

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of September 30, 2009 ¹

COMPARISON OF 3RD QUARTER MEMBERSHIP TO LAST THREE QUARTERS	4th Quarter 2008 Members at End of Quarter	1st Quarter 2009 Members at End of Quarter	2nd Quarter 2009 Members at End of Quarter	3rd Quarter 2009 Members at End of Quarter	Member Change 2nd Qtr. 09 to 3rd Qtr. 09	Percent Change 2nd Qtr. 09 to 3rd Qtr. 09	3rd Quarter 2009 Share of Massachusetts HMO Market
Aetna Health Inc.	3,087	3,208	3,320	3,267	(53)	-1.60%	0.2%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ²	783,784	771,706	758,586	729,562	(29,024)	-3.83%	35.2%
Boston Medical Center Health Plan, Inc.	240,113	245,544	257,637	245,092	(12,545)	-4.87%	11.8%
CIGNA HealthCare of Massachusetts, Inc. ³	1,864	1,854	1,707	1,369	(338)	-19.80%	0.1%
ConnectiCare of Massachusetts, Inc.	4,701	4,350	4,048	3,777	(271)	-6.69%	0.2%
Fallon Community Health Plan, Inc.	172,914	175,526	179,362	177,642	(1,720)	-0.96%	8.6%
Harvard Pilgrim Health Care, Inc.	327,852	307,304	306,426	314,457	8,031	2.62%	15.2%
Health New England, Inc.	66,197	65,158	65,719	69,573	3,854	5.86%	3.4%
Neighborhood Health Plan, Inc.	185,624	190,546	201,293	197,116	(4,177)	-2.08%	9.5%
Tufts Associated HMO, Inc. ⁴	338,019	324,512	324,200	327,560	3,360	1.04%	15.8%
UnitedHealthcare of New England, Inc.	568	548	552	416	(136)	-24.64%	0.0%
Totals	2,124,723	2,090,256	2,102,850	2,069,831	(33,019)	-1.57%	100.0%

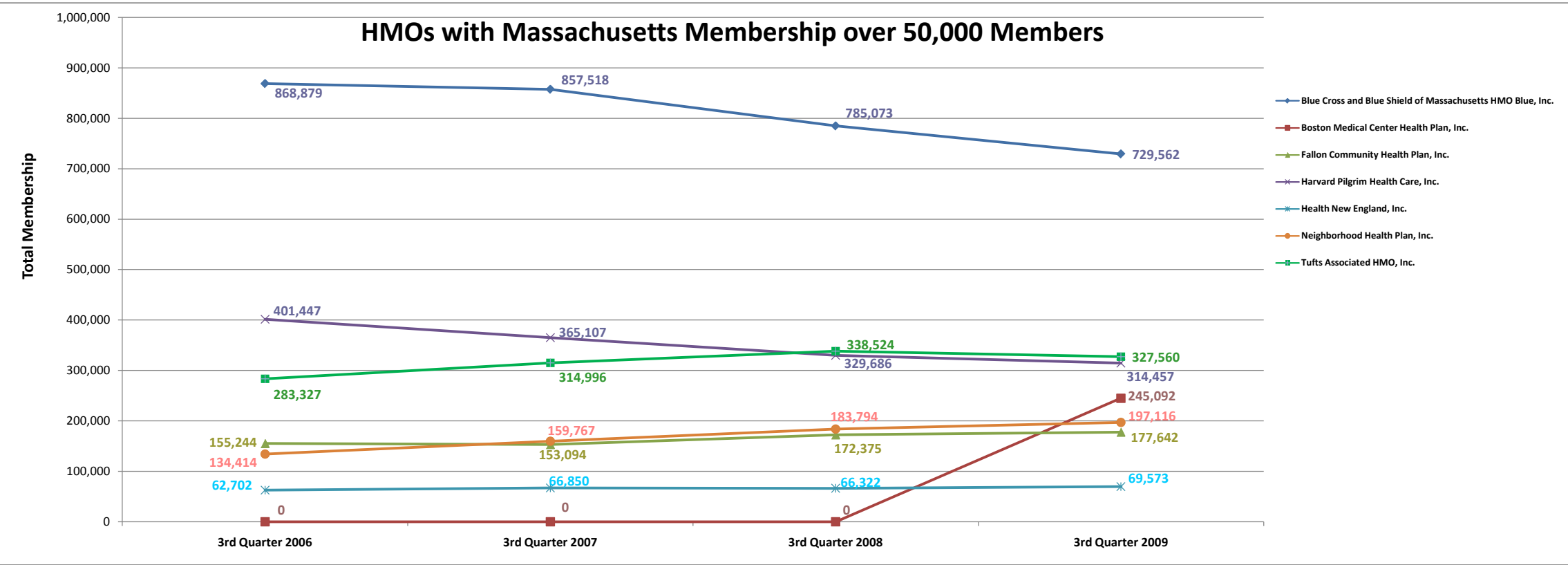
¹ Information reported by HMOs as of the end of the third quarter of 2009 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. **Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.**

² Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

³ The carrier notified the Division on May 14, 2004 that it would discontinue marketing all small group and nongroup health benefit plans on June 23, 2004 and begin nonrenewing business as of December 1, 2004.

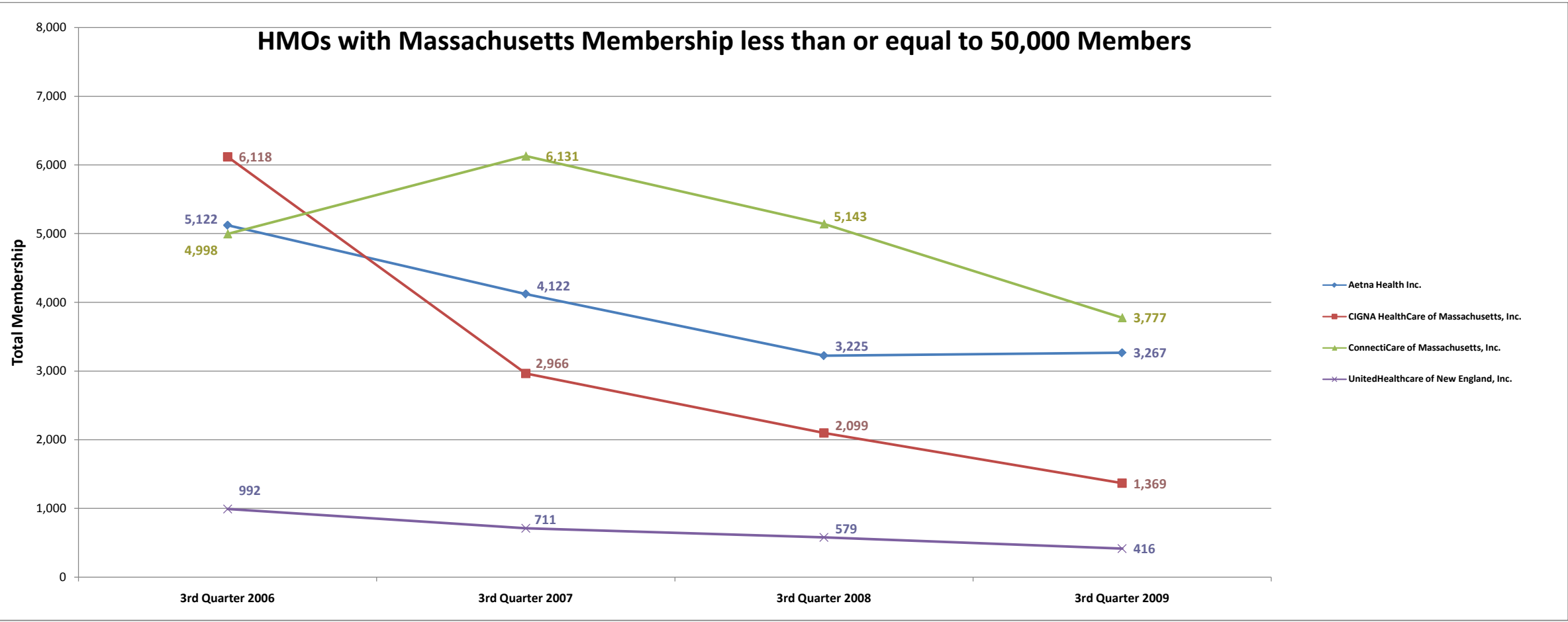
⁴ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

