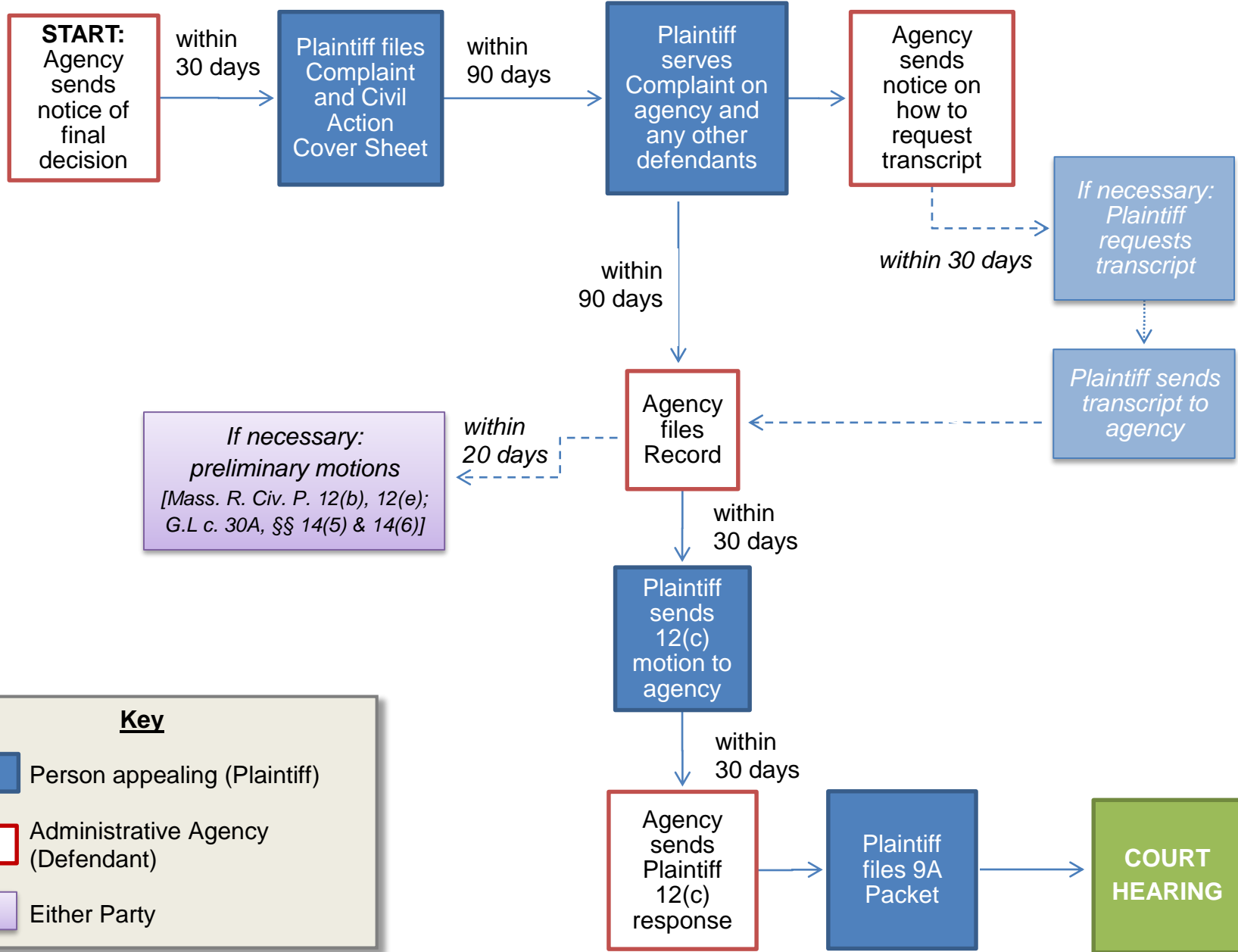


30A ADMINISTRATIVE APPEALS FLOWCHART



Note: this chart demonstrates a typical administrative appeal under General Laws chapter 30A. Not all appeals will follow this exact process.