

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of September 30, 2009 ¹

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
INDIVIDUAL MEMBERS BY COUNTY ^{2,3}	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc.	0	1	0	0	6	0	0	1	8	0	1	2	1	0	20
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	2,174	760	2,473	276	4,750	358	1,207	787	10,844	383	5,122	3,437	2,999	3,176	38,746
Boston Medical Center Health Plan, Inc. ^{5,6}	6,087	5,433	10,936	10	4,961	2,315	7,948	3,537	4,201	2	3,621	5,329	6,667	2,183	63,230
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	7	1	0	0	0	0	0	0	8
Fallon Community Health Plan, Inc. ⁷	10	119	307	0	2,754	217	695	470	6,212	0	945	503	325	7,787	20,344
Harvard Pilgrim Health Care, Inc.	1,365	40	730	220	1,430	23	30	50	4,291	74	1,889	1,153	1,290	863	13,448
Health New England, Inc.	0	128	0	0	1	87	366	186	0	0	0	0	1	8	777
Neighborhood Health Plan, Inc. ⁸	1,002	5	3,329	179	6,008	55	968	70	8,167	49	4,674	3,533	6,537	1,960	36,536
Tufts Associated HMO, Inc. ⁹	122	8	221	0	370	9	24	24	1,241	0	509	311	328	302	3,469
UnitedHealthcare of New England, Inc.	6	0	5	0	0	0	0	0	0	0	0	0	0	0	11
Total Individual Members	10,766	6,494	18,001	685	20,280	3,064	11,245	5,126	34,964	508	16,761	14,268	18,148	16,279	176,589

¹ Information reported by HMOs as of the end of the third quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all members who do not belong to a group and contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0." This includes persons enrolled in merged small group/individual plans (pursuant to Chapter 58 of the Acts of 2006) offered as of July 1, 2007 who enroll as individuals, persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not have any "Individual" members are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

⁶ Includes 63,230 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2009.

⁷ Includes 9,176 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2009.

⁸ Includes 32,145 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2009.

⁹ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).