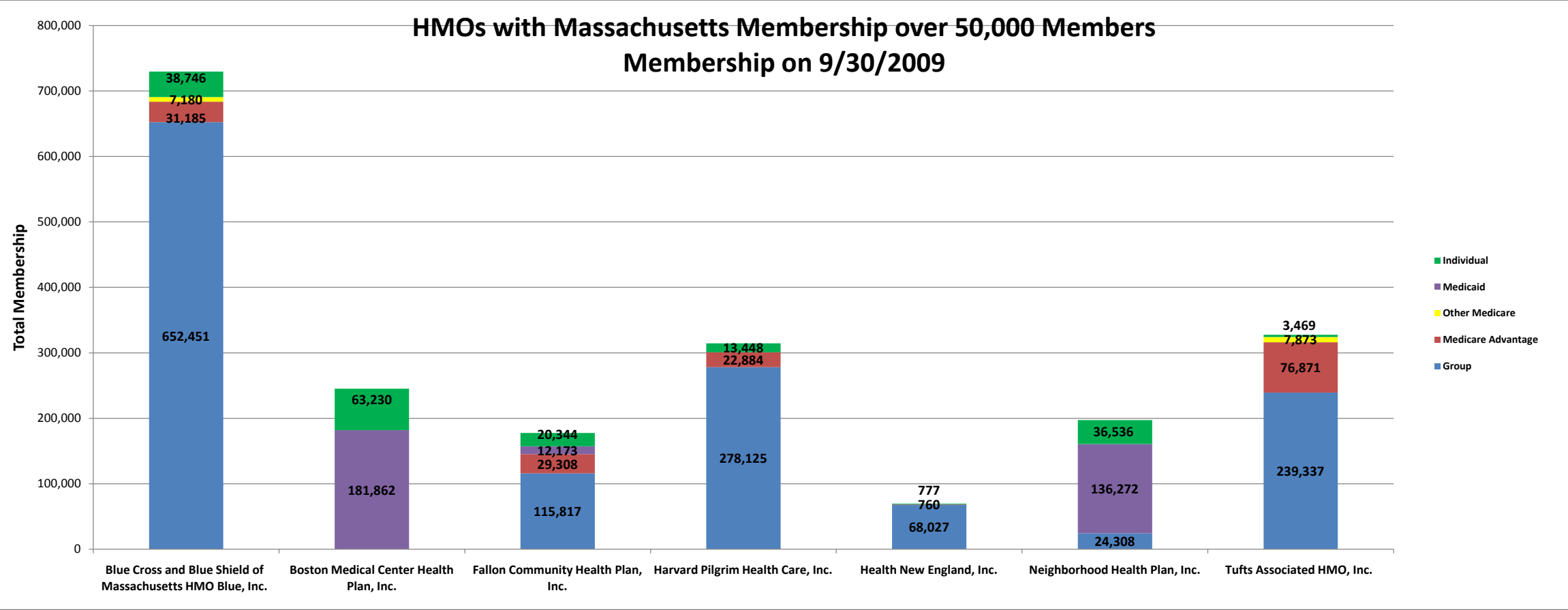
Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of September 30, 2009¹



