

Massachusetts Division of Insurance
Quarterly Report of Insured Individual Members in Closed Network HMO Products
as of September 30, 2010 ¹

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
INDIVIDUAL MEMBERS BY COUNTY ^{2,3}	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	0	1	0	0	5	0	0	1	7	0	0	2	1	0	17
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	1,753	638	1,880	214	3,850	339	1,056	745	10,176	246	4,717	2,816	2,729	2,901	34,060
Boston Medical Center Health Plan, Inc. ^{6,7}	5,584	5,736	9,758	3	4,500	2,223	7,535	3,483	3,439	1	2,809	4,264	4,958	1,824	56,117
CeltiCare Health Plan of Massachusetts, Inc. ^{8, 9}	925	212	1,768	178	4,098	289	1,539	359	7,938	139	3,393	2,003	8,568	2,984	34,393
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	6	5	0	0	0	0	0	0	11
Fallon Community Health Plan, Inc. ¹⁰	8	137	380	0	1,133	192	628	468	2,471	0	629	554	221	3,410	10,231
Harvard Pilgrim Health Care, Inc.	1,834	38	988	305	1,811	51	39	68	5,933	101	2,632	1,546	1,519	1,478	18,343
Health New England, Inc.	0	164	0	0	0	114	487	215	0	0	0	0	0	7	987
Neighborhood Health Plan, Inc. ¹¹	1,235	3	3,787	303	7,949	45	822	38	11,158	184	5,494	36	3,980	7,314	42,348
Tufts Associated HMO, Inc. ¹²	211	17	372	0	617	18	26	16	2,211	0	822	565	521	609	6,005
UnitedHealthcare of New England, Inc.	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Total Individual Members	11,551	6,946	18,933	1,003	23,963	3,271	12,138	5,398	43,333	671	20,496	11,786	22,497	20,527	202,513

¹ Information reported by HMOs as of the end of the third quarter of 2010 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Beginning January 1, 2004, membership reflects those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

² Includes all members who do not belong to a group and who contract directly with the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 5.0." This includes persons enrolled in closed guaranteed issue managed care plans offered between October 1, 1997 and July 1, 2007, and persons covered under so-called closed health plans offered prior to October 1, 1997.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Under Massachusetts law, Boston Medical Center Health Plan, Inc. was not required to be licensed until 2008, even though the carrier may have had members prior to that time. The 4th quarter 2008 membership report includes Boston Medicare Center Health Plan, Inc. for the first time.

⁷ Boston Medical Center Health Plan, Inc.'s figure includes 56,117 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2010.

⁸ CeltiCare Health Plan of Massachusetts, Inc. was not licensed until May 5, 2009. The 4th quarter 2009 membership report includes CeltiCare Health Plan of Massachusetts, Inc. for the first time.

⁹ CeltiCare Health Plan of Massachusetts, Inc.'s figure includes 10,977 individuals enrolled through the Connector Commonwealth Care plan and 23,252 individuals enrolled through the Connector Commonwealth Care Bridge plan through September 30, 2010.

¹⁰ Fallon Community Health Plan, Inc.'s figure includes 5,722 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2010.

¹¹ Neighborhood Health Plan, Inc.'s figure includes 34,965 individuals enrolled through the Connector Commonwealth Care plan through September 30, 2010.

¹² Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).