

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of September 30, 2009 ¹

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
TOTAL MEMBERSHIP BY COUNTY															
Aetna Health Inc.	50	39	159	0	546	14	192	38	951	0	305	258	300	415	3,267
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ²	24,175	14,811	62,047	1,689	96,330	8,146	36,452	15,889	179,482	1,619	85,571	65,601	51,293	86,457	729,562
Boston Medical Center Health Plan, Inc. ³	14,021	17,874	47,220	42	8,815	6,864	66,707	10,536	7,943	22	8,828	19,675	28,682	7,863	245,092
CIGNA HealthCare of Massachusetts, Inc. ⁴	4	2	4	0	29	8	518	63	144	0	22	62	27	486	1,369
ConnectiCare of Massachusetts, Inc.	0	66	0	0	0	221	2,645	803	0	0	0	0	0	42	3,777
Fallon Community Health Plan, Inc.	122	623	1,570	2	8,032	2,443	9,768	4,132	22,512	1	3,817	1,867	1,040	121,713	177,642
Harvard Pilgrim Health Care, Inc.	16,349	282	20,842	2,462	35,722	576	1,303	2,167	82,526	196	45,330	28,450	46,406	31,846	314,457
Health New England, Inc.	6	9,384	2	0	8	7,744	35,973	15,703	8	0	4	6	12	723	69,573
Neighborhood Health Plan, Inc.	2,583	28	15,623	182	39,170	129	4,535	240	38,333	51	18,976	14,986	53,121	9,159	197,116
Tufts Associated HMO, Inc. ⁵	9,640	3,827	21,974	5	40,862	1,937	13,350	3,624	102,162	2	41,744	32,704	21,785	33,944	327,560
UnitedHealthcare of New England, Inc.	11	0	271	0	6	0	2	2	13	0	13	23	4	71	416
Total HMO Members	66,961	46,936	169,712	4,382	229,520	28,082	171,445	53,197	434,074	1,891	204,610	163,632	202,670	292,719	2,069,831
2008 Massachusetts Population ⁶	221,049	129,395	545,823	15,527	736,457	71,735	460,840	154,983	1,482,478	11,215	659,909	492,066	732,684	783,806	6,497,967
Market Penetration Rate ⁷	30.29%	36.27%	31.09%	28.22%	31.17%	39.15%	37.20%	34.32%	29.28%	16.86%	31.01%	33.25%	27.66%	37.35%	31.85%

¹ Information reported by HMOs as of the end of the third quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

³ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

⁴ The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

⁵ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

⁶ 2008 Population Source: Table 1: Annual Estimates of Population Change for Counties of Massachusetts and County Rankings: April 1, 2000 to July 1, 2008 (CO-EST2008-01-25). Source: Population Division, U.S. Census Bureau. Release Date: May 14, 2009.

⁷ Total HMO members in each county divided by the 2008 population in each county.

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