

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of September 30, 2009 ¹

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
GROUP ^{2,3} MEMBERS BY COUNTY															
Aetna Health Inc.	50	38	159	0	540	14	192	37	943	0	304	256	299	415	3,247
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁴	20,475	13,975	55,776	1,399	88,482	6,016	28,684	13,124	163,216	1,235	76,975	59,816	47,209	76,069	652,451
CIGNA HealthCare of Massachusetts, Inc. ⁵	3	2	4	0	29	8	518	58	140	0	21	62	26	384	1,255
ConnectiCare of Massachusetts, Inc.	0	66	0	0	0	221	2,638	802	0	0	0	0	0	42	3,769
Fallon Community Health Plan, Inc.	94	501	1,247	2	5,238	1,799	8,780	3,609	13,742	1	2,269	1,361	700	76,474	115,817
Harvard Pilgrim Health Care, Inc.	14,425	214	19,290	2,221	28,593	515	1,196	2,059	68,918	117	40,798	26,493	42,950	30,336	278,125
Health New England, Inc.	6	9,255	2	0	7	7,591	35,280	15,142	8	0	4	6	11	715	68,027
Neighborhood Health Plan, Inc.	82	0	762	0	3,855	4	48	15	4,866	0	2,882	1,710	9,532	552	24,308
Tufts Associated HMO, Inc. ⁶	6,412	3,546	16,643	2	32,817	1,829	6,670	3,084	69,324	1	28,266	26,039	17,242	27,462	239,337
UnitedHealthcare of New England, Inc.	5	0	266	0	6	0	2	2	13	0	13	23	4	71	405
Total Group Members	41,552	27,597	94,149	3,624	159,567	17,997	84,008	37,932	321,170	1,354	151,532	115,766	117,973	212,520	1,386,741

¹ Information reported by HMOs as of the end of the third quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁵ The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").