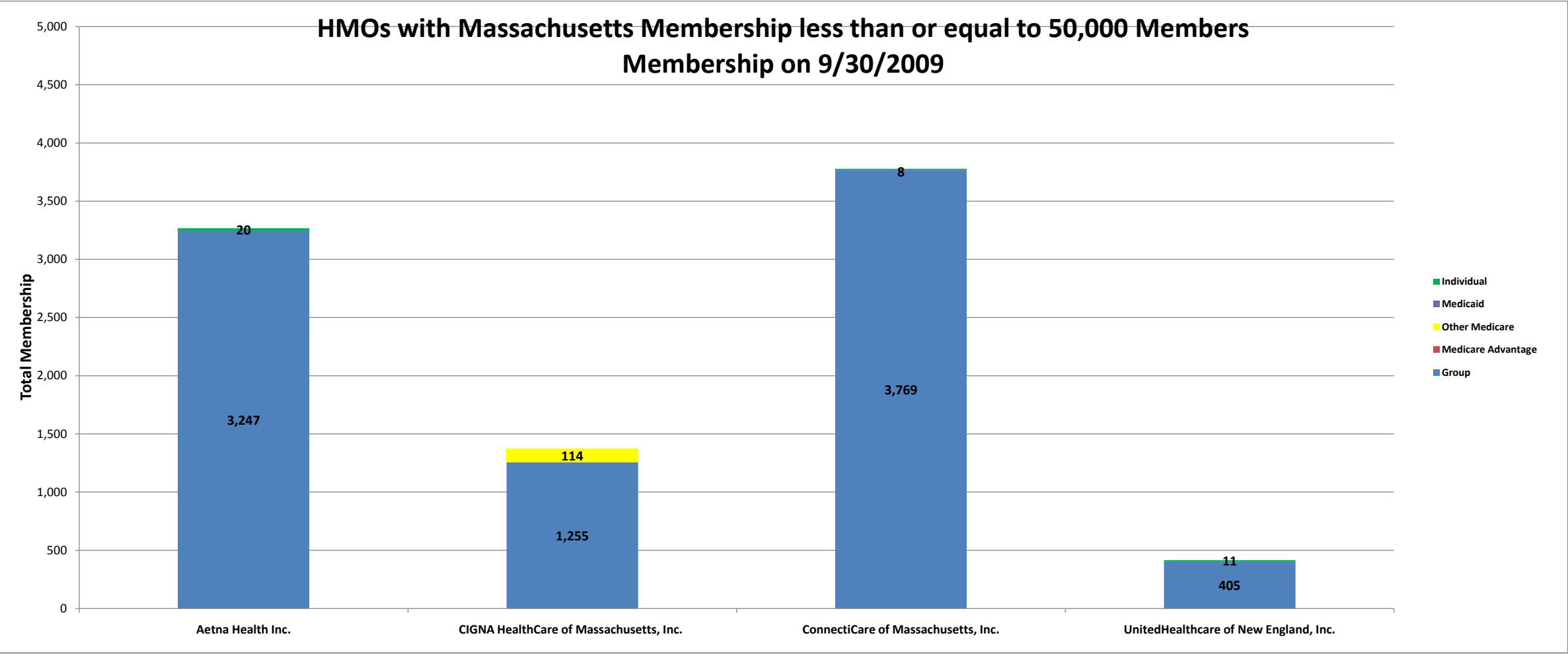
¹ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medical Center Health Plan, Inc. for the first time.

