

Massachusetts Division of Insurance
Quarterly Report of Insured Group Members in Closed Network HMO Products
as of September 30, 2010 ¹

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
GROUP ^{2, 3} MEMBERS BY COUNTY	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	41	21	107	0	432	0	97	28	863	0	193	186	152	338	2,458
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	14,827	9,948	38,123	1,092	72,089	4,803	23,808	10,683	136,286	882	62,982	48,773	38,687	64,945	527,928
CeltiCare Health Plan of Massachusetts, Inc. ⁶	0	0	0	0	0	0	0	0	0	0	0	0	4	0	4
CIGNA HealthCare of Massachusetts, Inc. ⁷	1	0	0	0	7	0	0	3	36	0	1	2	11	9	70
ConnectiCare of Massachusetts, Inc.	0	56	0	0	0	197	2,190	661	1	0	0	2	1	42	3,150
Fallon Community Health Plan, Inc.	104	1,085	1,540	1	5,592	1,927	8,186	3,500	13,937	0	2,338	1,579	694	72,063	112,546
Harvard Pilgrim Health Care, Inc.	15,306	175	20,254	1,616	31,392	493	1,318	2,072	73,193	287	43,715	27,731	43,623	32,687	293,862
Health New England, Inc.	5	11,059	7	0	4	7,907	37,776	16,506	13	0	4	2	18	927	74,228
Neighborhood Health Plan, Inc.	241	3	1,081	107	5,164	4	66	11	5,978	81	3,464	365	2,005	9,740	28,310
Tufts Associated HMO, Inc. ⁸	6,307	3,376	17,868	11	32,001	1,834	6,361	3,047	68,104	18	28,451	23,634	17,317	28,215	236,544
UnitedHealthcare of New England, Inc.	32	0	145	0	2	0	2	1	8	0	10	2	0	27	229
Total Group Members	36,864	25,723	79,125	2,827	146,683	17,165	79,804	36,512	298,419	1,268	141,158	102,276	102,512	208,993	1,279,329

¹ Information reported by HMOs as of the end of the third quarter of 2010 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until May 5, 2009. The 4th quarter 2009 membership report includes CeltiCare Health Plan of Massachusetts, Inc. for the first time.

⁷ CIGNA HealthCare of Massachusetts, Inc. intends to surrender its HMO license as of December 31, 2010.

⁸ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).