

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of June 30, 2021^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network^{3,4}

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.⁵	4	8	170	0	231	0	112	22	242	0	126	123	139	258	1,435
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.)⁶	3,098	54	3,904	2,170	54,969	23	274	82	22,307	1,615	10,269	7,487	7,662	4,623	118,537
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	11,983	4,659	25,881	1,209	41,654	3,645	14,452	8,444	85,298	1,371	39,981	32,823	25,577	49,396	346,373
Boston Medical Center Health Plan, Inc.	6,777	440	72,880	93	24,564	1,194	56,324	5,175	20,929	26	29,657	40,682	67,095	13,299	339,135
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	2	129	25	0	0	0	0	0	1	157
Fallon Community Health Plan, Inc.	1,139	20,132	2,524	5	5,476	696	3,445	756	58,670	1	4,930	3,710	6,245	68,267	175,996
Harvard Pilgrim Health Care, Inc.	4,427	675	11,984	494	13,103	793	1,724	891	32,218	179	16,811	12,051	10,723	19,818	125,891
Health New England, Inc.	13	8,325	21	0	34	8,436	76,307	11,579	139	0	17	7	31	9,883	114,792
Tufts Associated HMO, Inc.⁷	8,316	1,890	13,647	458	29,738	588	7,421	2,828	74,871	265	29,617	20,299	18,436	38,004	246,378
Tufts Health Public Plans, Inc. (formerly Network Health, LLC)⁷	19,738	9,769	29,258	35	61,933	1,827	27,206	8,424	139,734	97	52,632	32,267	61,238	43,856	488,014
Total HMO Members	55,495	45,952	160,269	4,464	231,702	17,204	187,394	38,226	434,408	3,554	184,040	149,449	197,146	247,405	1,956,708
2019 Massachusetts Population⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate⁹	26.06%	36.78%	28.36%	25.76%	29.37%	24.51%	40.18%	23.77%	26.95%	31.18%	26.04%	28.67%	24.52%	29.79%	28.39%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.)⁶	9	2	63	2	181	0	9	0	363	0	185	73	60	51	998
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	6,500	827	9,622	396	20,922	1,632	6,334	3,400	65,250	912	26,462	12,005	18,650	19,636	192,548
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Harvard Pilgrim Health Care, Inc.	318	116	773	132	2,375	26	457	137	7,818	19	3,049	1,211	2,074	1,446	19,951
Health New England, Inc.	39	746	11	1	24	447	2,707	930	77	1	49	6	18	726	5,782
Tufts Associated HMO, Inc.⁷	1	18	3	0	14	0	0	0	83	0	49	26	17	18	229
Total HMO Members	6,867	1,709	10,472	531	23,516	2,105	9,507	4,467	73,591	932	29,794	13,321	20,819	21,877	219,508
2019 Massachusetts Population⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate⁹	3.22%	1.37%	1.85%	3.06%	2.98%	3.00%	2.04%	2.78%	4.57%	8.18%	4.22%	2.56%	2.59%	2.63%	3.18%

¹ Information reported by HMOs as of the end of the fourth quarter of 2020 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1"

that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁴ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁵ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

⁸ 2019 Population Source: U.S. Census Bureau; Vintage 2019 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2019 population in each county.

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Insured and Government Health Plans as of June 30, 2021^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County