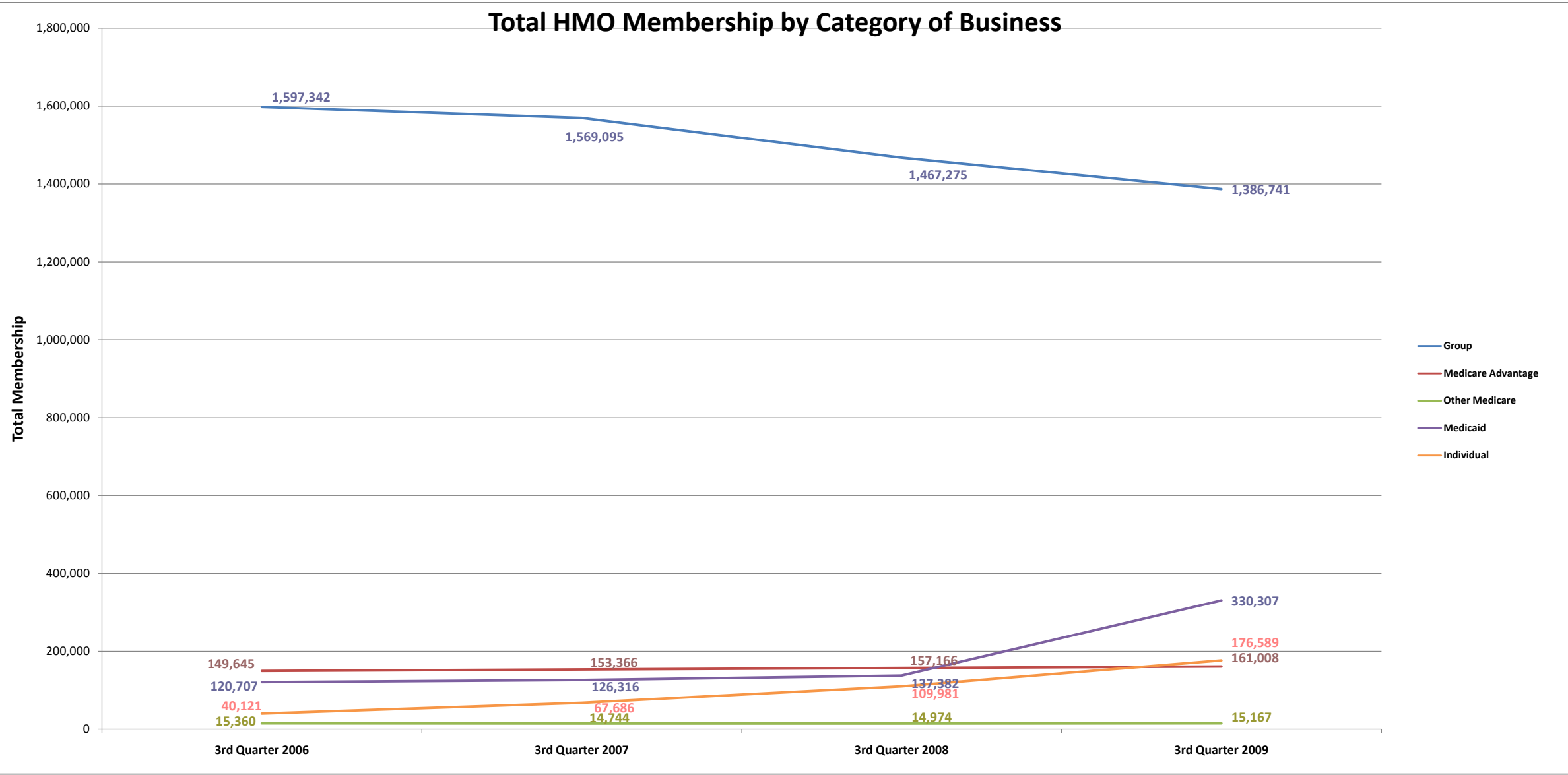
Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of September 30, 2009 ¹



