

Massachusetts Division of Insurance
Quarterly Report of Membership in Health Maintenance Organizations
as of October 31, 2011 ¹

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
GROUP^{2, 3} MEMBERS BY COUNTY															
Aetna Health Inc. ⁴	48	23	101	0	237	10	73	10	688	0	171	157	140	242	1,900
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	12,820	9,605	33,489	820	59,686	4,654	22,051	9,836	125,235	853	56,921	45,983	35,478	64,526	481,957
CeltiCare Health Plan of Massachusetts, Inc.	0	0	0	0	0	0	0	0	1	0	3	0	14	0	18
ConnectiCare of Massachusetts, Inc.	0	14	0	0	1	161	1,970	676	0	0	0	2	0	9	2,833
Fallon Community Health Plan, Inc.	105	1,191	1,937	1	4,993	1,605	7,383	3,287	12,414	2	2,275	1,715	561	65,660	103,129
Harvard Pilgrim Health Care, Inc.	15,249	134	20,358	1,639	31,819	519	1,310	2,086	73,379	413	43,142	27,762	43,096	30,583	291,489
Health New England, Inc.	4	10,707	9	0	5	8,201	39,330	16,981	16	0	10	4	20	1,162	76,449
Neighborhood Health Plan, Inc.	631	0	1,819	327	7,633	3	103	20	8,535	157	4,738	2,573	10,381	1,916	38,836
Tufts Associated HMO, Inc. ⁶	6,317	3,538	18,878	60	31,377	1,758	6,601	3,217	65,924	23	28,434	22,855	17,085	28,104	234,171
UnitedHealthcare of New England, Inc. ⁷	0	0	0	0	0	0	0	1	4	0	6	2	3	15	31
Total Group Members	35,174	25,198	76,591	2,847	135,750	16,750	76,851	35,438	286,196	1,448	135,700	101,051	106,778	192,208	1,227,980

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Group^{4,5} Members															
Aetna Health Inc. ⁴	32	21	36	0	356	12	184	30	337	0	126	47	103	135	1,419
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. ⁵	2,208	1,390	4,442	449	10,053	396	2,536	1,105	26,145	945	9,870	4,773	6,671	5,608	76,591
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fallon Community Health Plan, Inc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Harvard Pilgrim Health Care, Inc.	534	16	1,490	121	3,075	40	85	222	9,732	49	4,997	2,152	4,178	2,434	29,125
Health New England, Inc.	38	172	3	0	9	100	672	292	20	0	7	9	6	56	1,384
Tufts Associated HMO, Inc. ⁶	30	17	119	1	461	23	99	69	1,673	2	484	176	348	232	3,734
UnitedHealthcare of New England, Inc. ⁷	20	0	1,118	0	0	0	0	0	3	0	34	78	0	12	1,265
Total Group Members	2,862	1,616	7,208	571	13,954	571	3,576	1,718	37,910	996	15,518	7,235	11,306	8,477	113,518

¹ Information reported by HMOs as of the end of the third quarter of 2011 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0"

that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.0."

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and will begin nonrenewing all small group health business as of April 1, 2011.

⁵ Formerly a line of business of Blue Cross and Blue Shield of Massachusetts, Inc. ("BCBSMA"). Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. was created as a separate corporate entity for BCBSMA's HMO line of business effective January 1, 2005.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).

⁷ UnitedHealthcare of New England, Inc. notified the Division on June 2, 2011 of its intent to begin to nonrenewing all of its health business beginning January 1, 2012; eventually surrendering its license to operate as a health maintenance organization (HMO) in Massachusetts.