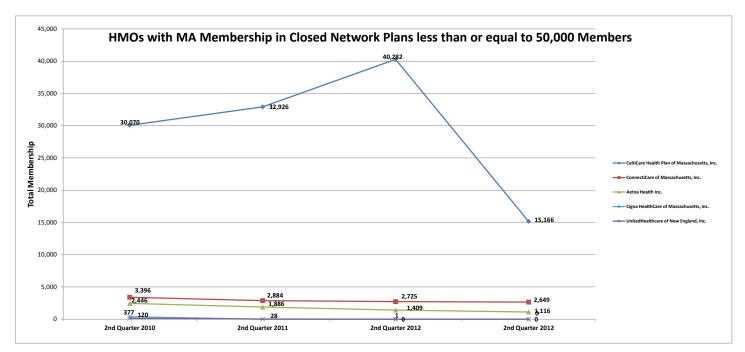
HMO line of business effective January 1, 2005.

⁴ Network Health, LLC was not licensed until October 1, 2011. The 3rd quarter 2011 membership report includes Network Health, LLC for the first time.

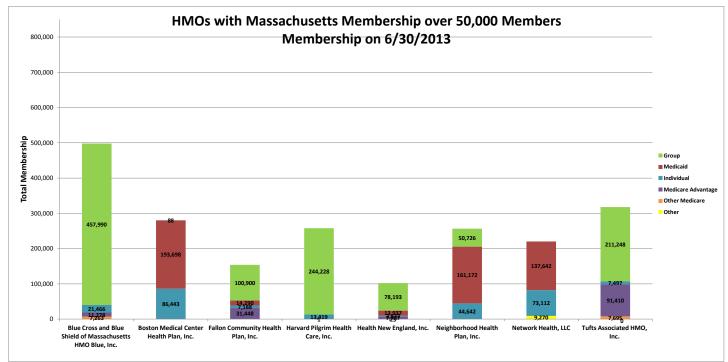
⁵ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").



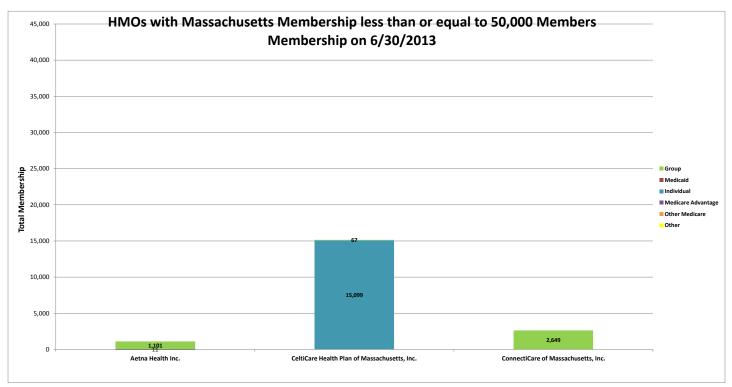
¹ Network Health, LLC was not licensed until October 1, 2011. The 3rd quarter 2011 membership report includes Network Health, LLC for the first time.



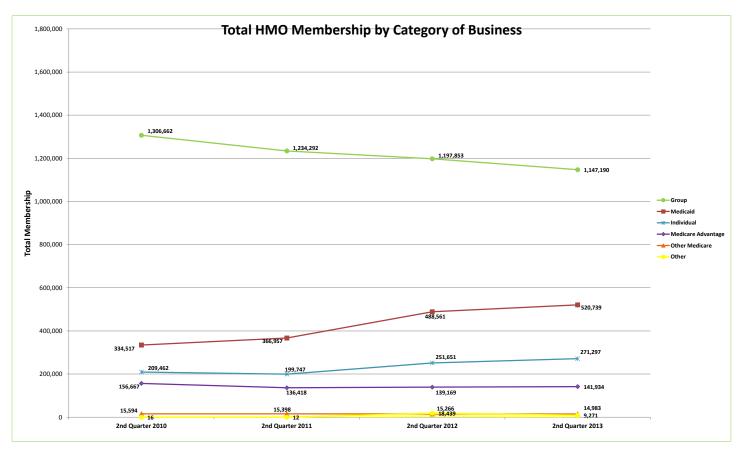
¹ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until 2009. The 4th quarter 2009 membership report includes CeltiCare Health Plan of Massachusetts, Inc. for the first time.



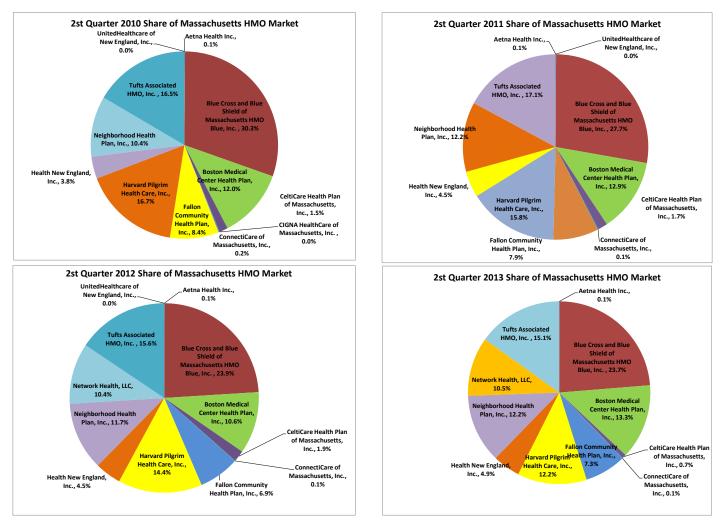
Individual membership includes enrollment in Commonwealth Care for Boston Medical Center Health Plan, Inc., Fallon Community Health Plan, Inc., Neighborhood Health Plan, Inc., and Network Health, LLC.



¹ Individual membership includes enrollment in Commonwealth Care for CeltiCare Health Plan of Massachusetts, Inc.



¹ Individual membership includes enrollment in Commonwealth Care for Boston Medical Center Health Plan, Inc., Fallon Community Health Plan, Inc., Neighborhood Health Plan, Inc., CeltiCare Health Plan of Massachusetts, Inc., and Network Health, LLC.



¹ CetitCare Health Plan of Massachusetts, Inc. was not licensed until 2009. The 1st quarter 2010 membership report includes CetitCare Health Plan of Massachusetts, Inc. for the first time. ² Effective April 1, 2011, CIGNA HealthCare of Massachusetts, Inc. had zero enrolled members.