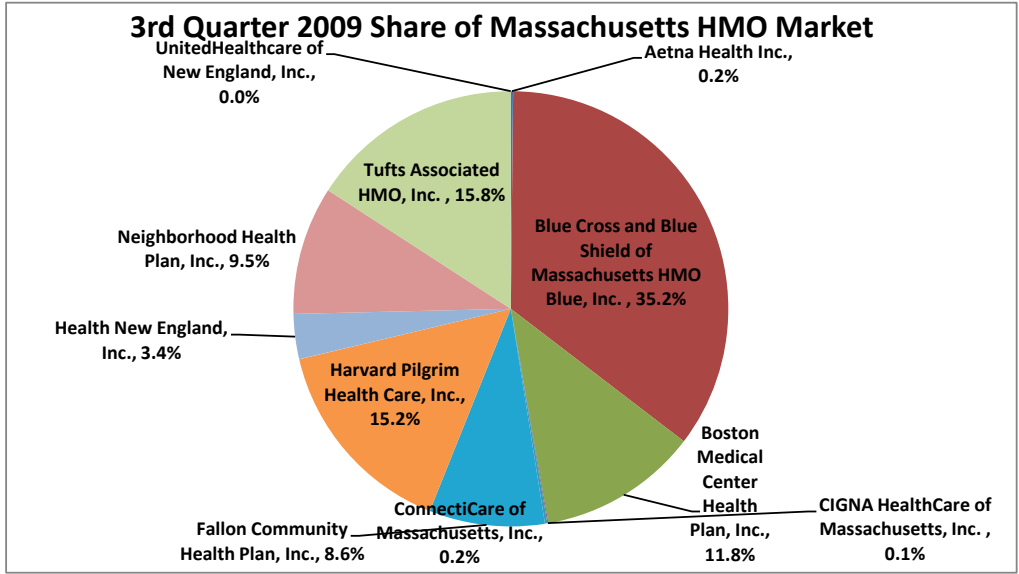
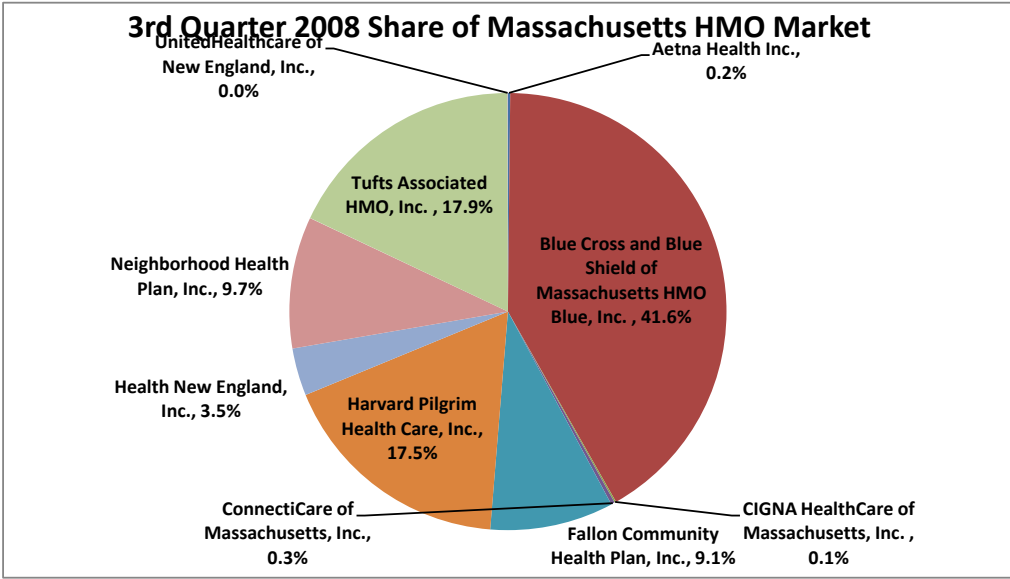
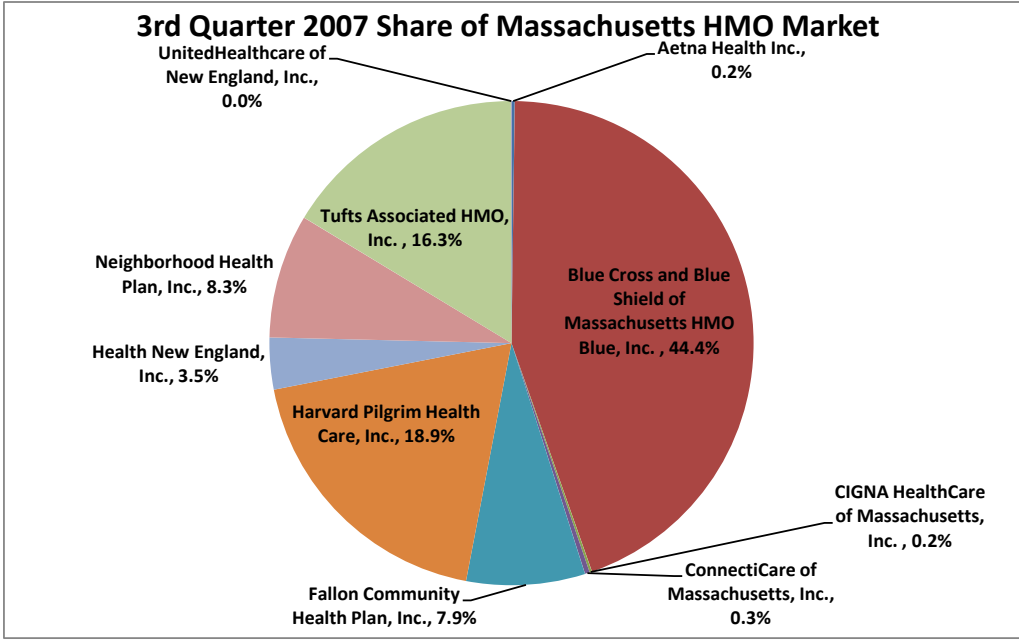
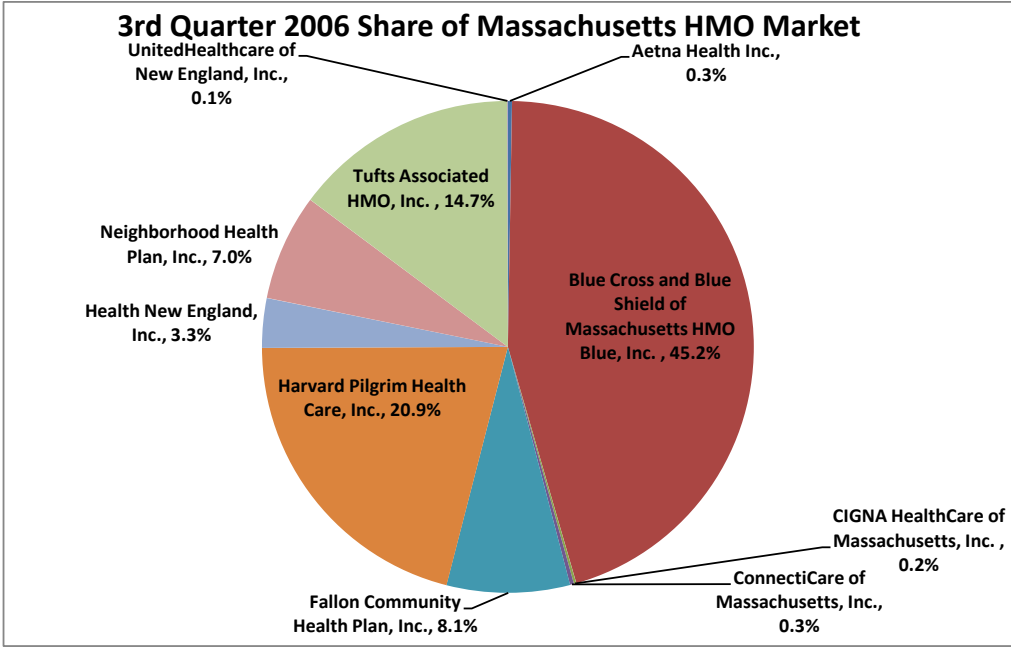


¹ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medical Center Health Plan, Inc. for the first time.





¹ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medical Center Health Plan, Inc. for the first time.



¹ Membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medical Center Health Plan, Inc. for the first time.