

Massachusetts Division of Insurance  
Quarterly Report of Membership in Health Maintenance Organizations  
as of September 30, 2008 <sup>1</sup>

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
<b>GROUP<sup>2</sup> MEMBERS BY COUNTY</b>															
Aetna Health Inc.	86	37	146	0	490	14	225	52	936	0	276	256	240	437	3,195
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. <sup>3</sup>	22,347	14,221	61,630	2,003	94,218	7,025	30,704	14,260	176,078	1,336	83,234	64,371	50,328	82,890	704,645
CIGNA HealthCare of Massachusetts, Inc. <sup>4</sup>	5	10	9	0	78	37	494	131	192	0	50	80	41	834	1,961
ConnectiCare of Massachusetts, Inc.	2	87	0	0	0	303	3,586	1,097	0	0	0	0	0	60	5,135
Fallon Community Health Plan, Inc.	90	39	733	3	4,116	1,464	7,561	3,042	13,293	0	2,031	959	609	81,848	115,788
Harvard Pilgrim Health Care, Inc.	14,957	299	20,271	1,846	27,551	675	1,424	2,086	72,784	40	43,379	28,225	44,676	32,402	290,615
Health New England, Inc.	8	9,479	2	0	4	7,364	34,835	13,252	10	1	7	7	5	634	65,608
Neighborhood Health Plan, Inc.	92	0	749	3	3,846	4	54	17	5,114	0	2,888	1,806	9,848	466	24,887
Tufts Associated HMO, Inc. <sup>5</sup>	12,224	3,895	16,017	0	36,297	1,964	6,667	4,383	72,265	0	28,882	26,412	16,647	29,222	254,875
UnitedHealthcare of New England, Inc.	3	0	420	0	8	0	3	6	18	0	16	30	5	57	566
<b>Total Group Members</b>	<b>49,814</b>	<b>28,067</b>	<b>99,977</b>	<b>3,855</b>	<b>166,608</b>	<b>18,850</b>	<b>85,553</b>	<b>38,326</b>	<b>340,690</b>	<b>1,377</b>	<b>160,763</b>	<b>122,146</b>	<b>122,399</b>	<b>228,850</b>	<b>1,467,275</b>

<sup>1</sup> Information reported by HMOs as of the end of the third quarter of 2008 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 4.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>2</sup> Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 4.0."

<sup>3</sup> Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

<sup>4</sup> The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

<sup>5</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).