



**R. Edward Price**  
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March 7, 2007

***Via Overnight Delivery & Electronic Mail***

Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
One South Station  
Boston, MA 02110

**Re: Verizon Massachusetts' Performance Assurance Plan, D.T.E. 03-50**

Dear Ms. Cottrell:

Enclosed for filing is the Response to the Department's First set of Information Requests to One Communications Corp. in the above-referenced proceeding.

If you have any questions concerning this matter, please do not hesitate to contact me.

Very truly yours,

A handwritten signature in blue ink, appearing to read "R. Edward Price".

R. Edward Price

TP/nj

cc: Laurie Ellen Weisman, Hearing Officer  
Paula Foley, Assistant General Counsel  
Michael Isenberg, Telecommunications Division  
Service List

**One Communications Corp.**  
**Response to Information Request of the Massachusetts D.T.E.**  
**Docket 03-50**

**Verizon Massachusetts' Performance Assurance Plan**

**REQUEST:** Massachusetts D.T.E Information Requests

**DATED:** March 8, 2007

**ITEM:** DTE 1-1 On pages 11-12 of One Communications' Comments, One Communications argues for the reallocation of reduced penalties towards performance measures associated with broadband loops. Please provide information explaining how such a reallocation would be determined in terms of priority, including what percent of the reallocation would be allocated towards each individual broadband loop metric versus each non-broadband-related metric.

**RESPONSE:** Please see the attached Exhibit A with a chart containing (i) each of the metrics to which One Communications suggests amounts at risk be reallocated, (ii) the current amounts at risk for those metrics, (iii) the amounts at risk suggested by Verizon in its proposed Performance Assurance Plan, (iv) the amounts at risk that One Communications suggests be associated with those metrics, and (v) the reason for the specific recommendation.

In general, as stated at the January 17, 2007 technical conference, One Communications believes that certain of the Critical Measures metrics related to loops, and especially broadband loops, are under-weighted relative to corresponding resale metrics, or bear no penalties at all. Accordingly, One Communications' recommended reallocations propose dollars at risk for loops and other broadband metrics that are either equivalent to, or a specific fraction of, the corresponding or similar resale or UNE dollars at risk.

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**Verizon Massachusetts' Performance Assurance Plan**

**EXHIBIT A**

<b>Metric</b>	<b>Description</b>	<b>Product</b>	<b>Current Annual Dollars at Risk</b>	<b>Verizon Proposed Annual Dollars at Risk</b>	<b>One Communications Proposed Annual Dollars at Risk</b>	<b>Reason</b>
PR-4-01-3510	% Missed Appointment – VZ	EEL	\$86,248	\$0	\$155,676	Should be same as other PR-4-01 metrics
PR-4-02-1341	Average Delay Days	2 Wire Dig/UNE/Rsl	\$31,867	\$0	\$155,676	Should be same as UNE/Resale Specials PR-4-02-1200
PR-4-02-3100	Average Delay Days	UNE Loop	\$201,520	\$0	\$155,676	Should be same as UNE/Resale Specials PR-4-02-1200
PR-4-02-3342	Average Delay Days	2 Wire xDSL Loop	\$159,334	\$0	\$155,676	Should be same as UNE/Resale Specials PR-4-02-1200
PR-4-02-3510	Average Delay Days	EEL	\$43,124	\$0	\$778,330	Should be same as UNE IOF PR-4-02-3530 (EEL = IOF plus loop)
PR-4-05-1341	% Missed Appointments – No Dispatch	2 Wire Dig/UNE/Rsl	\$31,867	\$0	\$778,386	Should be half of resale PR-4-05-2100; contains UNE and resale
PR-6-01-1341	% Installation Troubles w/in 30 days	2 Wire Dig/UNE/Rsl	\$31,867	\$0	\$583,788	Should be half of resale PR-6-01-2100; contains both UNE and resale
PR-6-01-3342	% Installation Troubles w/in 30 days	2 Wire xDSL Loop	\$239,001	\$155,676	\$1,167,576	Should be same as resale PR-6-01-2100
MR-3-01-1341	% Missed Repair Appointments - Loop	2 Wire Dig/UNE/Rsl	\$57,499	\$0	\$155,676	Should be same as UNE POTS loop MR-3-01-3112
MR-4-04-1341	% Cleared (all trbls) w/in 24 hrs	2 Wire Dig/UNE/Rsl	\$57,499	\$0	\$155,676	Should be consistent with other MR metrics for UNE/resale

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**Verizon Massachusetts' Performance Assurance Plan**

<b>Metric</b>	<b>Description</b>	<b>Product</b>	<b>Current Annual Dollars at Risk</b>	<b>Verizon Proposed Annual Dollars at Risk</b>	<b>One Communications Proposed Annual Dollars at Risk</b>	<b>Reason</b>
MR-4-04-3342	% Cleared (all trbls) w/in 24 hrs	2 Wire xDSL Loop	\$143,747	\$0	\$155,676	Should be consistent with other MR metrics for UNE/resale
MR-5-01-1341	% Repeat Reports w/in 30 days	2 Wire Dig/UNE/Rsl	\$57,499	\$0	\$155,676	Should be consistent with other MR metrics for UNE/resale
MR-5-01-3112	% Repeat Reports w/in 30 days	UNE Loop	\$564,256	\$0	\$155,576	Should be consistent with other MR metrics for UNE/resale
MR-5-01-3342	% Repeat Reports w/in 30 days	2 Wire xDSL Loop	\$287,495	\$0	\$155,576	Should be consistent with other MR metrics for UNE/resale